ENHWI-3GN3

3G MOBILE BROADBAND WIRELESS N150
ROUTER plus REPEATER

User’s Manual

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1 - Introduction

1.1 SUMMARY

Thank You for patronizing another Encore product. The ENHWI-3GN3 is a 3G-enabled Wireless-N Router that supports home network with superior throughput, performance and unparalleled wireless range. With ENHWI-3GN3, you can share one 3G Wireless internet subscription to others through wired and wireless LAN. It supports 3G USB Modem Adapters from wide selections of 3G broadband carriers all over the world. A freedom to roam where your 3G cell subscription site is available and still share and enjoy the Wireless-N's speed and accuracy. Unlike other wireless 3G routers, the Encore's ENHWI-3GN3 comes with a WAN port. With WAN port, you are not limited to just 3G connection; you can still hook up your home or home-office DSL or Cable Modem broadband internet connections. With ENHWI-3GN3 you can provide a hot spot within home, office, apartment, school, café, construction site, etc. wherever your subscription 3G wireless ISP tower can roam.

With 2 LAN ports, you are not limited to a wireless LAN alone, you can use these ports for your wired network devices like Encore network printers, Encore Network Attached Storage and many more networking accessories. On top of the popular WPA, WPA2 and WEP wireless security the ENHWI-3GN3 is equipped with a one touch "push-n-connect" button wireless security using the latest WPS® technology. The Router function ties it all together and lets your whole network shares a high-speed cable, DSL or wireless 3G Broadband Internet connections.

The ENHWI-3GN3 is also a Wireless Repeater than can be used to extend your Wireless LAN to a remote area with one simple setup switching from Router to a Repeater Mode.

1.2 – KEY FEATURES

Features	Advantages
3G USB Modem Support	**Allows user to share 3G network among multiple users. It supports WCDMA (HSDPA), CDMA2000 and TD-SCDMA.**
Incredible Data Rate up to 150Mbps**	**Easily handles heavy data payloads such as MPEG video /audio streaming**
IEEE 802.11b/g Compliant	**Fully Interoperable with IEEE 802.11b / IEEE 802.11g compliant devices with legacy protection**
Four 10/100 Mbps Fast Switch Ports (Auto-Crossover)	**Scalability; extends your network.**
Firewall supports, DMZ, MAC Filter, IP Filter, URL Filter, ICMP Blocking, SPI, Port Mapping, Port Forwarding, Port Trigger	**To prevent attacks from hackers or viruse from the internet, Parental Control and Internet Keyword Control**
Support 802.1x Authenticator, 802.11i (WPA/WPA2, AES), VPN pass-through	**Provides mutual authentication (Client and dynamic encryption keys to enhance security)**
WDS (Wireless Distribution System)	**Run wireless AP and Bridge modes simultaneously as a wireless repeater**
Multiple SSID	**Easy management of users of various groups.**

*** Theoretical wireless signal rate based on IEEE standard of 802.11b / g / n chipset used. Actual throughput may vary. Network conditions and environmental factors lower actual throughput rate. All specifications are subject to change without notice.*

1.3 – PACKAGE CONTENTS

Check and make sure that none of the items listed below are missing. Do not discard the packing materials, in case of return; the unit must be shipped back in its original packaging.

1. ENHWI-3GN3 Router plus Repeater
2. 100V~240VAC / 12 VDC 1A External Power Adapter
3. One piece 2 dBi 2.4 GHz R-SMA Upgradeable Antenna
4. Quick Installation Guide leaflet
5. CD-ROM (Smart Wizard and User's Manual)
6. 2x Patch cables – 1x one foot patch cable (green) and one 3 Feet patch cable (yellow)

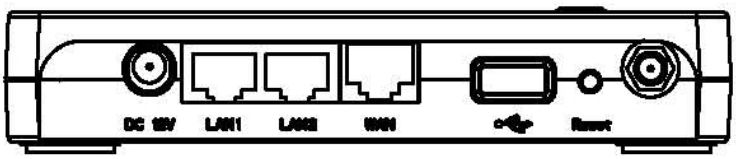
1.4 – PRODUCT LAYOUT

Front Panel View

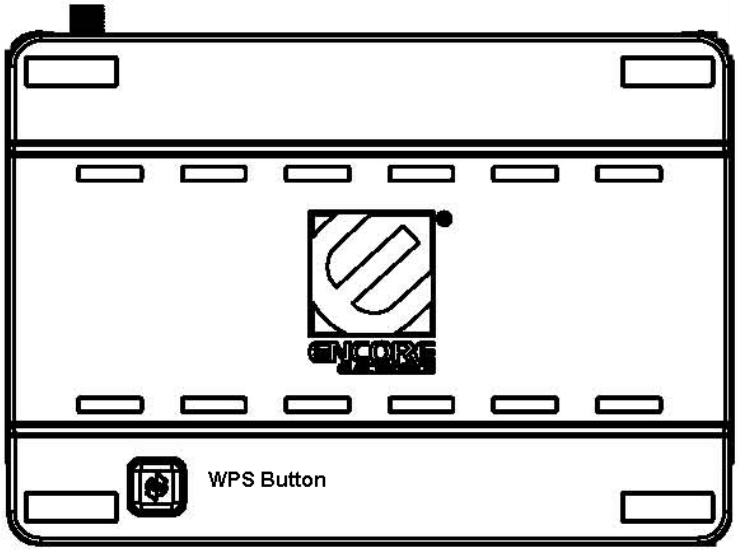
Front Panel LED Assignments and Description Chart:

LED Lights	Description
POWER	Lights up in Red when powered ON. Blinks on TEST/RESET
WLAN	Lights up in Green when Wireless LAN is enabled. Blinks on traffic
1 2 LAN Ports	Blinks in Green on data traffic on LAN Ports 1 and 2. Stays in Green when idle

WAN	Lights up in Green when WAN port is in use
3G Connection	Lights up in Green when 3G USB Modem is detected and use for internet connection
Internet Connection	Lights up and stays in Green when internet connection is detected thru either in 3G or WAN ports (WAN and 3G don't work at the same time, 3G deactivates WAN connection when both are detected, then this LED lights up for 3G if that happens)



Rear View



Top View

Item	Description
Reset	Press and release this button to reboot the device. Press and hold this button for 10 seconds to load the factory default settings of the system.
WPS Button Push-n-Connect	Press this button to start Push-n-Connect (WPS) function.
DC 12V	Power connector, connects to a DC 12V 1A Power Adapter (Supplied)
LAN1 and LAN2	Ports 1 and 2 Local Area Network (LAN) 10/100 Mbps RJ-45 ports
USB Port	Used for 3G USB Modem (Not included) from your 3G ISP subscription
WAN	Wide Area Network (WAN) port or Internet Port. Connects to *x*DSL or Cable Modem

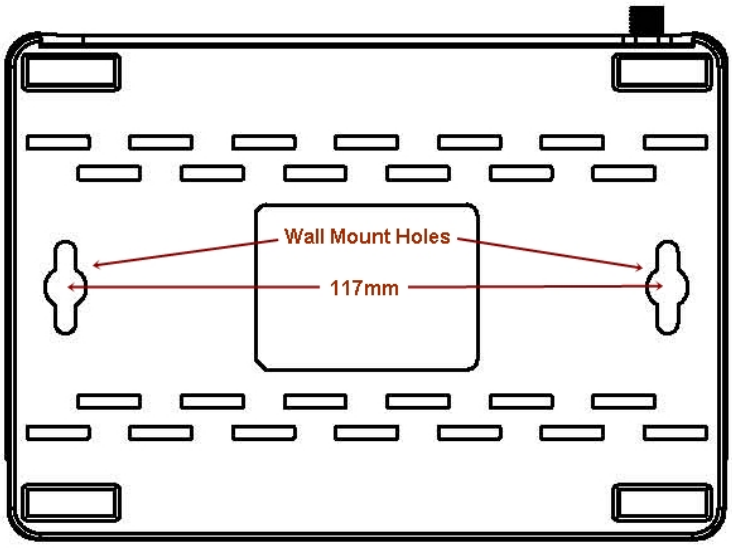
2. Installation

2.1- NETWORK PLUS SYSTEM REQUIREMENTS

To begin using the ENHWI-3GN3, make sure you meet the following as minimum requirements:

- PC / Notebook Computer as client
- Operating System – Microsoft™ Windows® 98SE/ME/XP/2000/ Windows Vista™ / Windows® 7
- Computer with 1 working RJ-45 Network Interface Card port
- Wi-Fi adapter card – (optional for Wireless LAN installation procedure)
- Internet connection (Subscription to your local ISP may be required)
  - External *x*DSL (ADSL) or Cable modem internet subscription with an Ethernet WAN port (RJ-45) or
  - 3G USB Modem for Internet Connection
- A Web Browser running Internet Explorer, Safari, Firefox, Opera etc.
- Ethernet compatible CAT5 or better cables.

2.2 – WALL MOUNTING



Bottom View Showing Wall Mounts

The ENHWI-3GN3 is wall mountable. There are two mounting holes at the bottom of the router. Find a proper spot where two nails or wall screws can be applied. The distance between the two nails is 117 mm. Carefully mount the device onto the wall and make sure the router is firmly in place.

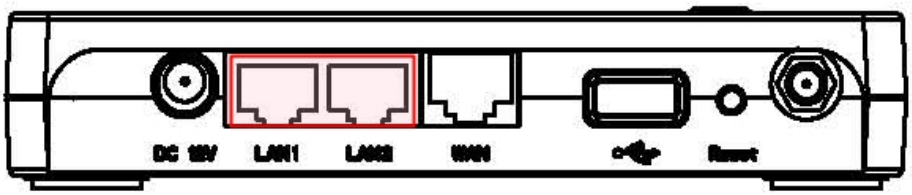
2.3 – BEST LOCATION

You can place ENHWI-3GN3 on a desk or other flat surface, or you can mount it on a wall. For optimal performance, place your router in the center of your office (or your home) in a location that is away from any potential source of wireless interference, such as a metal wall or microwave oven. The preferred location should be close to a electrical power wall outlet. If the antennas are not positioned correctly, performance loss can occur.

2.4 – SETTING UP LAN AND 3G (WAN)

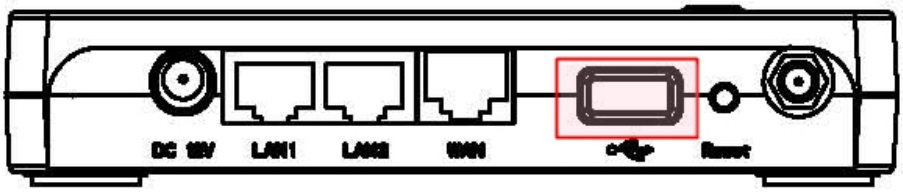
LAN connection:

Connect Ethernet cable between your PC/Notebook LAN port & one of the 2 available LAN ports on ENHWI-3GN3.



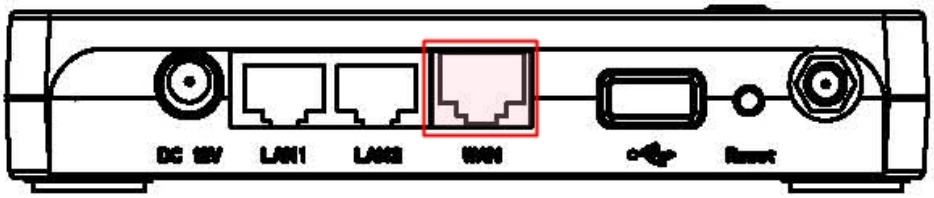
3G connection:

Insert your 3G USB Modem to the USB Port for your 3G internet connections. Contact your ISP or internet service provider for the 3G username and password and other 3G internet issues.



ADSL or Cable Modem Broadband Connection:

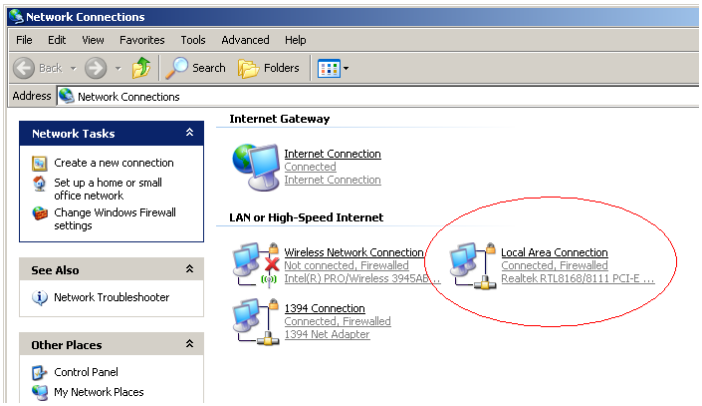
Connect an Ethernet cable between WAN ports of your ADSL/Cable modem and WAN port of ENHWI-3GN3. For internet to work, the ADSL/Cable modem should be working and configured. Contact your ISP or internet service provider for any internet connection question and support.



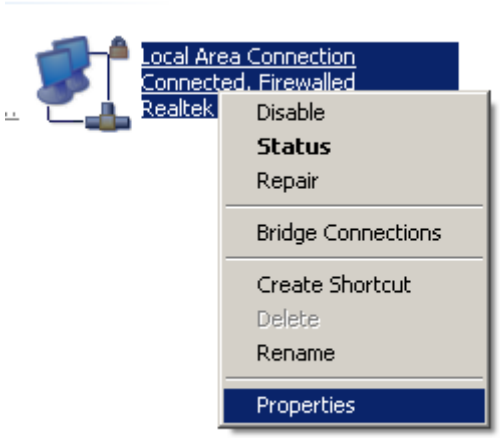
2.5 - PC NETWORK ADAPTER SETUP

Windows XP

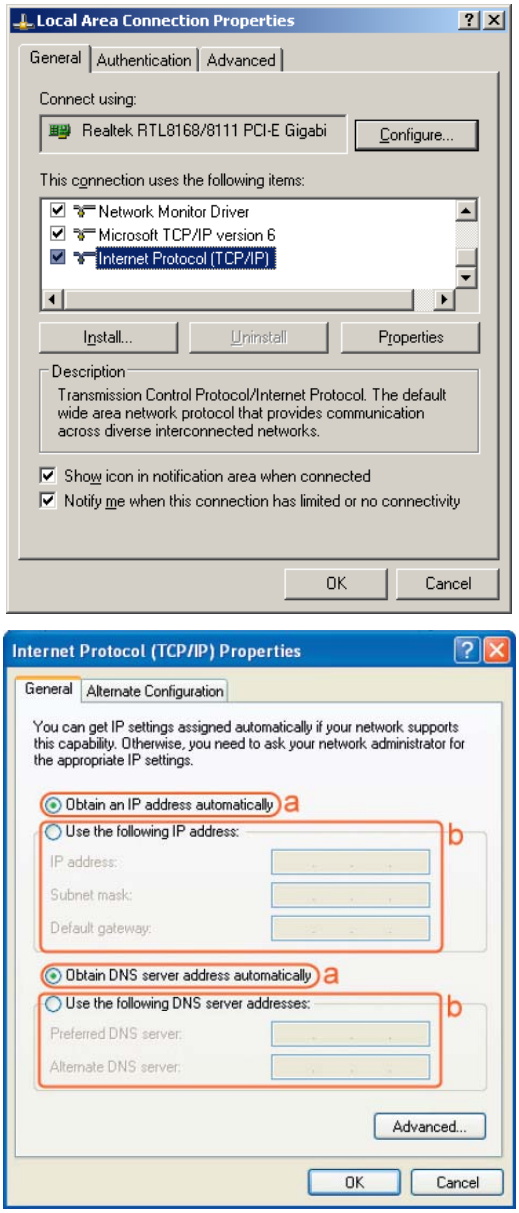
- Assuming your PC or Laptop is already equipped with a Network Interface Card and properly working. Click on ***START*** → select "***Control panel***" → From the Control Panel Window select "***Network Connection***"



- Right-click (Use the right button of your mouse) the ***"Local Area Connection***" icon then select and click "***Properties***"



- Click to Highlight the "***Internet Protocol (TCP/IP)***" then click "***Properties***" button



- Select the “General” tab.
  The ENHWI-3GN3 supports DHCP Client function, select both “***Obtain an IP address automatically***” and “***Obtain DNS server address automatically***”

2.6 – POWERING UP THE ENHWI-3GN3

Connect the supplied power-adapter to the power port and then plug it to a wall power outlet. The ENHWI-3GN3 automatically enters and run the self-test or initialization in just a few seconds. The Power LED will light a steady red light indicating that the ENHWI-3GN3 is ready for operation.

3. Smart Wizard

Connects your computer to the ENHWI-3GN3 router and set up basic settings the easy way

---

Before you start the ENHWI-3GN3 router's Smart Wizard, check for the followings:

It is recommended using the Ethernet cable connection when running the Smart Wizard for accuracy purposes.

- Internet connection should be running & ready for internet use (3G internet connection, ADSL or Cable modem).
- ADSL Modem or Cable Modem must have an RJ-45 LAN port, DSL or Cable modem usually are supplied by your ISP or Internet Service Provider
- Microsoft Windows compatible PC/Notebook with UPnP enabled Network Interface Card adapter. (This can be found in your network cards advanced properties within MS Windows) Optional, this is if you prefer to use the UPnP feature.
- CAT 5 or better network Ethernet cable(s) with RJ-45 connector for PC/Notebook connections. (** RJ-45 looks like a telephone cable connector but bigger)

Step 1:

- ***For DSL or Cable Broadband.*** Connect the ENHWI-3GN3 "WAN Port" & your Cable or DSL Modem's LAN port using the provided Blue Ethernet / RJ-45 patch cable.
- ***For 3G Internet.*** Connect the 3G USB Modem to the USB Port. (Note: It may take around 20 seconds for the router to recognize and initialize the 3G USB Modem.

Step 2: Connect any of the two available LAN ports to your PC or Notebook's RJ-45 network interface card port using the provided Yellow Ethernet cable.

Step 3: Power-on the ENHWI-3GN3 unit. The red power LED in the front the panel should light up & stay on to indicate that the router is ready.

Step 4: Bring up the Smart Wizard. The "Smart Wizard" is a user friendly step-by-step instruction to help you to initially set up your router to connect your computer(s) to the internet; it also guides you in setting up the administrator's user ID and password, set up the ENHWI-3GN3 wireless security to protect your router and your LAN computers from hackers and other type of intrusions. Write down user ID and password, in case you forgot a hardware reset button can bring the settings back to the manufacturers default ID's and the changes you made to the settings will be erased.

Insert the ENHWI-3GN3 Setup Disc CD into your computer's CDROM drive. An Encore logo will show up for a few seconds and will be replaced with the Main Menu screen. Click on the "Setup Wizard" icon to start the "SMART WIZARD". (Refer to the graphical instruction below this section)

If in case after you have inserted the CD onto your CDROM drive and nothing happens or there is no Welcome screen came up, open your computer's Windows Explorer or browse the CD contents, go to the root directory and look for the file **Setup.exe**, double click it to start the Smart Wizard.

A welcome screen will pop up a few seconds and then will disappear, followed by the menu screen below.

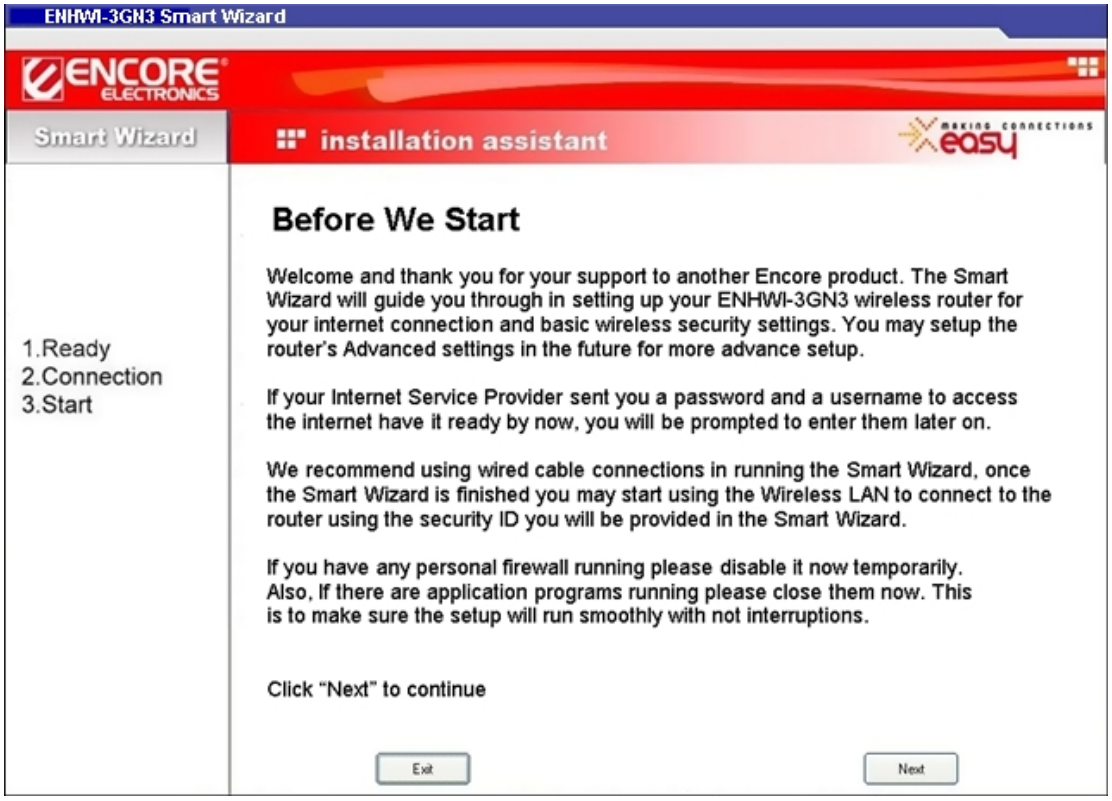
Click **Setup Wizard** to run user friendly step-by-step basic setup settings

Click **User Manual** to open the user manual (you are stepping into it right now).

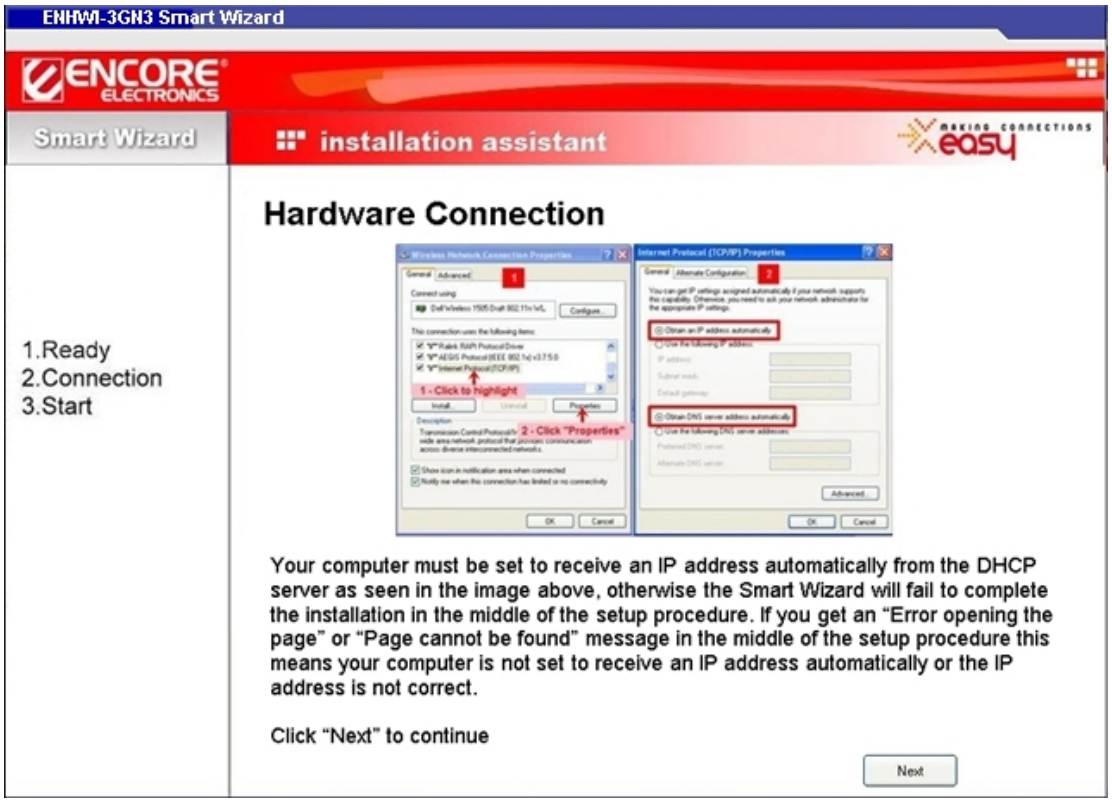
Click **Adobe Reader** to install Adobe Acrobat reader on your PC/Notebook (NOTE: When clicked, the Adobe Reader will start installing. Click Cancel to stop).

Click **EXIT** when finish or anytime you want to abort.

The on-screen instructions below will guide you through the setup.

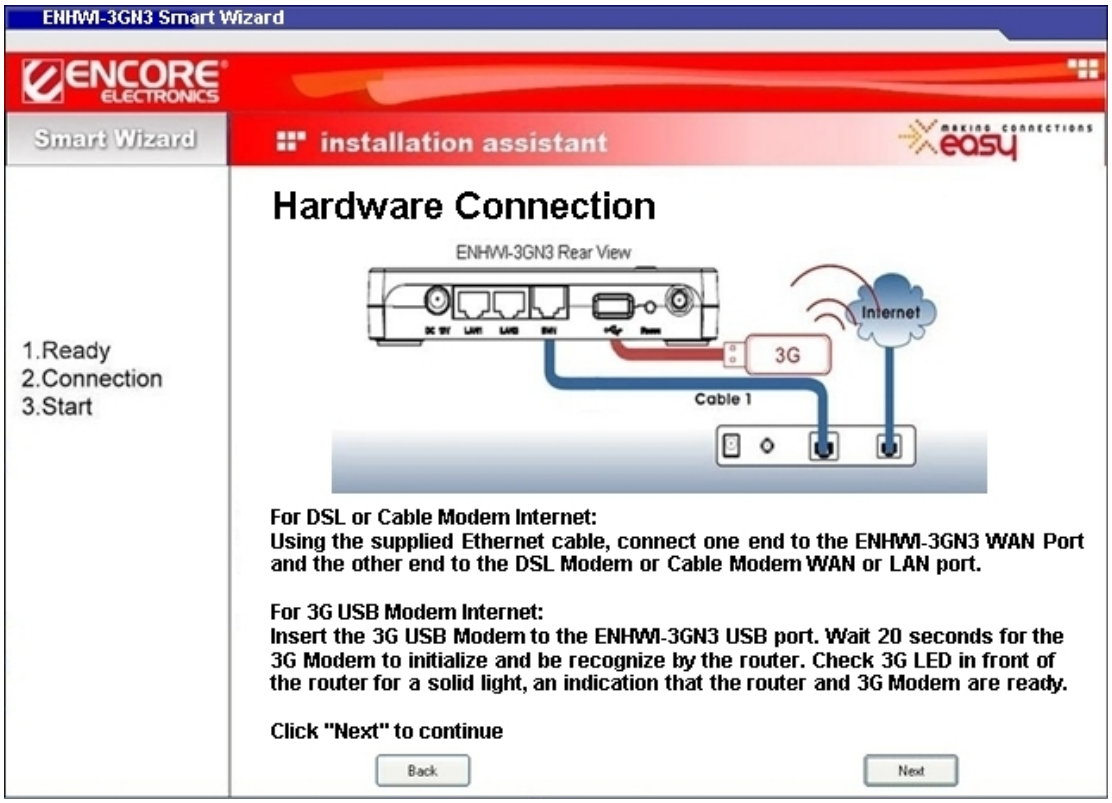

ENHWI-3GN3 Smart Wizard
ENCORE ELECTRONICS
Smart Wizard
installation assistant
easy
1.Ready
2.Connection
3.Start
Before We Start
Welcome and thank you for your support to another Encore product. The Smart Wizard will guide you through in setting up your ENHWI-3GN3 wireless router for your internet connection and basic wireless security settings. You may setup the router's Advanced settings in the future for more advance setup.
If your Internet Service Provider sent you a password and a username to access the internet have it ready by now, you will be prompted to enter them later on.
We recommend using wired cable connections in running the Smart Wizard, once the Smart Wizard is finished you may start using the Wireless LAN to connect to the router using the security ID you will be provided in the Smart Wizard.
If you have any personal firewall running please disable it now temporarily. Also, If there are application programs running please close them now. This is to make sure the setup will run smoothly with not interruptions.
Click "Next" to continue
Exit
Next

Click Next to proceed to the next step. Click Exit to abort.

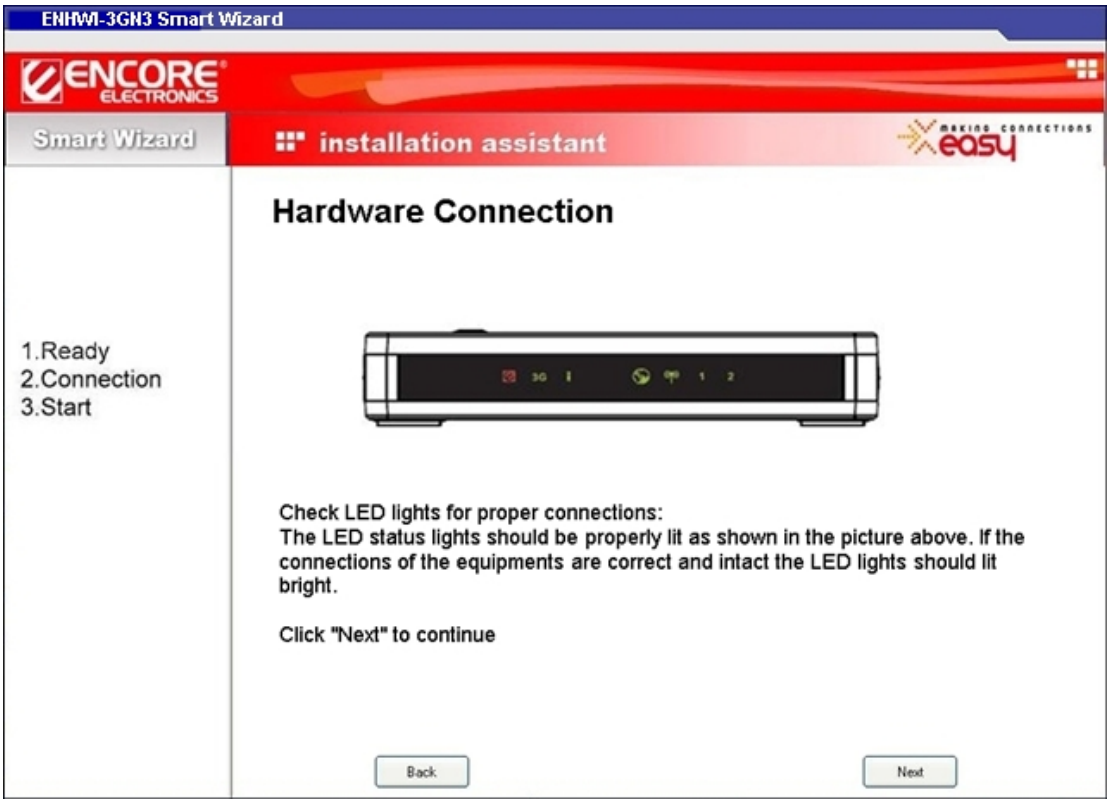

ENHWI-3GN3 Smart Wizard
ENCORE ELECTRONICS
Smart Wizard
installation assistant
MAKING CONNECTIONS easy
1.Ready
2.Connection
3.Start
Hardware Connection
1 - Click to Highlight
2 - Click "Properties"
Your computer must be set to receive an IP address automatically from the DHCP server as seen in the image above, otherwise the Smart Wizard will fail to complete the installation in the middle of the setup procedure. If you get an "Error opening the page" or "Page cannot be found" message in the middle of the setup procedure this means your computer is not set to receive an IP address automatically or the IP address is not correct.
Click "Next" to continue
Next

Make sure your 3G Internet, DSL modem or Cable modem broadband internet whichever is your ISP is working properly prior to this step. If not or not sure, call your Internet Service Provider and have them check and help you in check.

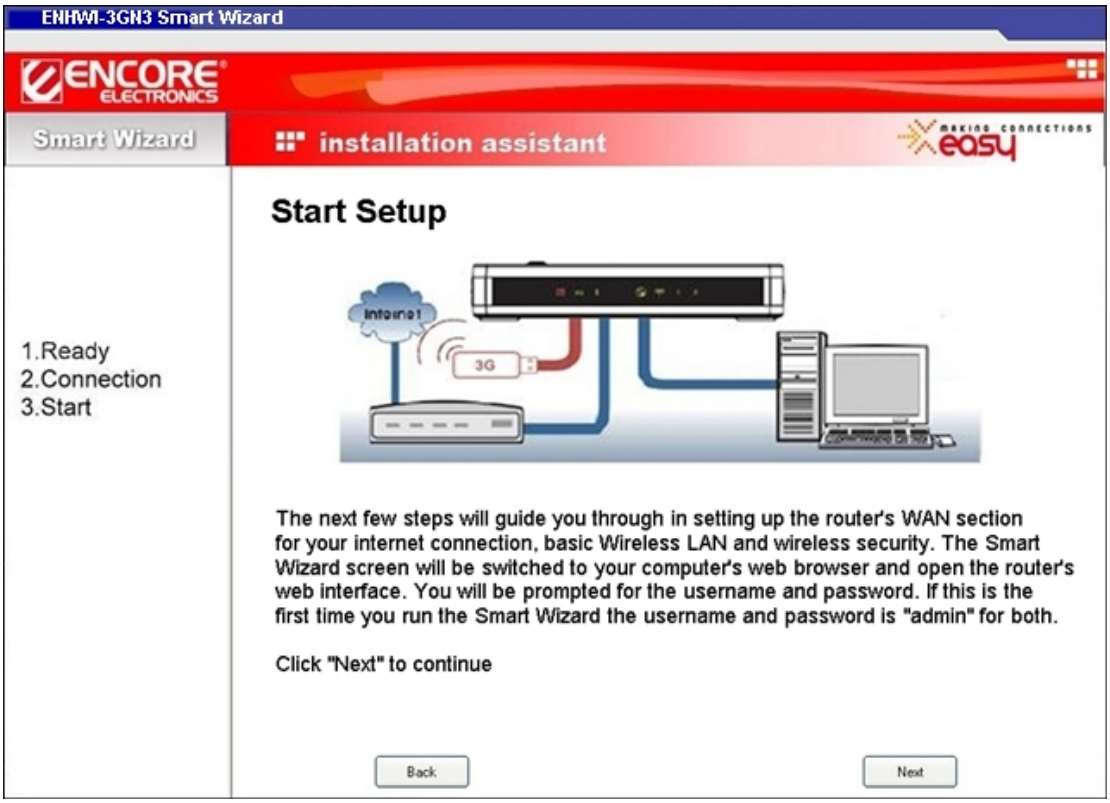
Check your computer's network settings as shown in the picture above. Click Next to go to the next step.


ENHWI-3GN3 Smart Wizard
ENCORE ELECTRONICS
Smart Wizard
installation assistant
making connections easy
Hardware Connection
1.Ready
2.Connection
3.Start
ENHWI-3GN3 Rear View
Internet
3G
Cable 1
For DSL or Cable Modem Internet:
Using the supplied Ethernet cable, connect one end to the ENHWI-3GN3 WAN Port and the other end to the DSL Modem or Cable Modem WAN or LAN port.
For 3G USB Modem Internet:
Insert the 3G USB Modem to the ENHWI-3GN3 USB port. Wait 20 seconds for the 3G Modem to initialize and be recognize by the router. Check 3G LED in front of the router for a solid light, an indication that the router and 3G Modem are ready.
Click "Next" to continue
Back
Next

Connect your 3G modem to the ENHWI-3GN3 USB port / DSL or Cable Modem to the ENHWI-3GN3 using the supplied Ethernet cable as shown. Check power connection for modem as well as ENHWI-3GN3. Make sure the antenna is connected properly. Click Next to go to the next step.


ENHWI-3GN3 Smart Wizard
ENCORE ELECTRONICS
Smart Wizard
installation assistant
Hardware Connection
1.Ready
2.Connection
3.Start
Check LED lights for proper connections:
The LED status lights should be properly lit as shown in the picture above. If the connections of the equipments are correct and intact the LED lights should lit bright.
Click "Next" to continue
Back
Next

The LED that corresponds to the ports being used should light up bright on this stage. Click Next to continue.

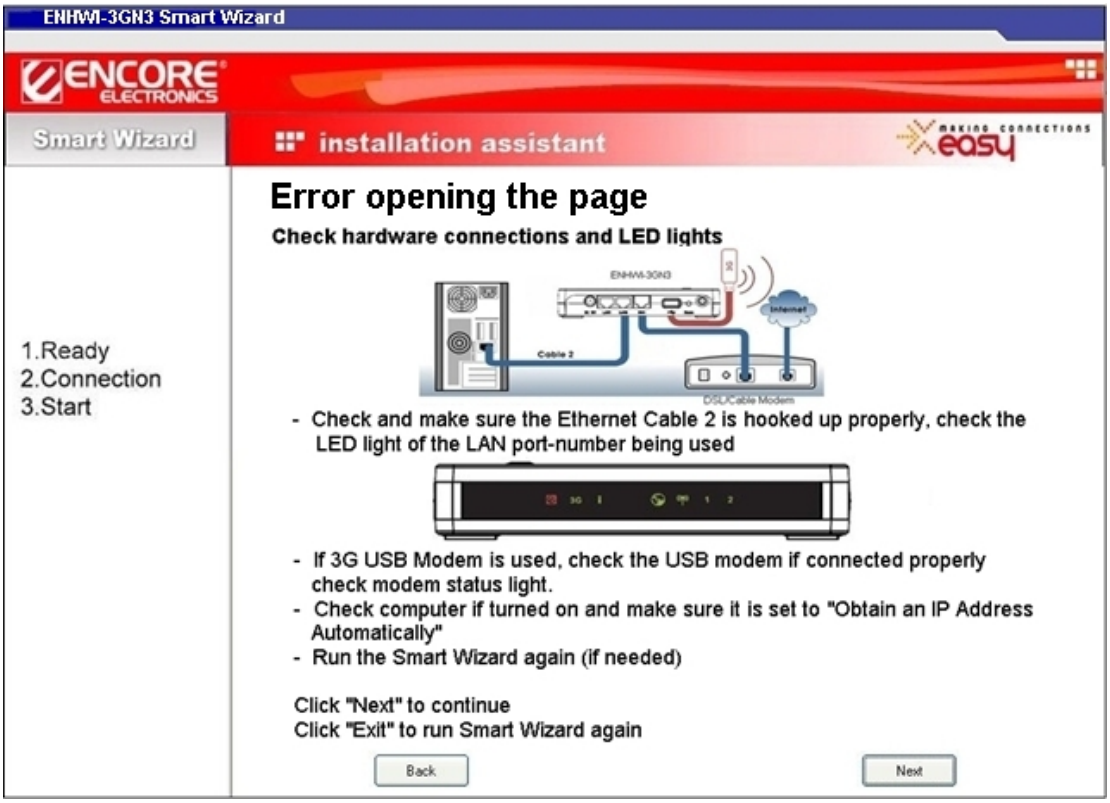

ENHWI-3GN3 Smart Wizard
ENCORE ELECTRONICS
Smart Wizard
installation assistant
easy
Start Setup
1.Ready
2.Connection
3.Start
Internet
3G
The next few steps will guide you through in setting up the router's WAN section for your internet connection, basic Wireless LAN and wireless security. The Smart Wizard screen will be switched to your computer's web browser and open the router's web interface. You will be prompted for the username and password. If this is the first time you run the Smart Wizard the username and password is "admin" for both.
Click "Next" to continue
Back
Next

This is the last screen from the Smart Wizard. The next few setup screens will be brought up using your default web browser (Internet Explorer, FireFox, etc). You will be prompted to enter a username and password, the default is “admin” for both. You can change this default username and password to your own later on. Take time and follow and read the screen selections and instructions carefully. If you are in doubt you can contact our 24-hour tech support anytime.

Click Next to continue. You will now be redirected to the device’s web interface.

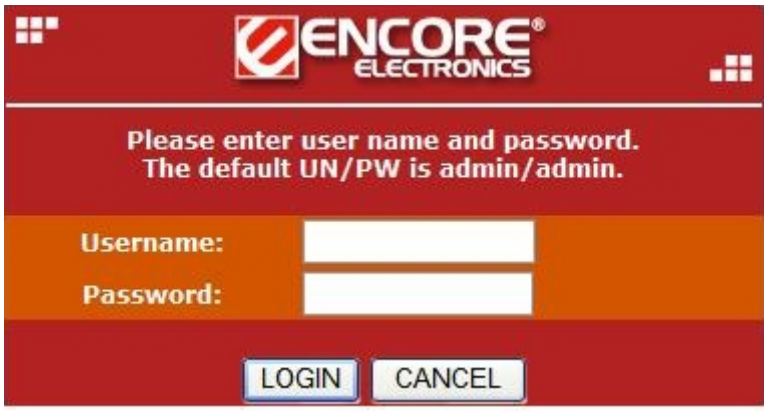
Error Opening the page!

f you see this message, it is most likely that your computer is not set to receive an IP Address automatically which is required by the Smart Wizard, or your computer has a static IP address assigned which is different from the ENHWI-3GN3 IP address range. It can also be a problem from the computer, Ethernet cable being used or your default web browser. Try to restart your computer and try running the Smart Wizard again. If problem persist have a qualified computer technician or someone who is knowledgeable with computer networking check your computer and network settings.

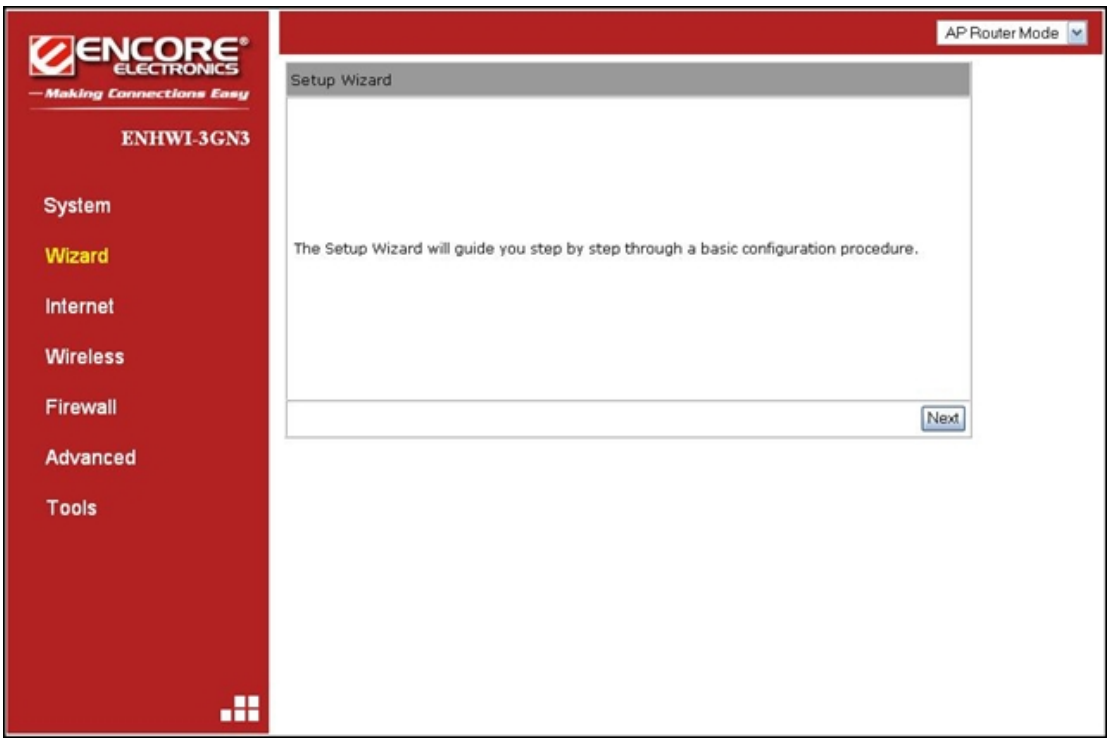

ENHWI-3GN3 Smart Wizard
ENCORE ELECTRONICS
Smart Wizard
installation assistant
easy
1.Ready
2.Connection
3.Start
Error opening the page
Check hardware connections and LED lights
- Check and make sure the Ethernet Cable 2 is hooked up properly, check the LED light of the LAN port-number being used
- If 3G USB Modem is used, check the USB modem if connected properly check modem status light.
- Check computer if turned on and make sure it is set to "Obtain an IP Address Automatically"
- Run the Smart Wizard again (if needed)
Click "Next" to continue
Click "Exit" to run Smart Wizard again
Back
Next

Logging into the ENHWI-3GN3 router's User Interface for the first time:

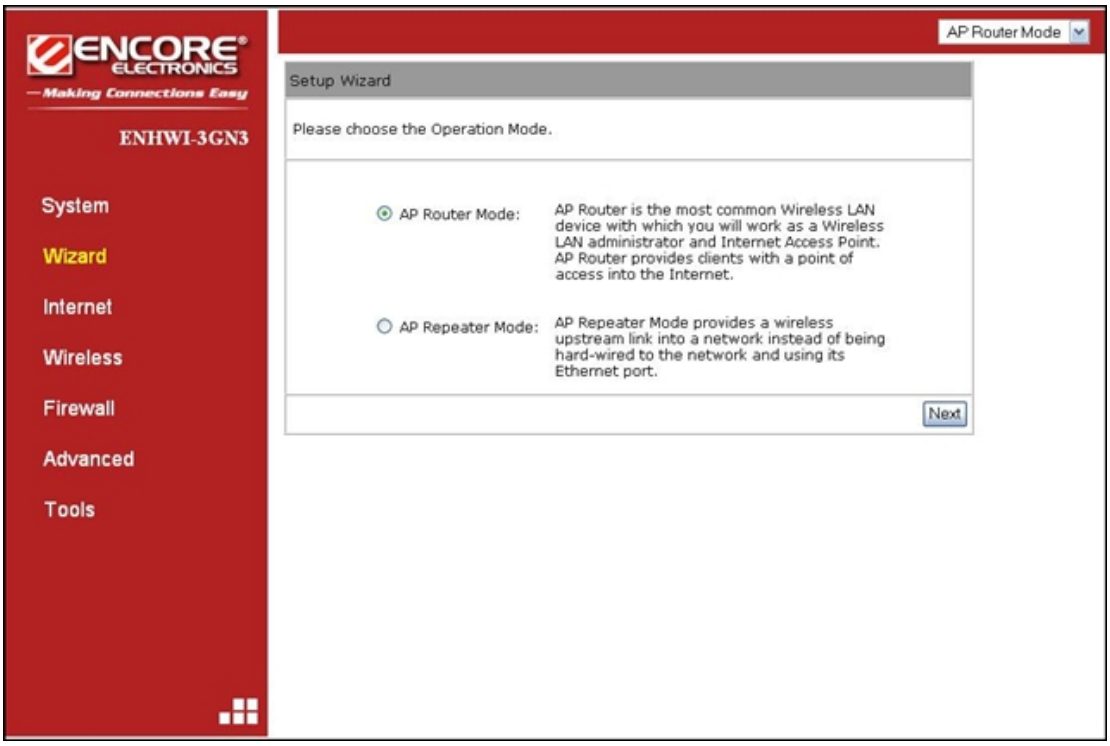
The next few steps are still part of the Smart Wizard installation steps, you are now redirected to the router's Setup Wizard.



Enter the factory default username **admin** and password is also **admin.** Click LOGIN to continue.



Click Next to go to the next step, the mode selection screen.

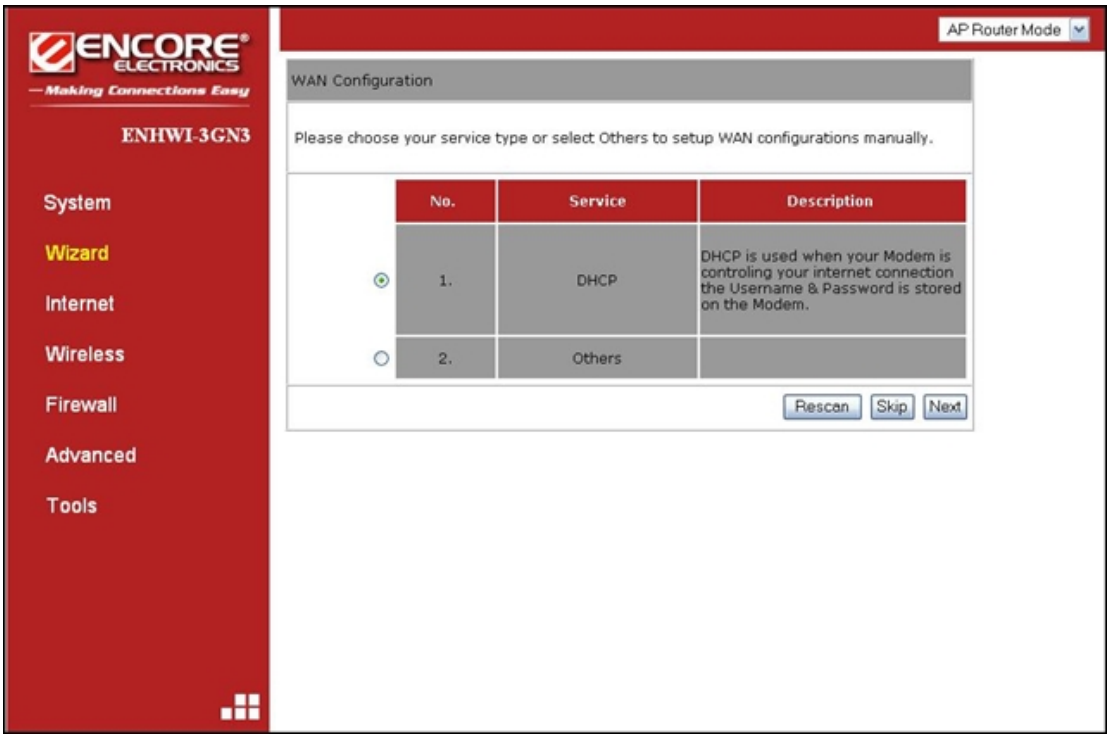

ENCORE ELECTRONICS
Making Connections Easy
ENHWI-3GN3
System
Wizard
Internet
Wireless
Firewall
Advanced
Tools
AP Router Mode
Setup Wizard
Please choose the Operation Mode.
AP Router Mode:
AP Router is the most common Wireless LAN device with which you will work as a Wireless LAN administrator and Internet Access Point. AP Router provides clients with a point of access into the Internet.
AP Repeater Mode:
AP Repeater Mode provides a wireless upstream link into a network instead of being hard-wired to the network and using its Ethernet port.
Next

Select the mode your ENHWI-3GN3 is going to use. The Setup Wizard will skip the WAN configuration if the **AP Repeater Mode** is selected.

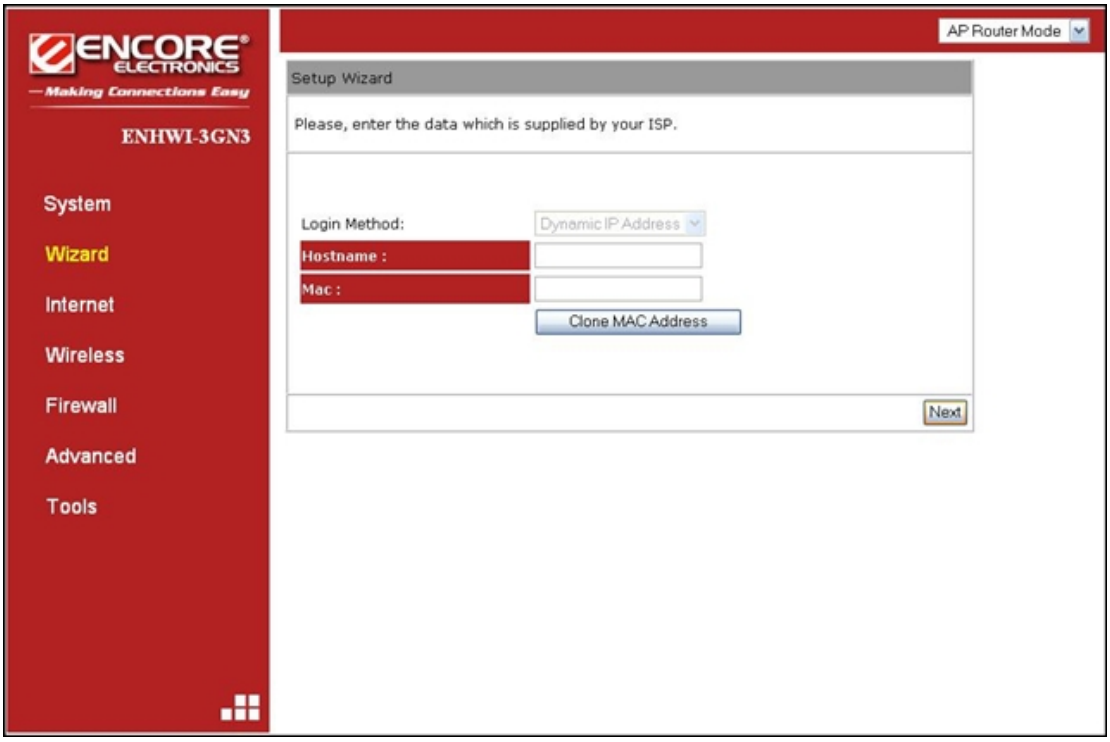
AP Router Mode – Select this mode if your intention is to use this router as an Access Point or wired and wireless route or if this is the only router you are using.

AP Repeater Mode – Select this mode if you want this router to be wireless repeater. The repeater mode means there is another router running as AP Router and this is just to repeat the signal of that AP Router to the remote computers. This will remove the DHCP and other wireless and other function. Select this only if you are well-versed with networking.

Click Next to continue. Then ENHWI-3GN3 next move is to automatically detect your “Internet” Network settings.



The Smart Wizard will detect the DHCP and PPPoE connections automatically. In the picture above it shows that the Smart Wizard detected a DHCP server. You can choose the detected service type or select **"Others"** to setup the WAN settings manually. Otherwise click next to accept the detected connection type. If you have not connected your router to the working DSL or Cable Modem or 3G USB Modem mentioned in the earlier instructions there will be no WAN connection type will be detected. If that is the case, you may connect the Ethernet cable again from the DSL/Cable Modem or 3G USB Modem then click the "Rescan" button. If still having problem, call your Internet Service Provider to check your subscription.



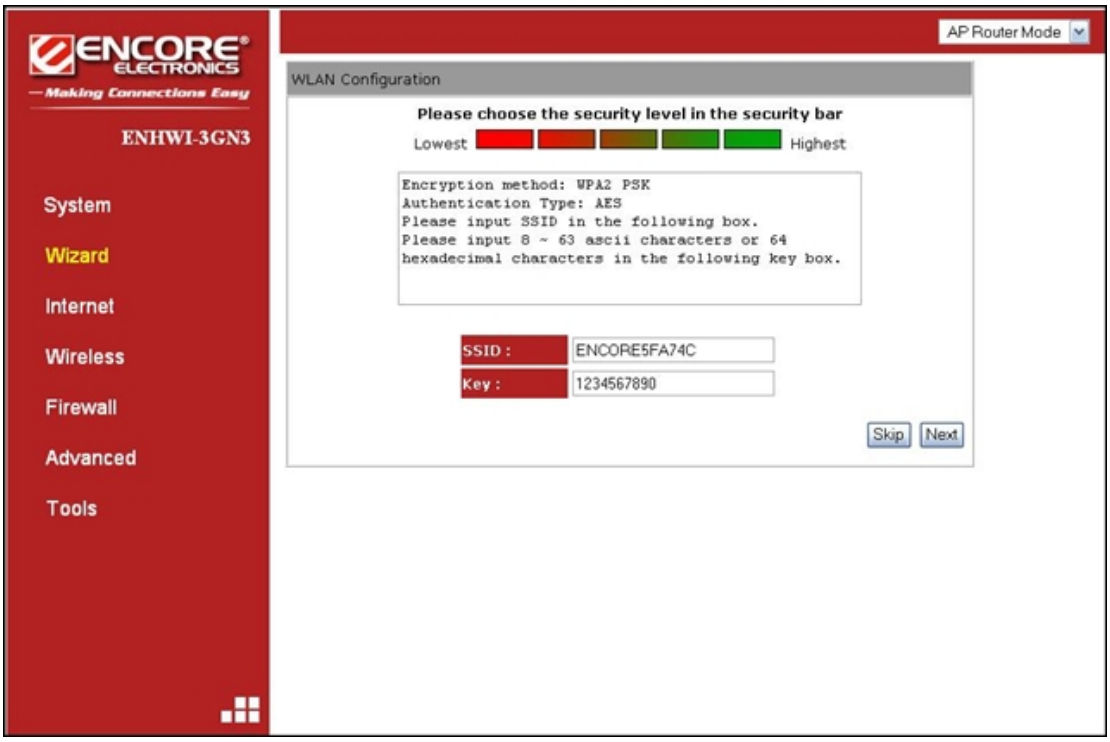
Here, you can configure the host name and MAC address of the ENHWI-3GN3. The "**Clone MAC Address"** button clones the MAC address of your PC and use it as the MAC address of your ENHWI-3GN3 router instead of the real MAC address of the router.

Note:

If you are unsure about this, skip this portion by clicking the "Next" button.

The Smart Wizard has finished setting up the **WAN Configuration** portion. Click Next to proceed to other portions.

Setting up the Wireless LAN



Move and point your mouse pointer over to the security level blocks to select from the weakest (red block) to the strongest (green block) security level and click to select.

Block selections from the left:

Block Color	Encryption Method	SSID Default	Authentication Type
Pure RED	None	ENCORE5FA74C	None
Mostly RED	WEP Open	ENCORE5FA74C	Open
RED/GREEN	WEP Shared Key	ENCORE5FA74C	Shared Key
Mostly GREEN	WPA PSK	ENCORE5FA74C	TKIP
Pure GREEN	WPA2 PSK	ENCORE5FA74C	AES

NOTE:
The Default SSID shown here may be different from yours

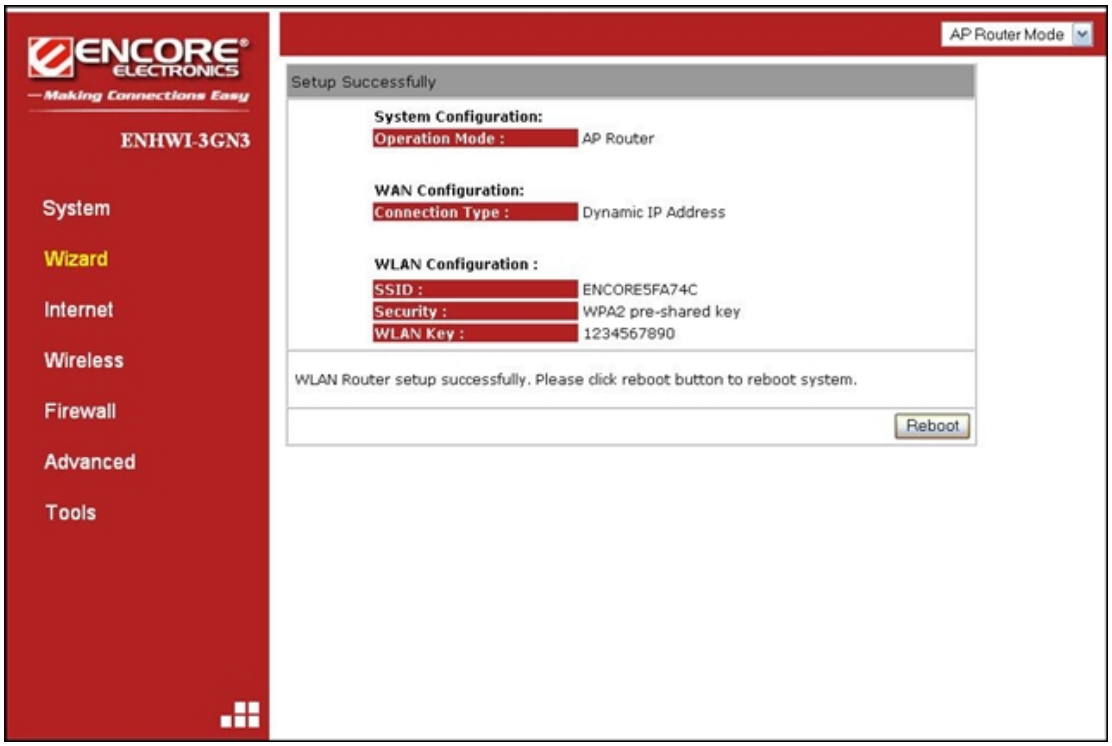
- First Red Block – Open, no security. No wireless security is assigned. Your router is prone to unwelcomed internet users
- Second Red Block – WEP 10 or 26 bits
- Third Red/Green Block – WEP Open
- Fourth Green – WPA PSK
- Fifth Green – WPA2 PSK. This is the highest level of wireless security.

Enter the name for your wireless network SSID (the default is ENCORE5FA74C), you may change it to your desired name with no spaces or leave it as is. Then enter the security key your

desired (the default is 1234567890 for 10 digits and 1234567890123 for 13 digits) you may use your own or leave it as is.
The “Key” type will depend on the wireless security you have selected. If you choose WEP as the wireless security (2nd or 3rd blocks from the left) a 10-digit default key for the 2nd block and 13-digits default key for the 3rd block will be assigned, you can change these keys now or leave it as is.

The highest, the “Green Block” contains the WPA2 wireless security, which is the most secured and the latest wireless security. The WPA and WPA2 require a passphrase as the password. You may enter regular alpha-numeric combination as the Passphrase.

Click Next to proceed to the next step.



To save configuration changes click Reboot button.

NOTE:

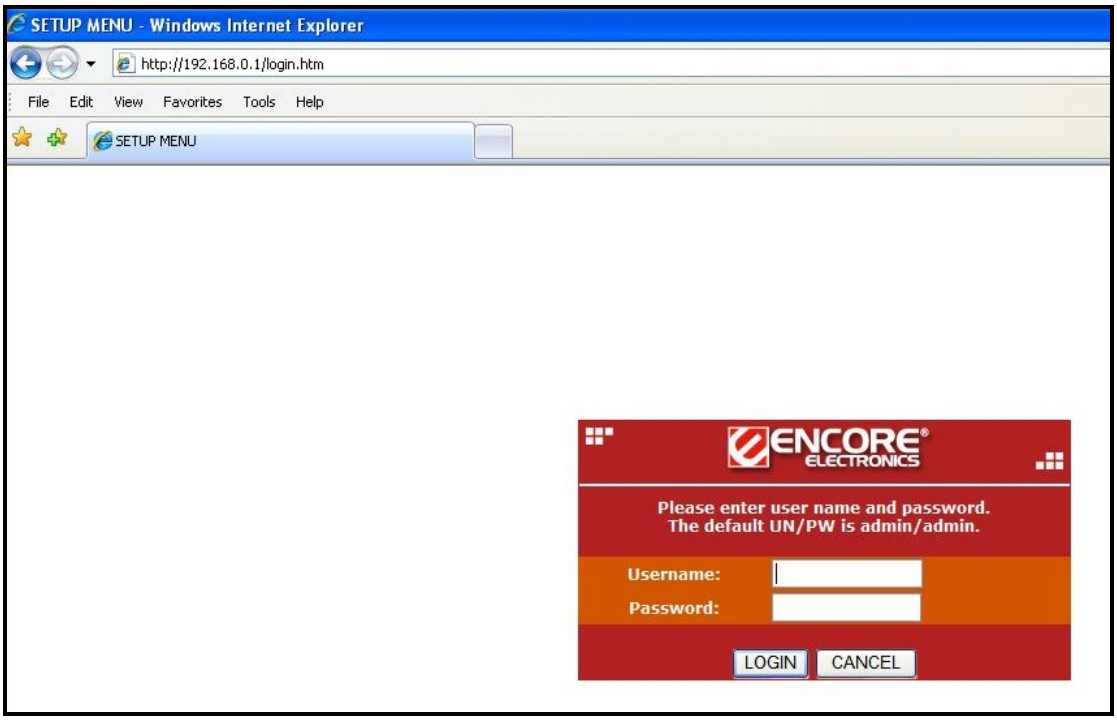
After the Wireless settings are saved and the ENHWI-3GN3 is rebooted, you need to reconnect your wireless client computer using the new security settings and ID’s you just change or assigned. You will need to reenter the new wireless security key to be able to connect back to the ENHWI-3GN3 wireless connections.

4.0 - How to login to the Web Based User Interface

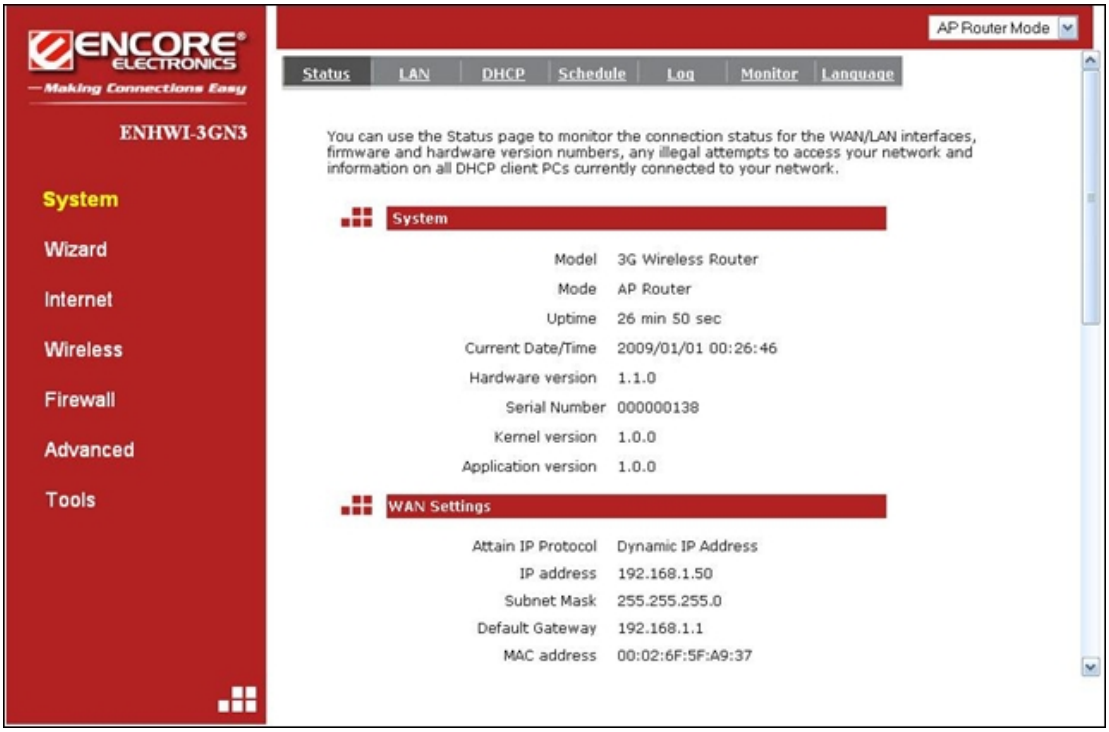
The ENHWI-3GN3 uses a web based user interface for setting up your router's configuration, it can be access through your web browser such as Internet Explorer or Mozilla Firefox on your computer.

ENHWI-3GN3 web based user interface login procedure

1. OPEN your web browser (Example: Internet Explorer, Mozilla, Netscape, etc).
2. Type-in **http://192.168.0.1** exactly in address field and hit the **[Enter]** key on your keyboard. (Or you can use the model number ENHWI-3GN3 in place of the IP address 192.168.0.1)



3. Type-in the ENHWI-3GN3 Username and Password (the factory default is admin and admin)
4. Click LOGIN to navigate into the ENHWI-3GN3 configuration home page.
5. You will see the configuration home page of the ENHWI-3GN3 as follows.



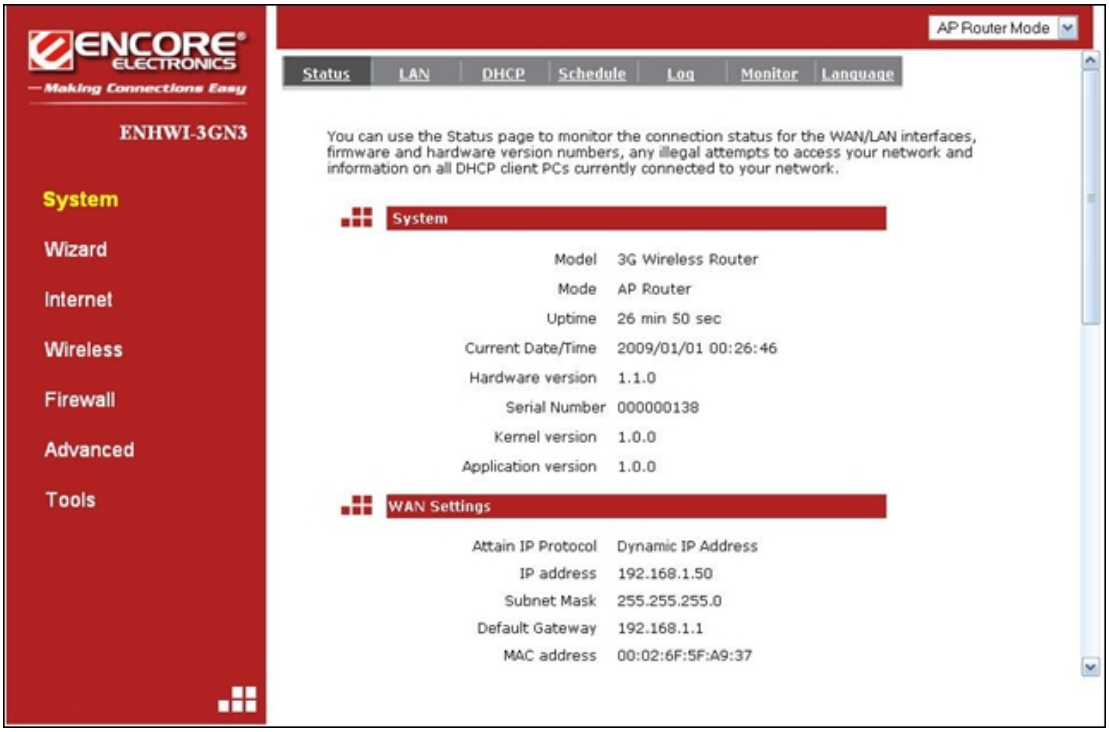
ENHW-3GN3 Home Page Screen

5.0 AP Router Mode

5.1 - SYSTEM

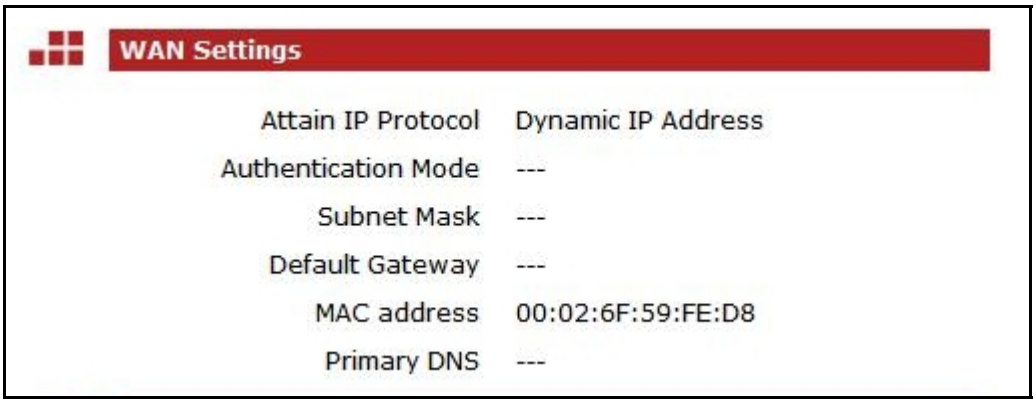
Shows the Uptime, Hardware information, Serial number as well as the Firmware version information and other vital information

- **Status Tab**
  This page allows you to monitor the status of your router.



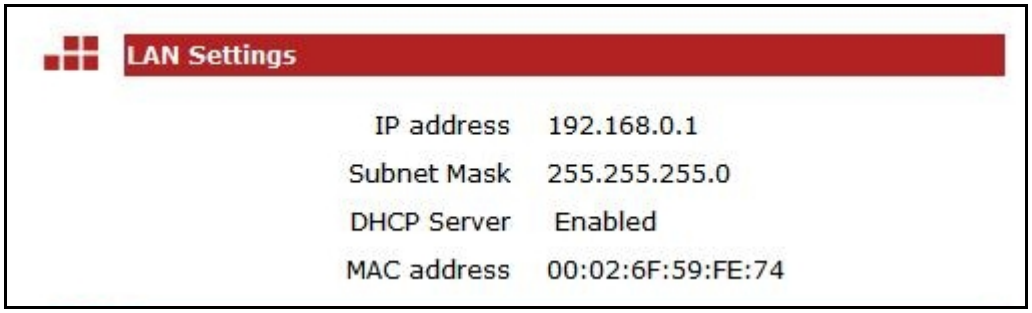
***WAN Settings*:**

Scroll down to see more of the status information.
This section displays whether the WAN port is connected to a 3G / Cable / DSL modem. It also displays the WAN IP address, Subnet Mask, ISP Gateway, MAC address and the Primary DNS.



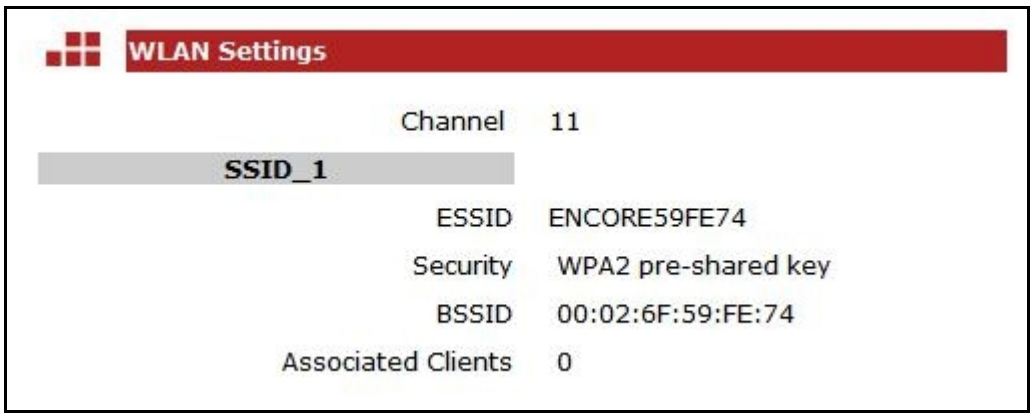
LAN Settings:

Scroll down to see this section, displays the ENHWI-3GN3 Router's LAN ports current information. It also shows whether the DHCP Server is enabled or disabled.

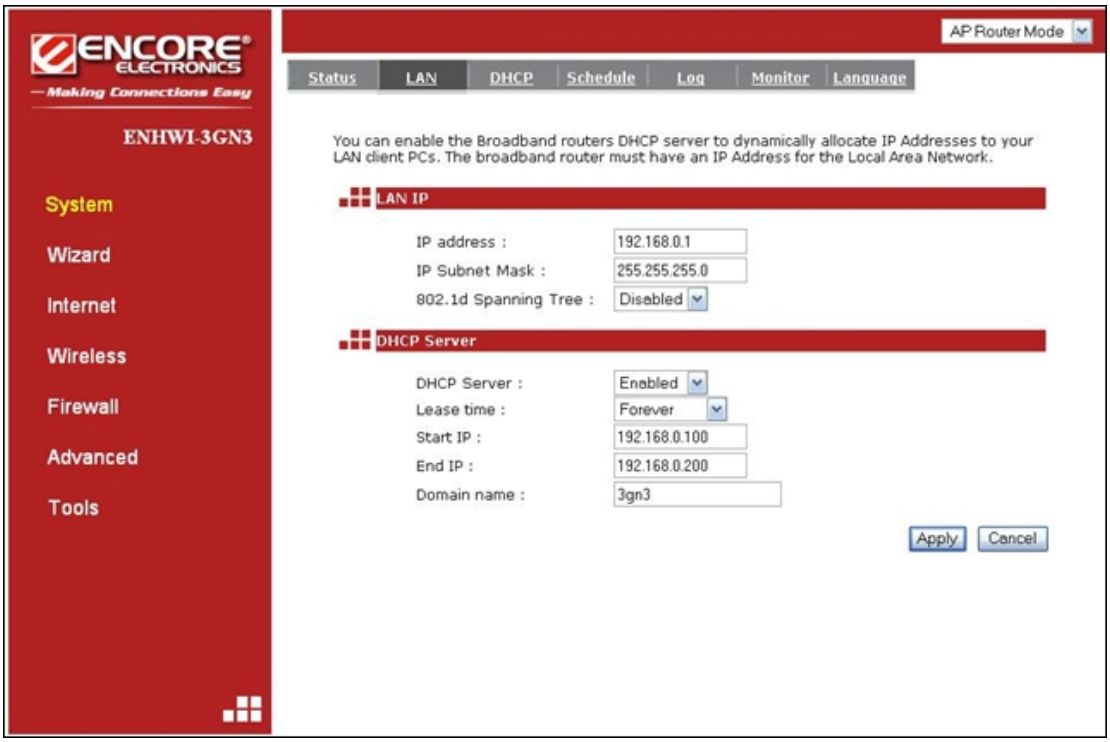


WLAN Settings:

Scroll down to see this section. This section displays the current WLAN configuration settings. The wireless configuration details such as the SSID, Security settings, ESSID, BSSID, Channel number and wireless clients connected info are briefly shown.



- **LAN Tab**



The LAN Tab is where LAN settings can be modified. If you are an entry level user, after hooking up the necessary cables, try to access the internet from your computer. If you can open a website with no problem, leave the settings as it is. If changes were made, click the Apply button to save the changed configurations.

LAN IP

IP address: 192.168.0.1 is the router's LAN manufacturers default IP address (this will also be the "Default Gateway" IP address of your LAN clients). It can be change based on your LAN design and configurations. Typical designs don't need to change this IP address.

IP Subnet Mask: 255.255.255.0 specifies the Subnet Mask address for your LAN segment. This is based on the IP address range used.

802.1d Spanning Tree: This is disabled by default. If 802.1d Spanning Tree function is enabled, this router will use the spanning tree protocol to prevent network loops.

DHCP Server

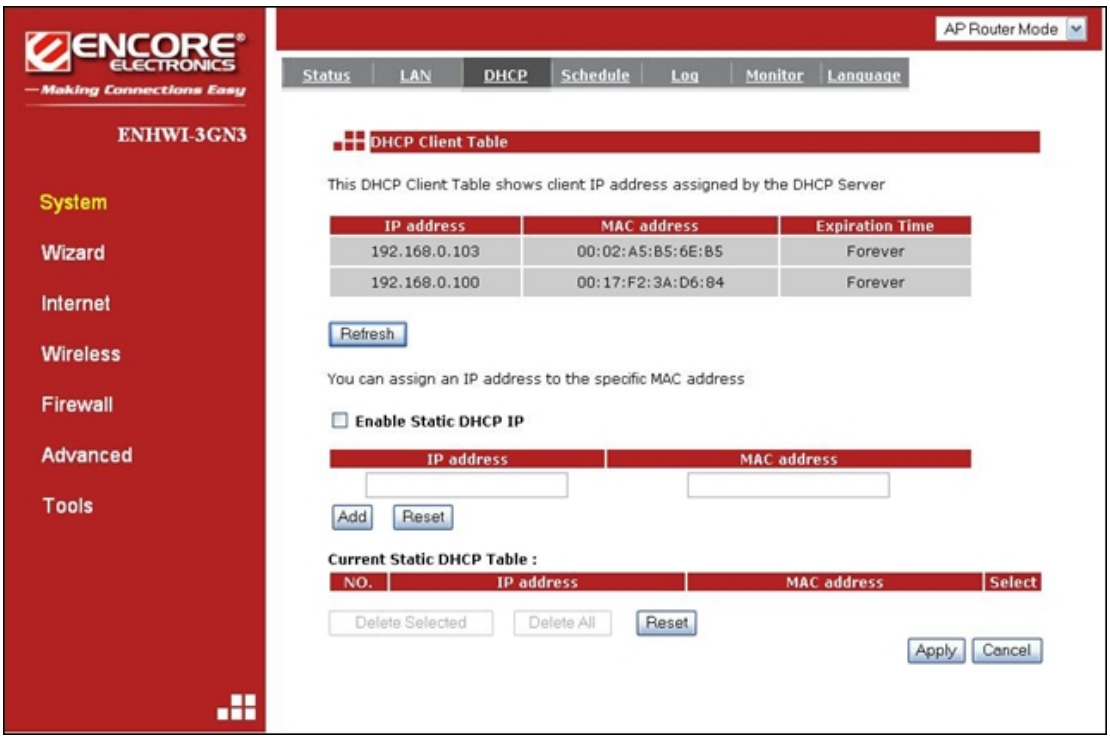
DHCP Server: This can be enabled or disabled, "Enabled" by default.
Lease time: Time leased to all IP address by the DHCP server.

Start IP: This is the first IP address in the IP pool range in which are being assigned and leased to DHCP clients.

End IP: This is the end of the IP address pool range

Domain Name: The Domain Name for the existing or customized network.

- **DHCP Tab**



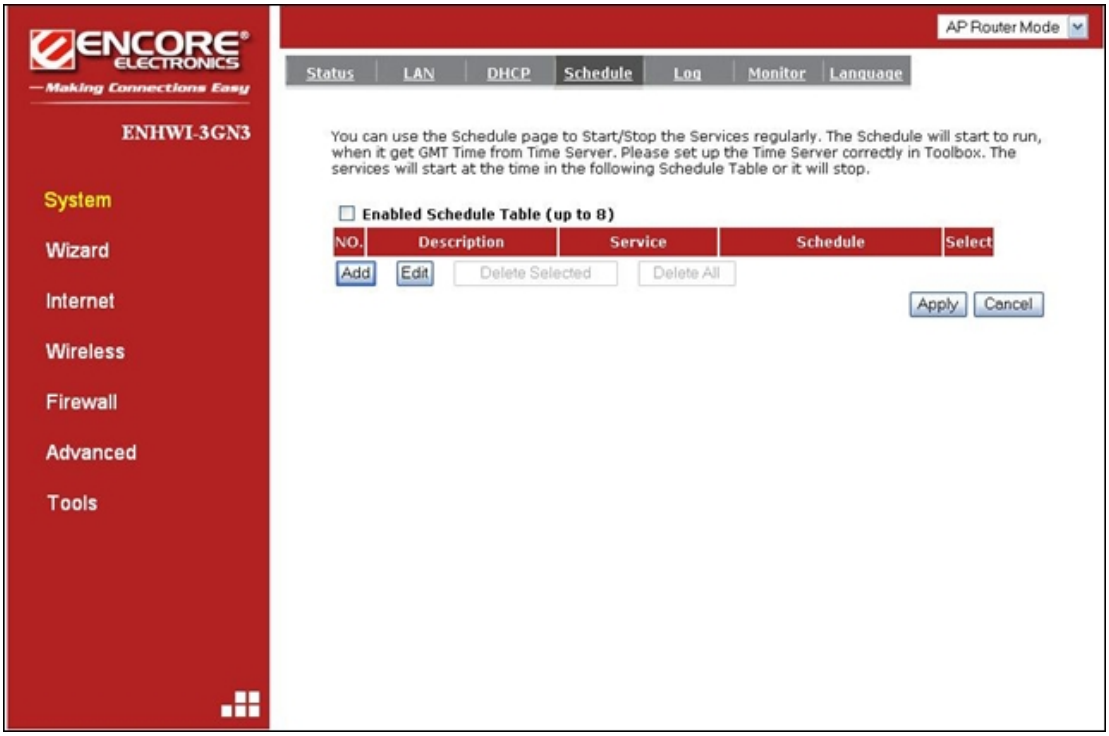
This is where to view the current LAN clients that have assigned or leased an IP address by the DHCP server. This screen also shows all the DHCP clients that are currently connected to your network. The table shows the assigned or leased IP address, MAC address and the lease expiration data for each DHCP clients. Use the **<Refresh>** button to update the available information. Click the **<Refresh>** button to get the updated table.

You can click to put a check mark on "**Enable Static DHCP IP**". It is possible to add more static DHCP IP addresses. They are listed in the table "**Current Static DHCP Table**". IP address can be deleted if wanted to.

Click the **<Apply>** button to save the changes made to the configuration.

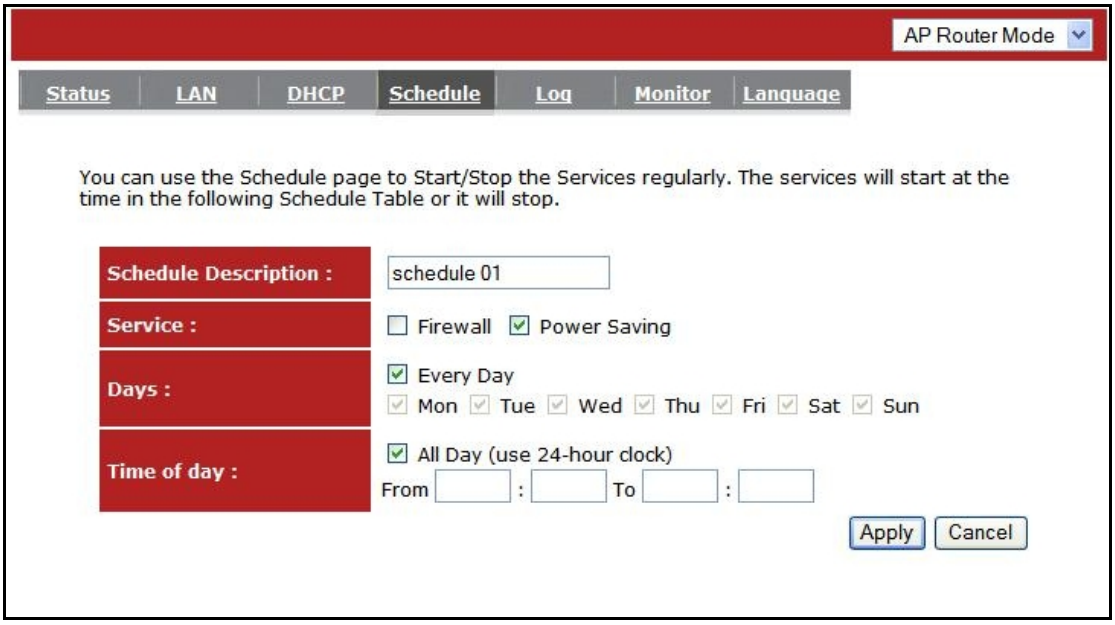
- **Schedule Tab**

This page allows users to set up a scheduled function for the Firewall and Power Saving features of the ENHWI-3GN3 router.



Edit the scheduled function to allow configuration for firewall or power savings services. Fill in the schedule and select type of service you desired. Click <**Apply**> to save the settings.

The “Schedule” table screen lists the pre-scheduled services. Select any of the schedules by using the check box located on the right side of each line to edit or Delete selected schedule line.

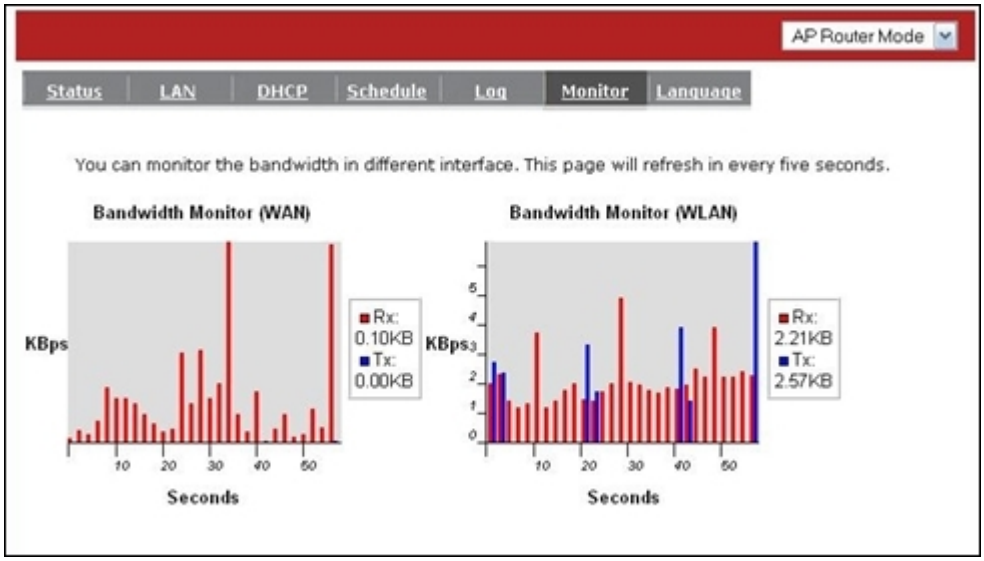


- **Event Log Tab**

On this “Event Log” screen, it displays all events and events information occurred after the start-up. Scroll down to see more. The Event Log can be saved to the local file-storage device such as hard disc drive by using the **<Save>** button, or the Event Log can be emptied using the **<Clear>** button. Use the **<Refresh>** button to reset the Event Log and to get the most updated information. When the router is powered OFF, the Event Log will be wiped out and will come up empty. The saved logs can be uploaded and viewed again.

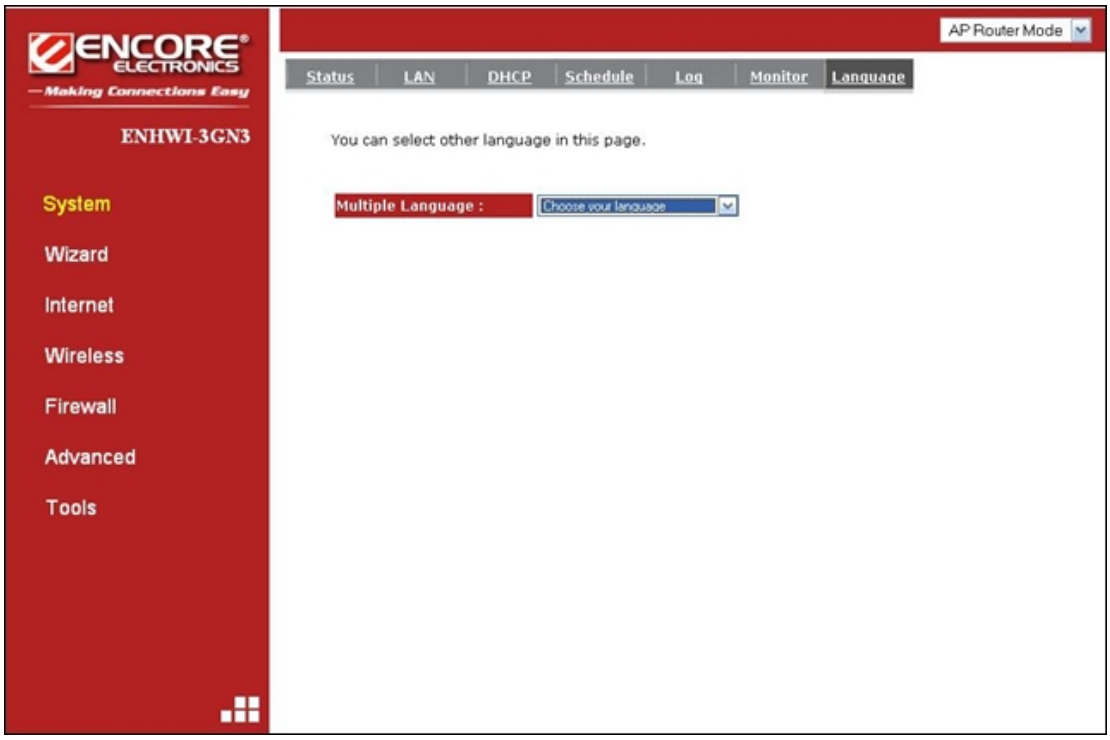
- **Monitor Tab**

This screen shows the histogram of the network connection on WAN, LAN & WLAN. Auto refresh keeps information updated frequently.



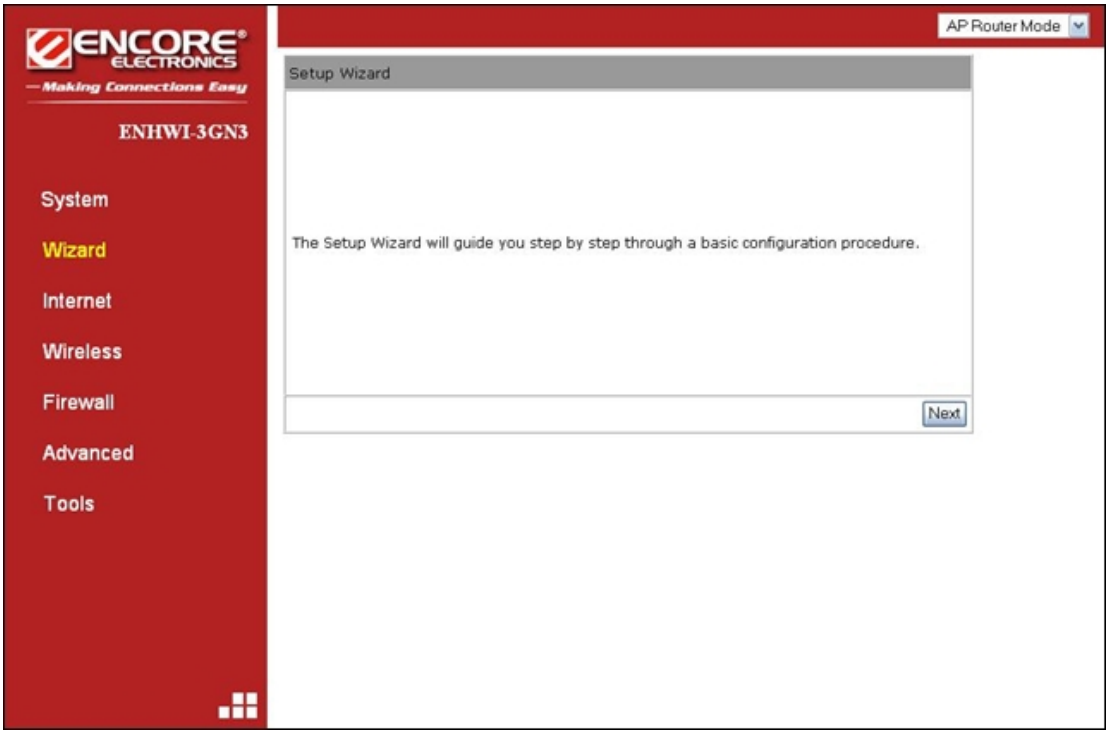
- **Language Tab**

This is where you select preferred language.



5.2 – WIZARD

Click **Wizard** to configure the basic functionalities of the ENHWI-3GN3 Router. A popup Setup Wizard Window will be displayed. If the popup window for Setup Wizard failed to appear check your Popup Settings and make sure popup is allowed at least temporarily for this purpose. Before you continue, check all the needed cables if they are properly hooked up. Check your 3G, DSL or Cable Modem if working properly and is connected to your ISP and then click **<Next>.** Refer to the **Smart Wizard** section on Page 20 for more details**.**



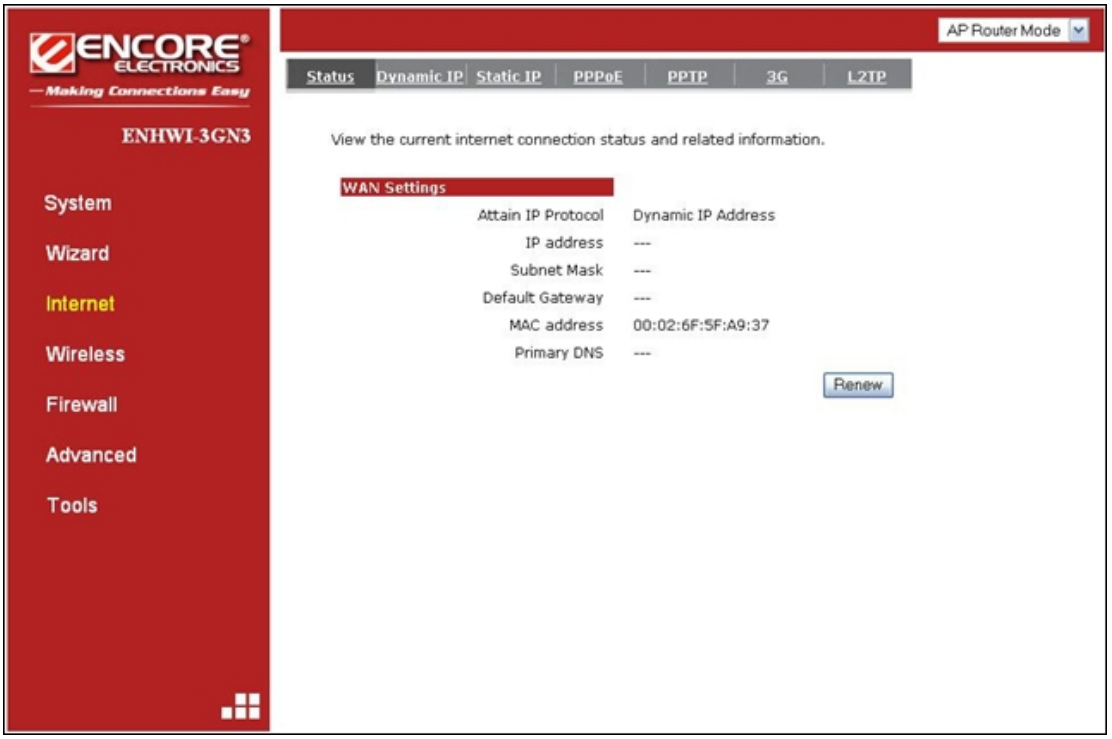
5.3 – INTERNET

NOTE:
ENHWI-3GN3 supports both 3G and ADSL/Cable Modem for Internet access. Please note that the 3G network by default is the preferred Internet option. Therefore, in case you have both 3G and ADSL/Cable Modem internet connection, the ENHWI-3GN3 will automatically use 3G for Internet access and disable the ADSL/Cable Modem connection. Inserting a 3G USB Modem adapter the ENHWI-3GN3 will turn off the ADSL/Cable Modem connection immediately.

The 3G USB Modem adapter may take more than 20 seconds to initiate and ties up to ENHWI-3GN3. Wait and check the 3G LED in the front panel. Once the LED stays at green light, the 3G is ready.

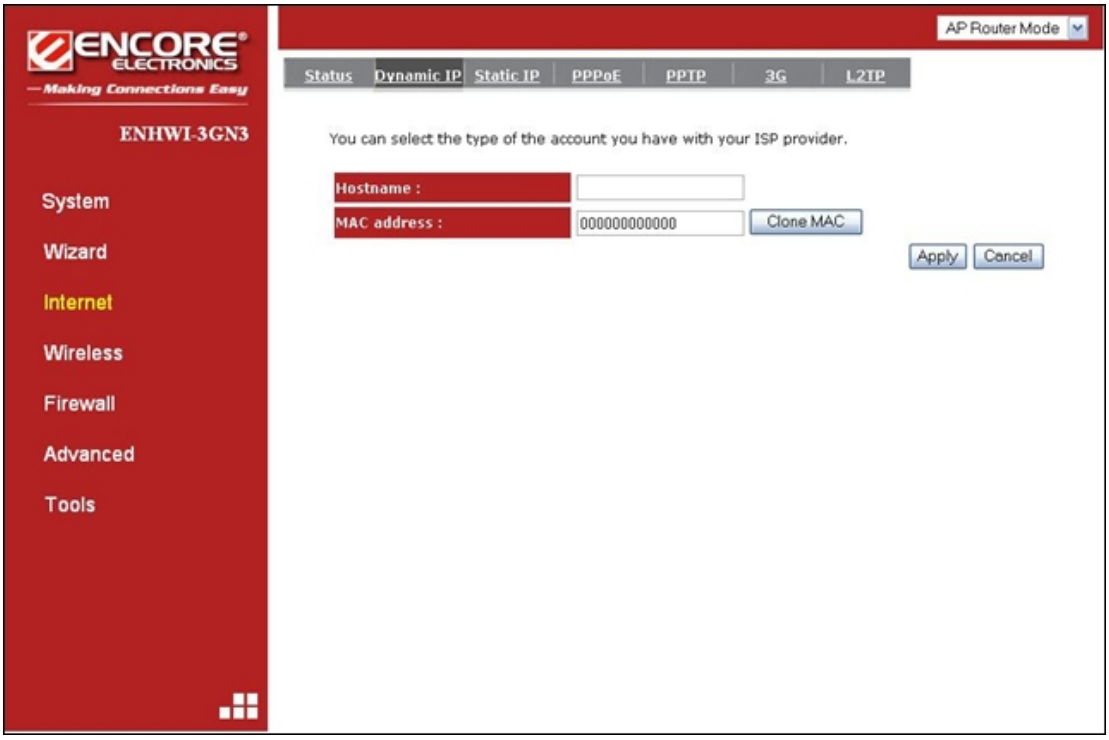
- **Status Tab**

This page shows the current Internet connection type and status



- **Dynamic IP Tab**

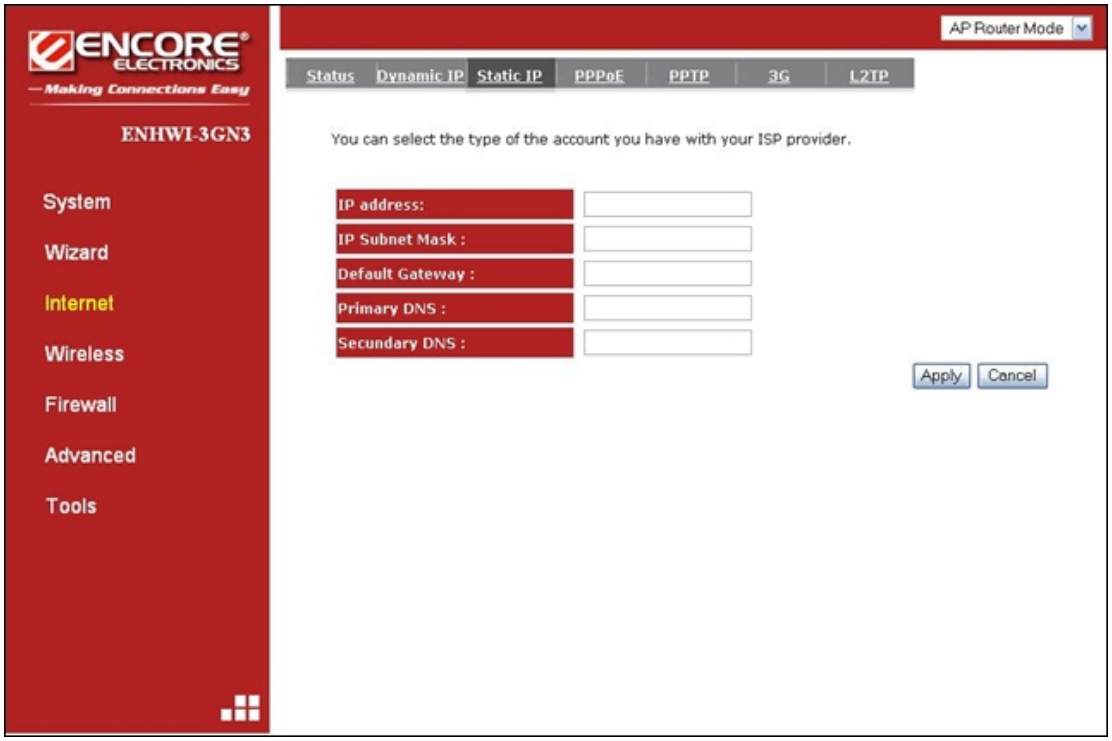
Use the MAC address when registering for the Internet service, and do not change it unless required by your ISP. If your ISP use the MAC address of the Ethernet card as an identifier, connect only the PC with the registered MAC address to the broadband router and click the **<Clone MAC Address>** button. This will replace the current MAC address with the already registered Ethernet card MAC address.



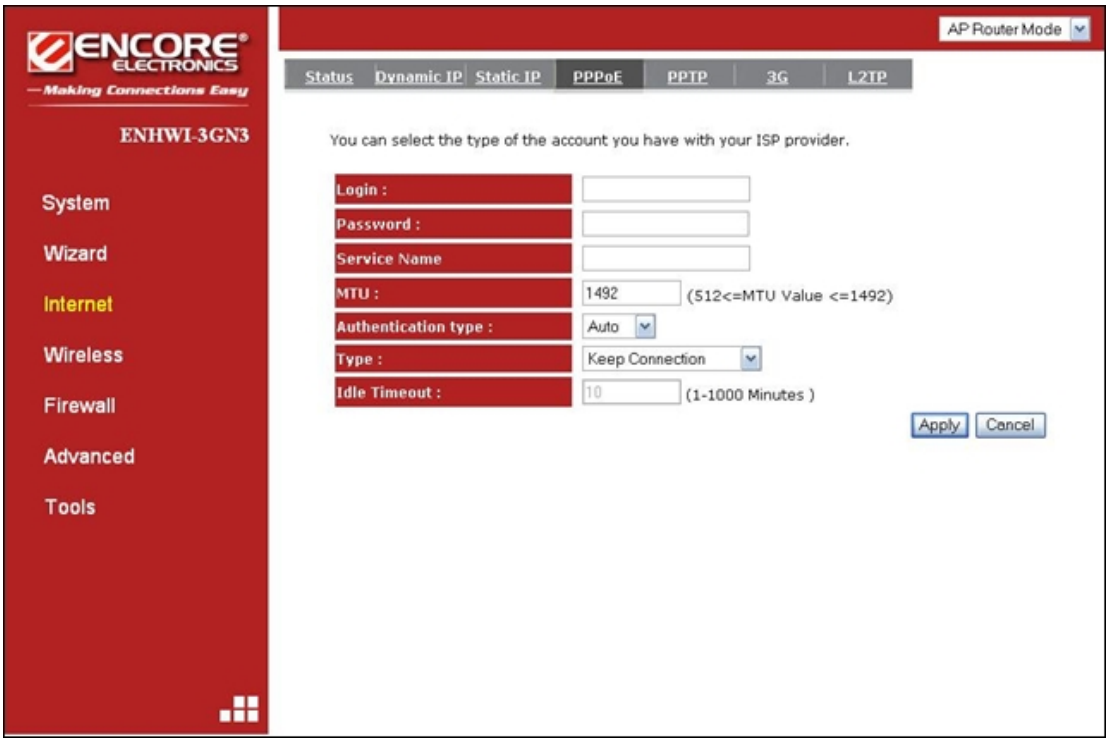
Host Name: This is optional.
MAC address: The default value is set to the WAN's physical address or MAC of the broadband router.

- **Static IP Tab**

If your ISP Provider has assigned a fixed public IP address for you to use, enter the assigned IP address, Subnet Mask, Default Gateway IP address, Primary and Secondary DNS (if available) of your ISP provider.



- **Point-to-Point Protocol over Ethernet (PPPoE) Tab**



NOTE:
Most of the data filled here will be supplied by your Internet Service Provider. Call your ISP if you're in doubt.

Login / Password: Enter the PPPoE username and password assigned by your ISP or internet service provider.

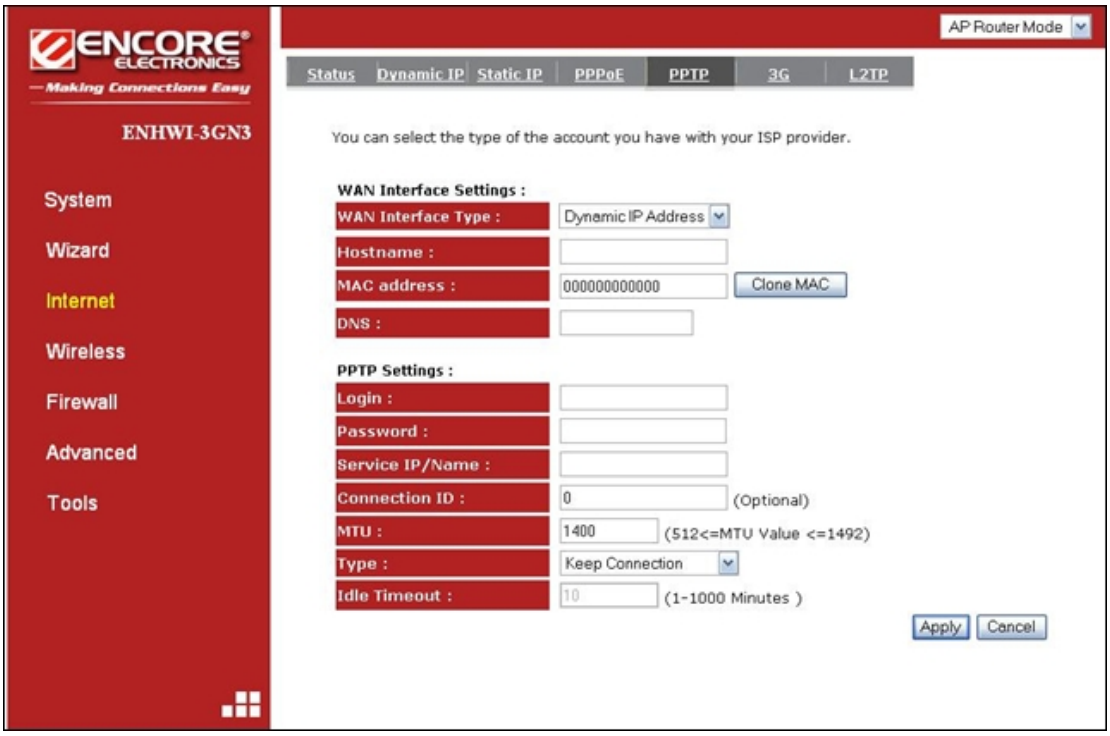
Service Name: This is optional.

Maximum Transmission Unit (MTU): This is the maximum size of the packets.

Type: **Keep Connection** - will stay connected to the Internet
Automatic Connection - automatically connects to the Internet when an application needs it, and drops the connection after the designated idle time period.
Manual Connection – manually connect and disconnect to the internet by the user

Idle Timeout (available only under Automatic Connection): This is a maximum period of time for which the Internet connection is maintained during inactivity. If the application is inactive for certain time designated here the internet connection will be automatically dropped.

- **Point-to-Point Tunneling Protocol (PPTP) Tab**



NOTE:
Most of the data to be filled here will be supplied by your Internet Service Provider. Call your ISP if you're in doubt

PPTP allows the secure connection over the Internet by simply dialing in to a local point provided by your ISP provider. The image screen allows client PCs to establish a normal PPTP session and provides hassle-free configuration of the PPTP client on each client PC.

Click **<Apply>** to save configuration and connect to ISP provider.

- **3G Tab**

Note: You may need the 3G account detail and configuration from your local 3G ISP

Pin code: Enter the Pin Code here (provided by your 3G ISP)

APN Code: Enter APN Code here (provided by your 3G ISP)

Dial Number: Enter phone number here (provided by your 3G ISP)

User Name: Enter 3G network account /username (provided by your 3G ISP)

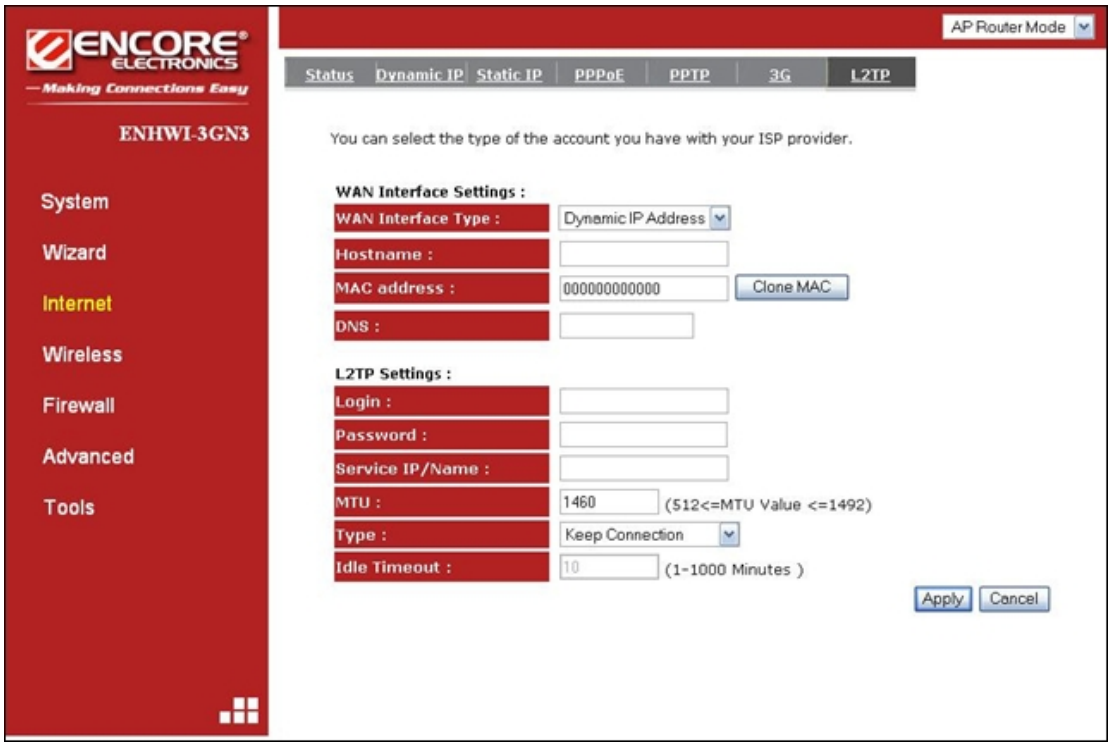
Password: Enter 3G network account password (provided by your 3G ISP)

Type:

- **Keep Connection:** Keep connection with or without the presence of traffic.
- **Automatic Connection:** Connect when traffic is detected.
- **Manual Connection:** Connect only on user's demand (see status)

Idle Timeout: Disconnect from 3G network if there's no traffic in the specified timeout period.

- **Layer 2 Tunneling Protocol (L2TP) Tab**



NOTE:
Most of the data to be filled here will be supplied by your Internet Service Provider. Call your ISP if you're in doubt

WAN Interface Settings:

WAN Interface Type:

- **Dynamic IP Address** – Use the DHCP client function to retrieve WAN port IP address, which will used to establish theL2TP tunnel. The router's L2TP tunnel address will be assigned after tunnel is established, which will be different from the WAN IP address it gets earlier.
- **Hostname :** This is optional. If your ISP requires you to put a hostname, you may enter it here.
- **MAC address :** Optional. This address will overwrite WAN port default MAC address. If your ISP provides this MAC address, enter it here. You can also click "Clone MAC" button to clone your PC's MAC address to overwrite WAN port default MAC address.
- **DNS :** Optional. If your ISP doesn't provide you with a DNS server address automatically through DHCP, enter a DNS server IP address here, if "Service IP/Name" field is domain name in "L2TP

Settings".

- **Static IP Address** – Manually configure WAN port IP address, contents of this are:
    - **My IP Address :** This is the WAN port IP address provided by your ISP to establish the L2TP tunnel.
    - **My Subnet Mask :** This is the WAN port Subnet Mask provided by your ISP to establish the L2TP tunnel.
    - **Gateway IP Address :** This is the WAN port Gateway IP address provided by your ISP to establish L2TP tunnel.
    - **DNS :** This is optional. This is the WAN port DNS address provided by your ISP to resolve the website IP Address into the domain or URL name during establishing L2TP tunnel if you use domain name in "Service IP/Name" instead of IP address .

L2TP Settings :

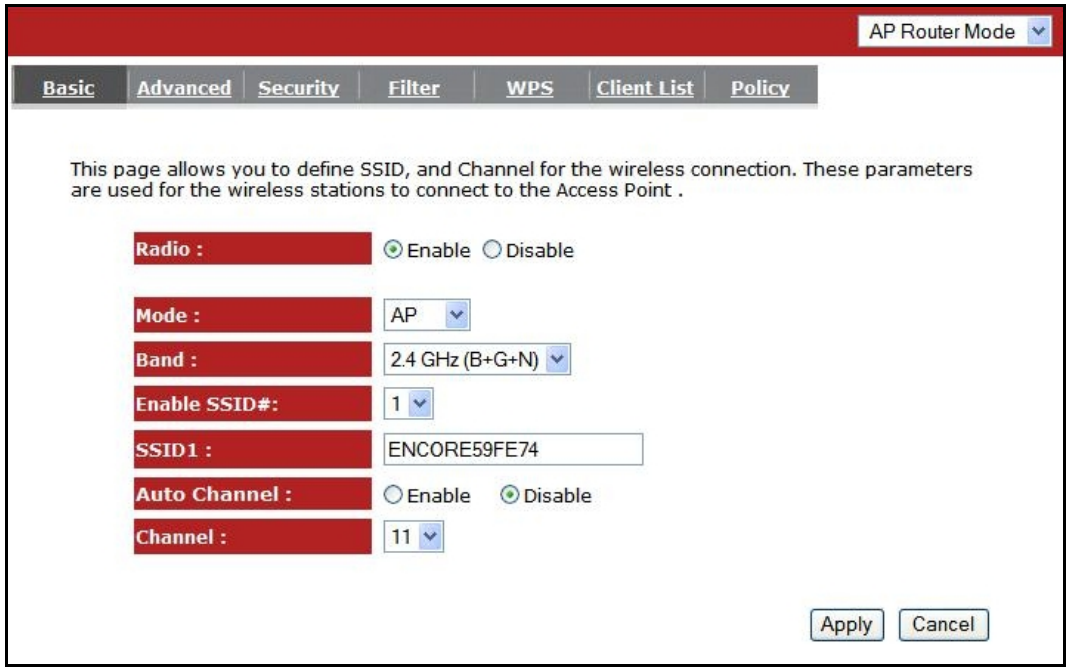
- **Login :** Enter the L2TP username assigned by your ISP Provider.
- **Password :** Enter the L2TP password assigned by your ISP Provider.
- **Service IP/Name :** Enter the L2TP server IP address or domain name.
- **MTU :** What would you select would be the maximum size of packets. Keep it in default if you are not familiar with this setting.
- **Type :**
    - **Keep Connection** - stay connected to the Internet
    - **Automatic Connection -** automatically connects to the Internet when an application needs it, and drops the connection after the designated idle time period.
    - **Manual Connection** – manually connect and disconnect to the internet by the user

- **Idle Timeout :** This function is available only if Automatic Connection is selected under "Type". This is a maximum period of time for which the Internet connection is maintained during inactivity. If the application is inactive for certain time designated here the internet connection will be automatically dropped.

5.4 – WIRELESS SETTINGS

- **Basic Tab**

In Basic tab page, you can set wireless Radio Disable or Enable, WDS, AP or Repeater Mode, Band selections, Number of SSID's up to 4, Enable / Disable Auto Channel and Channel number.



Radio: You can turn on/off wireless radio. If wireless Radio is turned off, the ENHWI-3GN3 will not take wireless connections.

Mode: Three operation modes for selections, the **AP router** and **AP router with WDS**. If you choose **AP Router** Mode, there will be two selections under it, the **AP** or **WDS** function in the drop-down menu.

Band: You can select the wireless standards running on your network environment such as the following:

2.4 GHz(B): If all your clients are using 802.11b
2.4 GHz(N): If all your clients are using 802.11n
2.4 GHz(B+G): If both 802.11b or a 802.11g
2.4 GHz(G): If all your clients are using 802.11g
2.4 GHz(B+G+N): If your clients are mixed using 802.11b, 802.11g, or 802.11n

Enable SSID: ENHWI-3GN3 supports up to 4 SSID's. Use the down arrow to select the number of SSID you wanted to have in your wireless LAN. Once established you can set the security policy settings for each. See "Policy" section for more details.

SSID1 to SSID4: Whatever is entered into the SSID block that will be the name of your wireless network. It is recommended to use a unique name to identify your wireless device in the WLAN such as “Guests”, “Home”, etc. This is case sensitive and up to 32 printable characters.

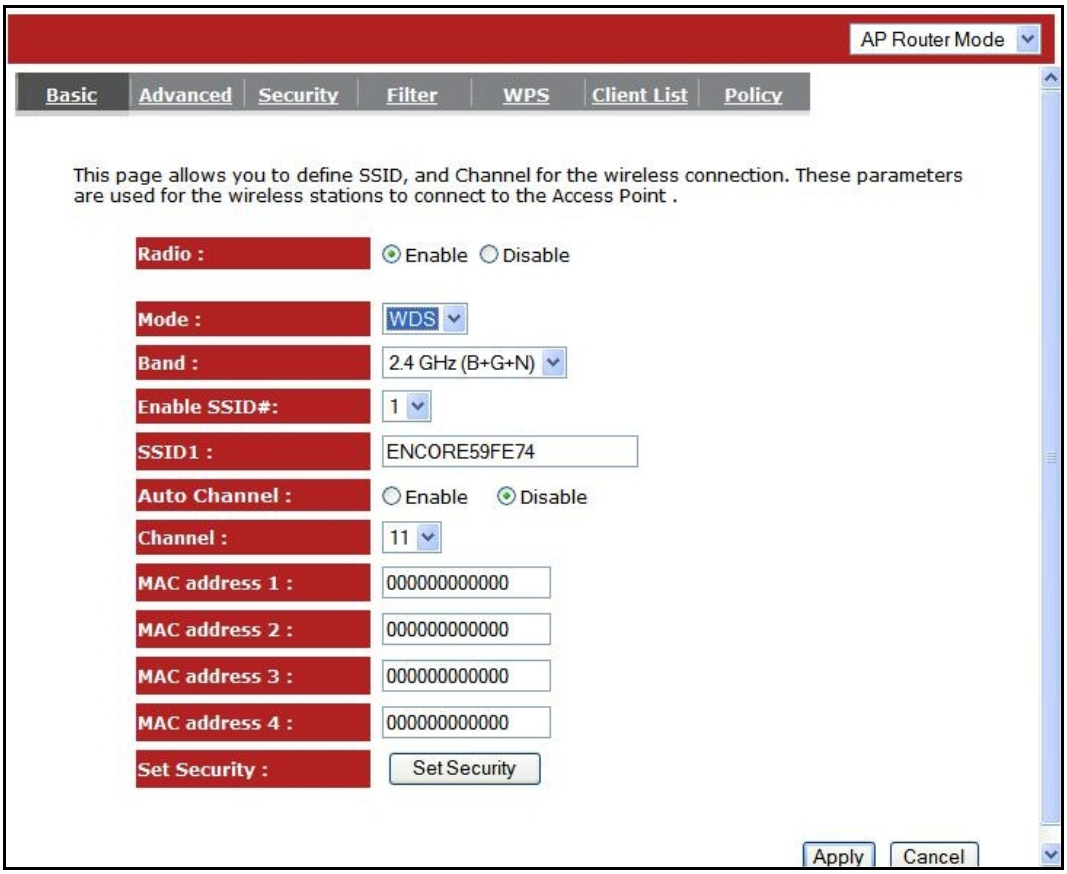
Auto Channel: Disabled by default. If Enabled, will automatically search all channels and automatically change to the clearest channel detected. Different items are visible below the **Auto Channel**.

Channel: Channel 11 by default. This is visible only when the **Auto Channel** is disabled. You can enter your preferred channel number here for the ENHWI-3GN3 wireless LAN.

Check Channel Time: This menu is visible only when the **Auto Channel** is enabled. Selections are from One Hour to One Week. This is the duration of when will the ENHWI-3GN3 check for and use the clearest channel in the area automatically.

WDS Mode

The Wireless Distribution System is a way of interconnecting wireless routers and allow an extended wireless network coverage using multiple wireless routers without the use of a wired backbone. Each WDS AP requires the same channel and encryption type to work. Setting up a WDS requires an in-depth knowledge in computer networking. If you are not familiar with this setting consult a PC network engineer.

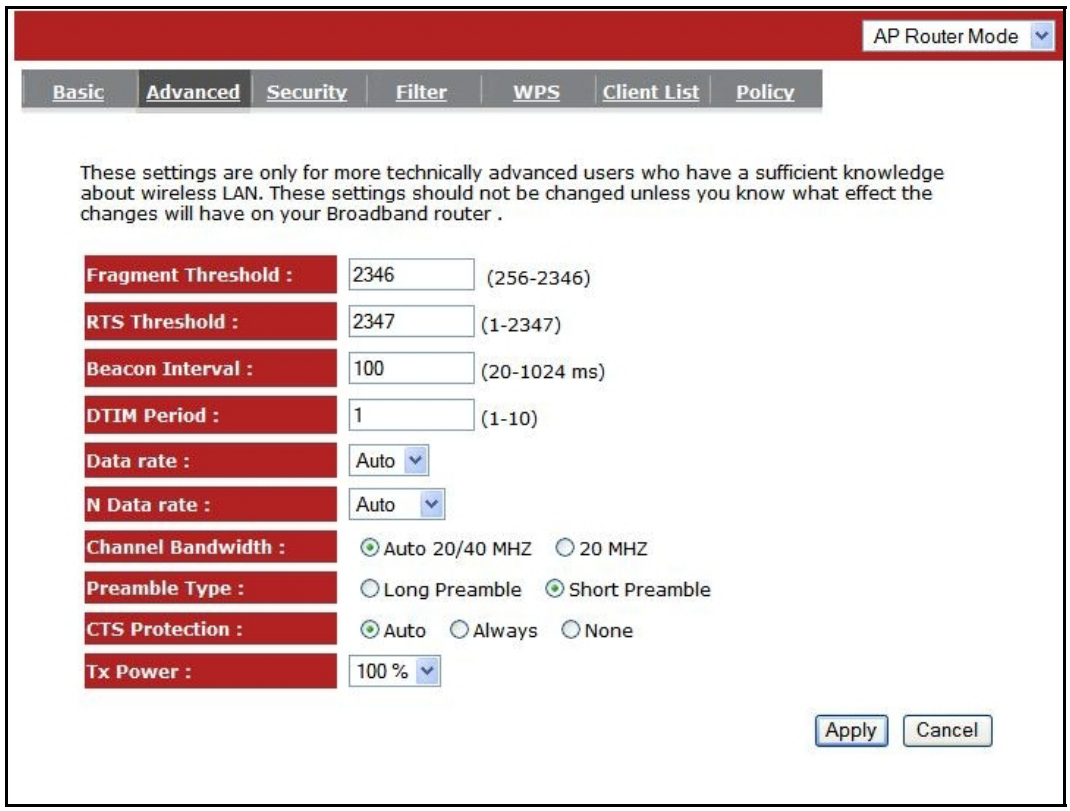


MAC address 1~4: Enter the MAC address of the neighboring APs that participates in the WDS. A maximum of 4 devices are allowed.

Set Security: WDS Security depends on your AP security settings. Note: It does not support **mixed mode** such as WPA-PSK/WPA2-PSK Mixed mode.

- **Advanced Tab**

On this tab you can set the advanced wireless settings. If you're in doubt what to enter or use here, leave these settings as it is. This is for advance users only. Wrong parameters can make the router un-operational.



Fragment Threshold:
Default value is 2346.Specifies the maximum size of a packet during the fragmentation of data to be transmitted. If you set this value too low, it will result in a bad performance.

RTS Threshold:
Default value is 2347. When the packet size is smaller than the RTS threshold, the wireless router will not use the RTS/CTS mechanism to send this packet.

Beacon Interval:
Default value is 100. This is the interval of time that this wireless router broadcasts a beacon. A Beacon is used to synchronize the wireless network.

DTIM Period:
Default value is 1. Enter a value between 1 and 255 for the Delivery Traffic Indication Message (DTIM). A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages.

Data Rate:
The “Data Rate” is the rate that this access point uses to transmit data packets. The access point will use the highest possible selected transmission rate to transmit the data packets.

N Data Rate:
The “Data Rate” is the rate that this access point uses to transmit data packets for N compliant wireless nodes. Highest to lowest data rate can be fixed.

Channel Bandwidth:
This is the range of frequencies that will be used. Select “Auto 20/40 MHz” if you have wireless client using 802.11n to connect to this router.

Preamble Type:
The “Long Preamble” can provide better wireless LAN compatibility while the “Short Preamble” can provide better wireless LAN performance.

CTS Protection:
It is recommended to enable the protection mechanism. This mechanism can decrease the rate of data collision between 802.11b and 802.11g wireless stations. When the protection mode is enabled, the throughput of the AP will be a lower due to an increase of data frame transmission.

TX Power:
10% to 100%. Default value is 100%.

- **Security Tab**

ENHWI-3GN3 provides complete wireless LAN security types. Selections are WEP, IEEE 802.1x, IEEE 802.1x with WEP, WPA with pre-shared key or PSK and WPA with RADIUS. With these wireless securities, unauthorized access can be prevented. Make sure all other wireless stations use the same security type, and were setup with the same security key.

ESSID Selection:
The ENHWI-3GN3 router supports multiple ESSID, you can enter your desired wireless ESSID here.

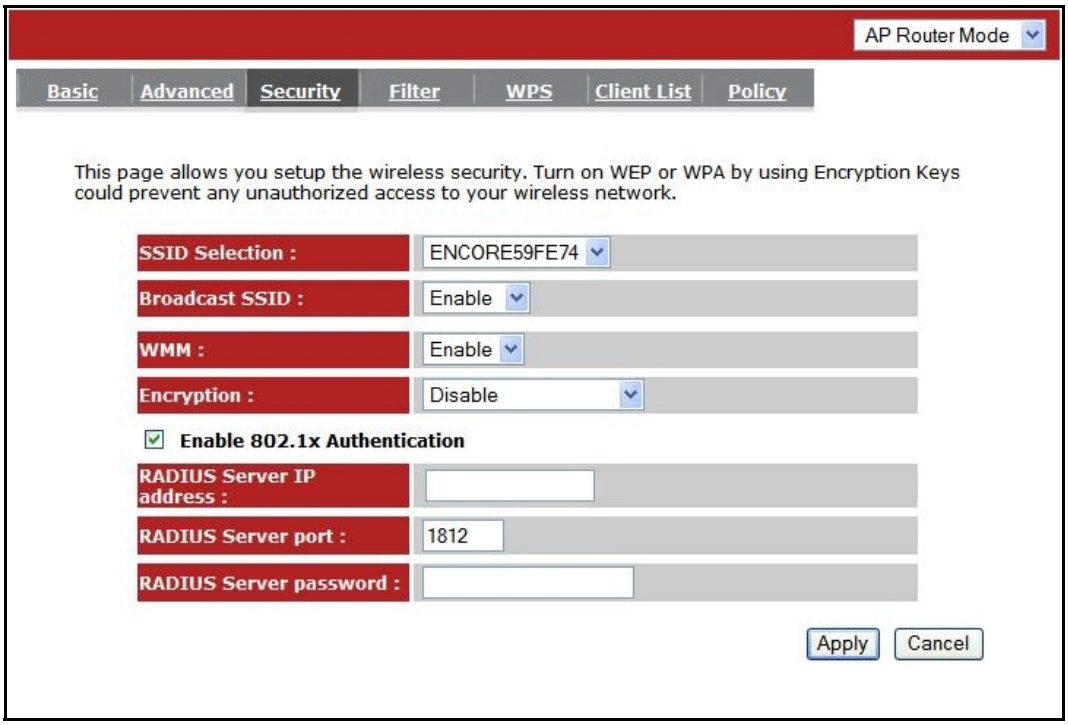
Broadcast ESSID:
If you enabled “Broadcast ESSID”, every wireless station located within the coverage of this Router can see this ESSID. If you are building a public wireless network, enabling this feature is recommended. Disabling “Broadcast ESSID” can provide better security.

WMM:
Wi-Fi Multi Media, if enabled, supports QoS to dedicate line and other resource for better audio, video and voice streaming to a particular station and applications.

Encryption:
If set to Disable, the router will have no protection against uninvited wireless guests, your LAN will be prone to hackers. It is highly recommended to Enable this function and set your own wireless security.

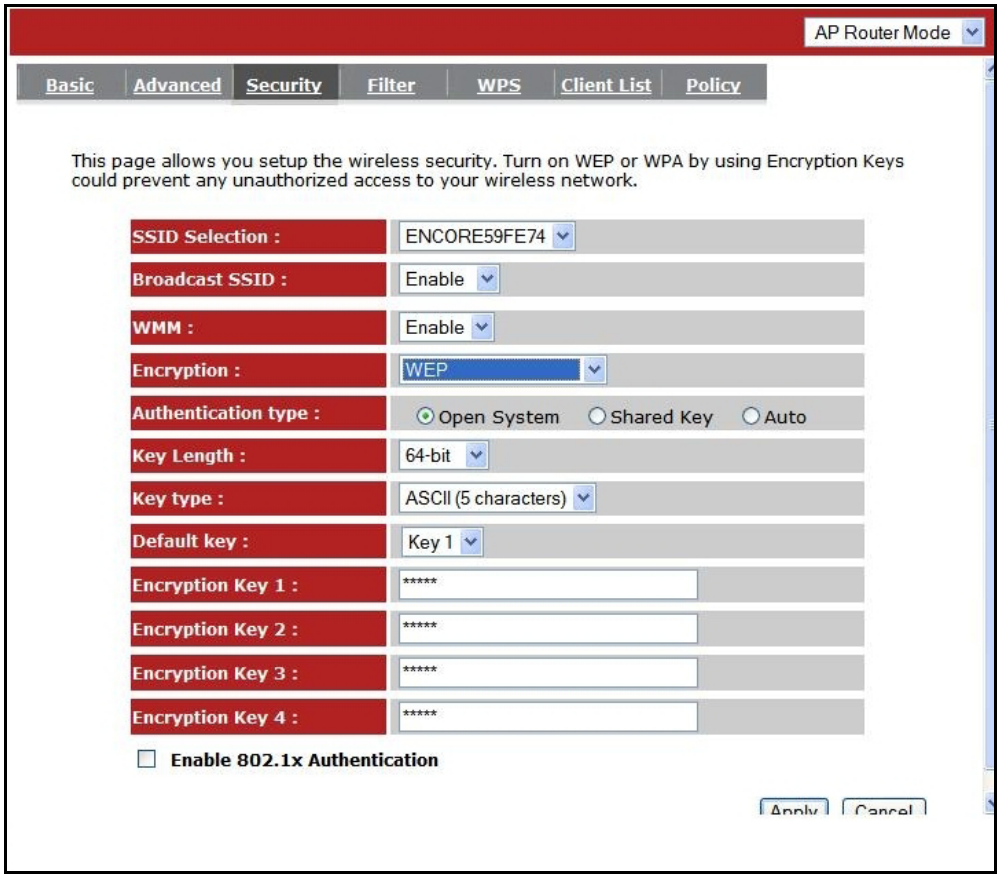
Enable 802.1x Authentication

IEEE 802.1x is an authentication protocol using RADIUS server. When this is Enabled, every LAN user must use an account to login to this Access Point before accessing the wireless LAN. The authentication is processed by a RADIUS server. This mode only authenticates users by IEEE 802.1x, but it does not encrypt the data during communication.



WEP Encryption

When you select 64-bit or 128-bit WEP key, you have to enter WEP keys to encrypt data. You can generate the key by yourself. You can enter up to four WEP keys and select one of them as a default key. The AP can receive any packet encrypted by one of the four keys.



Authentication Type:
There are two authentication types: **"Open System"** and **"Shared Key"**. Both AP and wireless client must be configured with the same authentication type.

Key Length:
You can select the WEP key length for encryption, 64-bit or 128-bit. The larger the key will be the higher level of security is used, but the throughput will be lower.

Key Type:
You may select ASCII Characters (alphanumeric format) or Hexadecimal Digits (in the "A-F", "a-f" and "0-9" range) to be the WEP Key.

Default Key:
It's the key used to encrypt data.

Key1 - Key4:
The WEP keys are used to encrypt data transmitted in the wireless network. Use the following rules to setup a WEP key on the device.

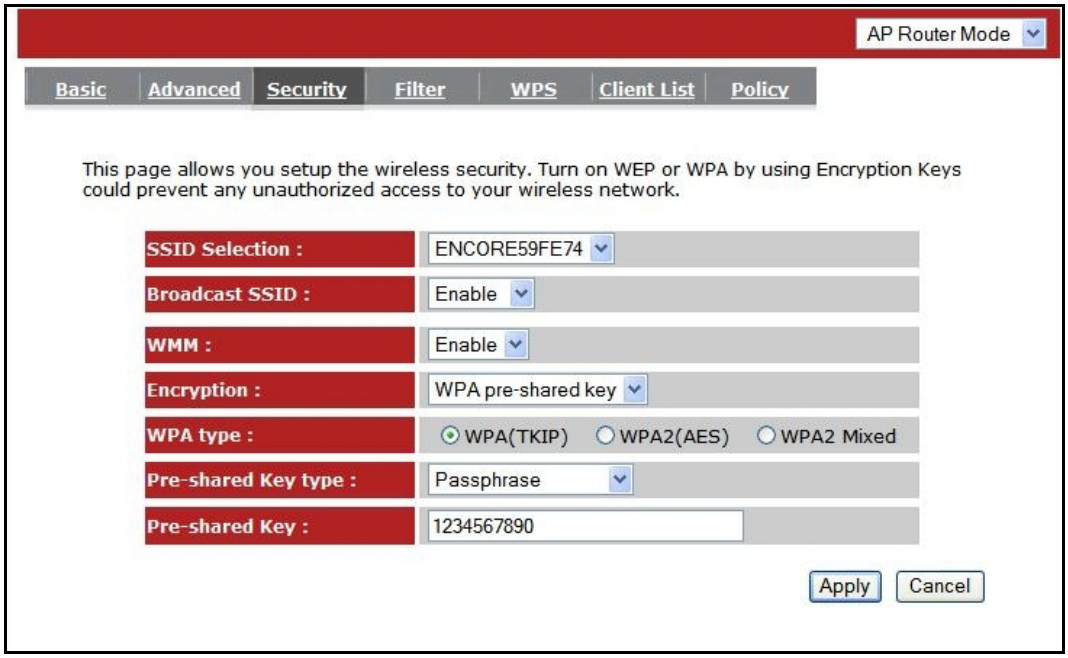
64-bit WEP: input 10-digits Hex values (in the "A-F", "a-f" and "0-9" range) or 5-digit ASCII character as the encryption keys.

128-bit WEP: input 26-digit Hex values (in the "A-F", "a-f" and "0-9" range) or 13-digit ASCII characters as the encryption keys.

Click **<Apply>** at the bottom of the screen to save the above configurations.

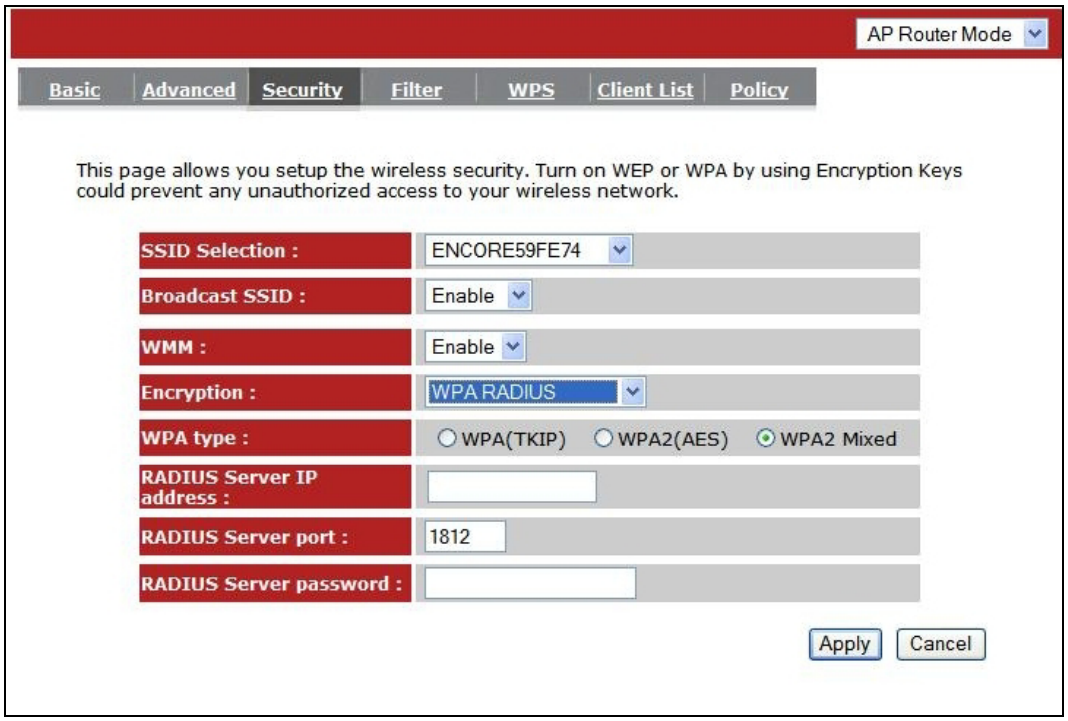
WPA Pre-Shared Key Encryption

Wi-Fi Protected Access (WPA) is an advanced security standard. You can use a pre-shared key to authenticate wireless stations and encrypt data during communication. It uses TKIP or CCMP (AES) to change the encryption key frequently. The encryption key is not easy to be cracked by hackers. This is the best security available.



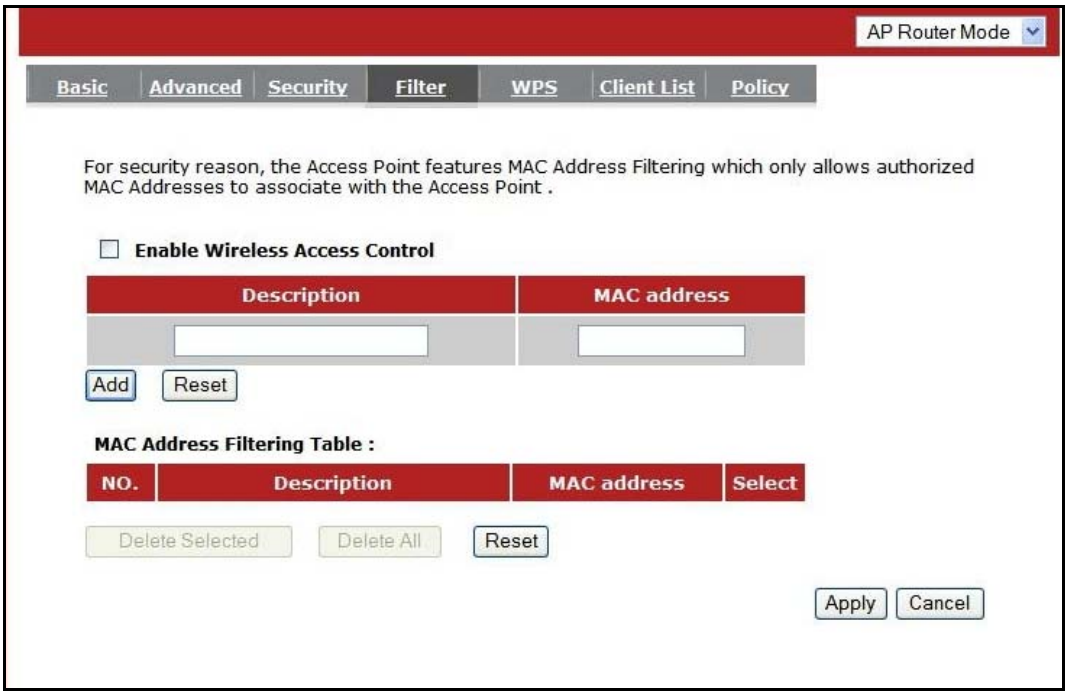
WPA-RADIUS Encryption

Wi-Fi Protected Access (**WPA**) is an advanced security standard. You can use an external RADIUS server to authenticate wireless stations and provide the session key to encrypt data during communication. It uses **TKIP** or **CCMP** (**AES**) to change the encryption key frequently. Press **<Apply>** button when you are done.



- MAC Address Filtering Table

This wireless router supports MAC Address Control, which prevents unauthorized clients from accessing your wireless network.



Enable wireless access control: Enable the wireless access control function

Adding an address into the list

Enter the "MAC Address" and "Description" of the wireless station to be added and then click **<Add>**. The wireless station will now be added into the "MAC Address Filtering Table" below. If you are having any difficulties filling in the fields, just click "Reset" and both "MAC Address" and "Description" fields will be cleared.

Remove an address from the list

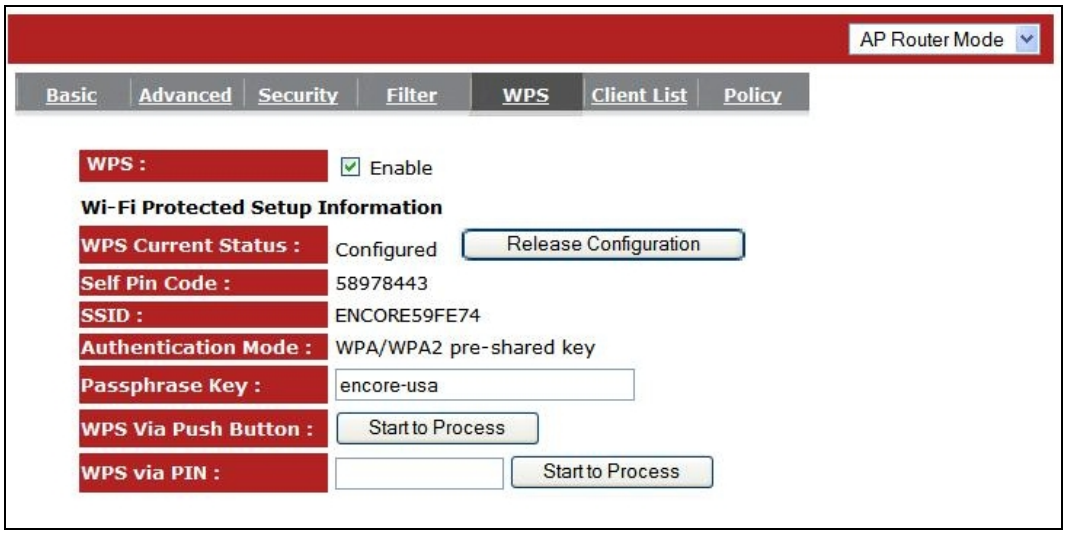
If you want to remove a MAC address from the "MAC Address Filtering Table", select the MAC address that you want to remove in the list and then click "Delete Selected". If you want to remove all the MAC addresses from the list, just click the **<Delete All>** button. Click **<Reset>** will clear your current selections.

Click **<Apply>** at the bottom of the screen to save the above configurations.

- **WPS Tab - Push Button Wireless Connection**

Push Button Wireless Connection is the simplest way to establish a connection between the wireless clients and the wireless router. You don't have to select the encryption mode and fill in a long encryption passphrase every time when you try to setup a wireless connection. You only need to press a button on both wireless client and wireless router, and the WPS will do the rest for you.

The wireless router supports two types of Push Button Wireless Connection, the Push Button and PIN code. If you want to use the Push Button, you have to push a specific button on the wireless client or in the utility of the wireless client to start the Push Button Wireless Connection mode, and switch the wireless router to Push Button Wireless Connection mode. You can simply push the push button of the wireless router, or click the 'Start to Process' button in the web configuration interface. If you want to use the PIN code, you have to know the PIN code of the wireless client and switch it to Push Button Wireless Connection mode, then fill-in the PIN code of the wireless client through the web configuration interface of the wireless router.



WPS: (Push Button Wireless Connection)
Check the box to enable WPS function and uncheck it to disable the WPS function.

WPS Current Status:
If the wireless security (encryption) function of this wireless router is properly set, you'll see a 'Configured' message here. Otherwise, you'll see '**UnConfigured'**. Click the "Release Configuration" can clear the security settings of the 1st SSID.

Self Pin Code:
This is the Push Button Wireless Connection PIN code of the wireless router. You may need this information when connecting to other WPS-enabled wireless devices.

SSID:
This is the network broadcast name (SSID) of the router.

Authentication Mode:
It shows the active authentication mode for the wireless connection.

Passphrase Key:
It shows the passphrase key that is randomly generated by the wireless router during the WPS process. You may need this information when using a device which doesn't support WPS.

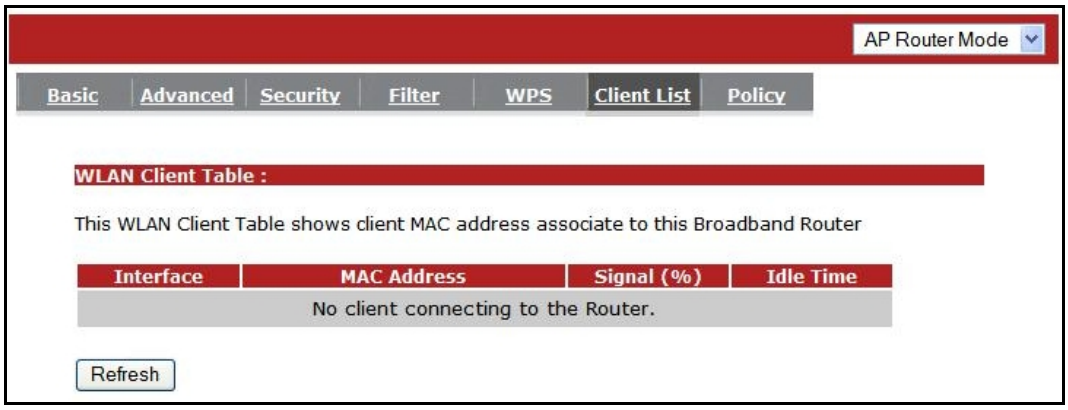
Interface:
If device is set to repeater mode, you can choose **"Client"** interface to connect with other AP by using WPS, otherwise you may choose **"AP"** interface to do WPS with other clients.

WPS via Push Button:
Press the button to start the WPS process. The router will wait for the WPS request from the wireless devices within 2 minutes.

WPS via PIN:
You can fill-in the PIN code of the wireless device and press the button to start the WPS process. The router will wait for the WPS request from the wireless device within 2 minutes.

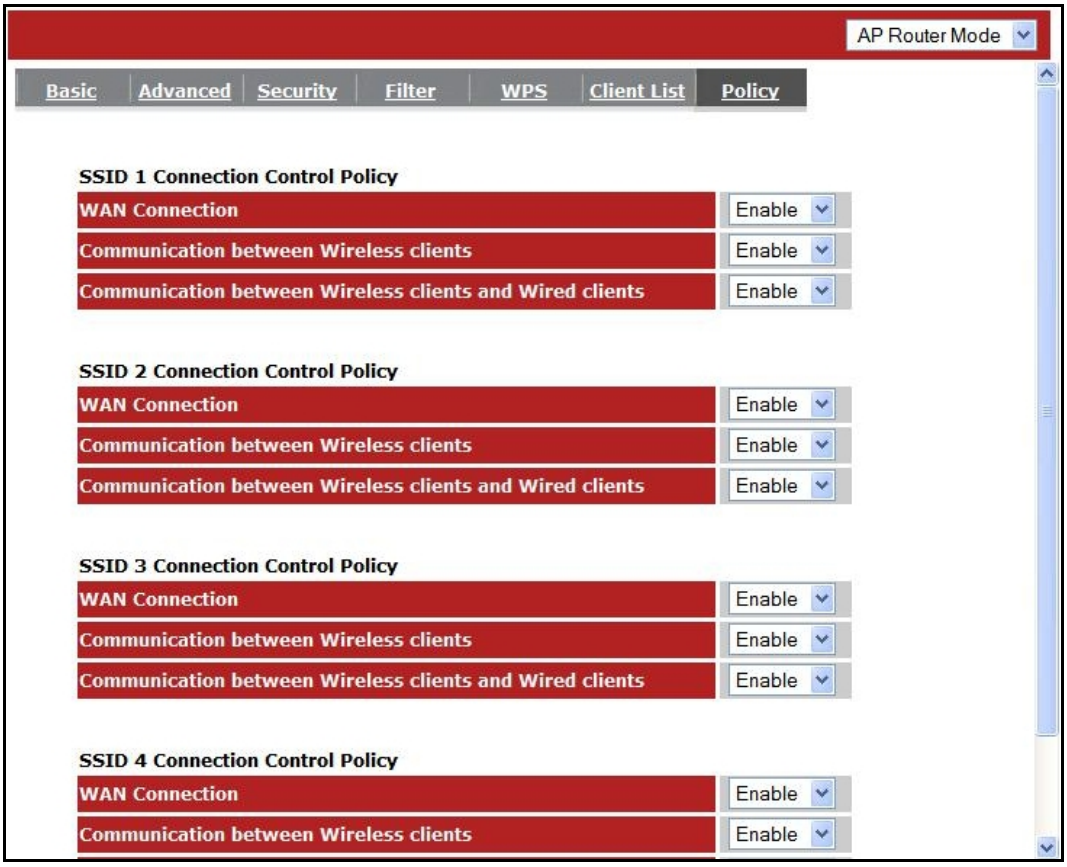
- ## Client List Tab

WLAN Client Table shows the Wireless clients associated to this Wireless Router.



- **Policy Tab**

The Broadband router can allow you to set up the Wireless Access Policy up to 4 SSID's.

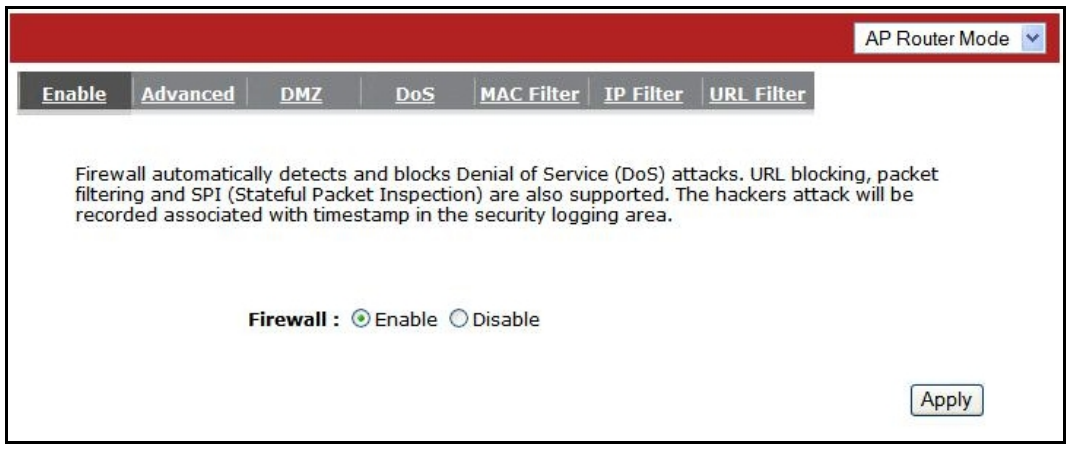


FIREWALL

The Broadband router provides extensive firewall protection by restricting connection parameters, thus limiting the risk of hacker attacks, and defending against a wide array of common Internet attacks. However, for applications that require unrestricted access to the Internet, you can configure a specific client/server as a Demilitarized Zone (DMZ).

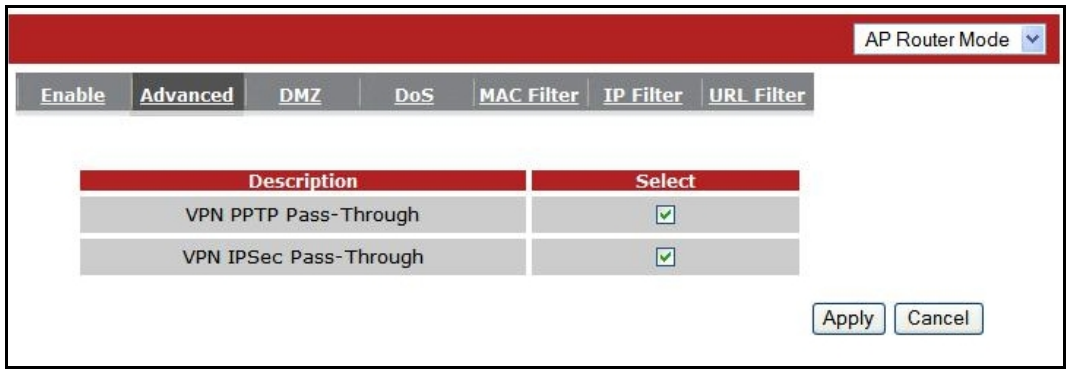
- **Enable Tab**

Enables or Disables the Firewall


AP Router Mode
Enable
Advanced
DMZ
DoS
MAC Filter
IP Filter
URL Filter
Firewall automatically detects and blocks Denial of Service (DoS) attacks. URL blocking, packet filtering and SPI (Stateful Packet Inspection) are also supported. The hackers attack will be recorded associated with timestamp in the security logging area.
Firewall : Enable Disable
Apply

- **Advanced Tab**

You can allow the VPN packets to pass through this Broadband router.



- **Demilitarized Zone (DMZ) Tab**

If you have a client PC that cannot run an Internet application (e.g. Games) properly behind the NAT firewall, then you can open up the firewall restrictions to unrestricted two-way Internet access by defining a DMZ Host. The DMZ function allows you to re-direct all packets going to your WAN port IP address to a particular IP address in your LAN. The difference between the virtual server and the DMZ function is that the virtual server re-directs a particular service/Internet application (e.g. FTP, websites) to a particular LAN client/server, whereas DMZ re-directs all packets (regardless of services) from your WAN IP address to a particular LAN client/server.

AP Router Mode
Enable
Advanced
DMZ
DoS
MAC Filter
IP Filter
URL Filter
If you have a local client PC that cannot run an Internet application properly from behind the NAT firewall, you can open unrestricted two-way Internet access for this client by defining a Virtual DMZ Host.
Enable DMZ
Local IP Address :
Please select a PC.
Apply
Cancel

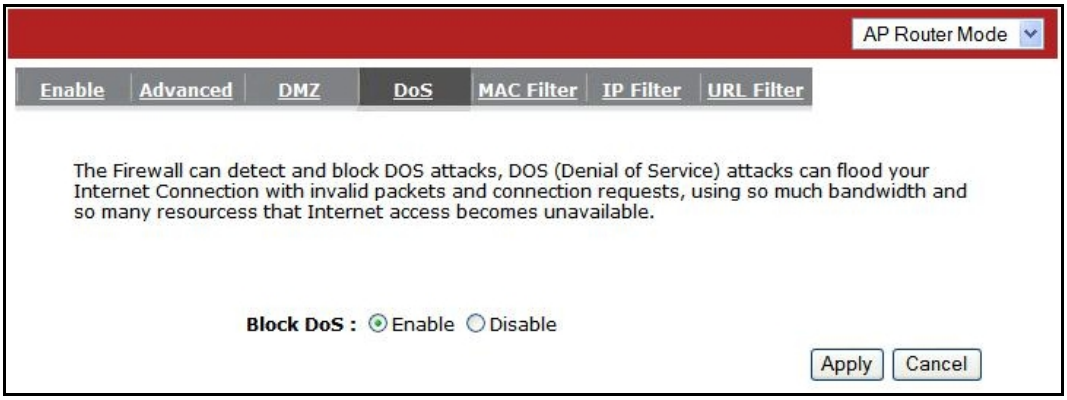
Enable DMZ: Enable / Disable DMZ

LAN IP Address: Fill-in the IP address of a particular host in your LAN Network or select a PC from the list on the right that will receive all the packets originally from the WAN port/Public IP address.

Click **<Apply>** at the bottom of the screen to save the above configurations.

- **Denial of Service (DoS) Tab**

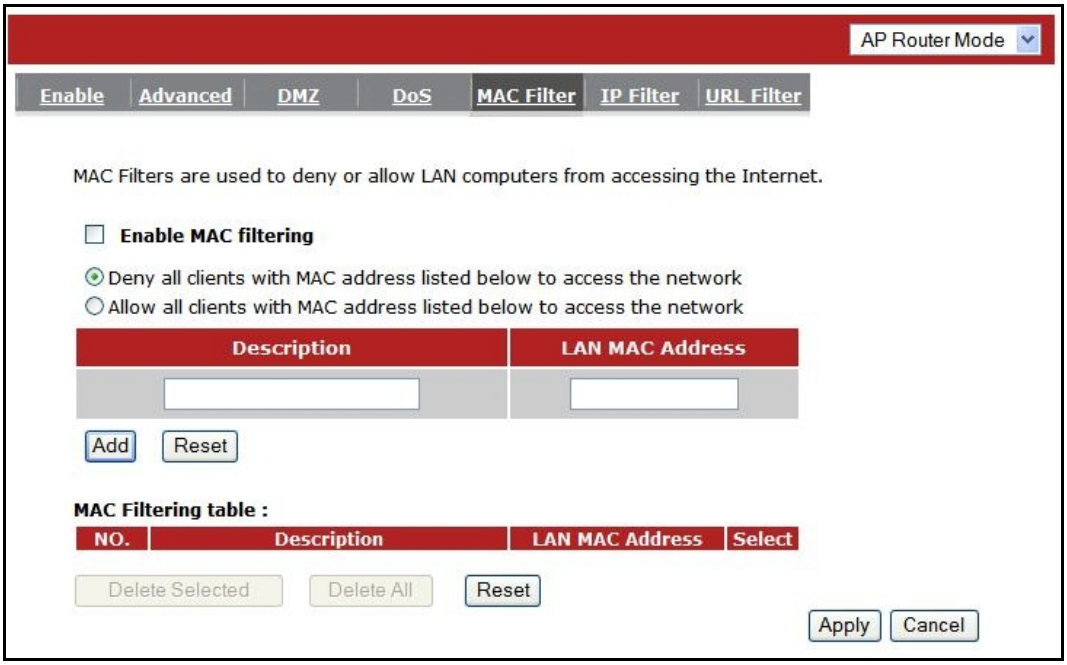
The Broadband router's firewall can block common hacker attacks, including Denial of Service, Ping of Death, Port Scan and Sync Flood. If Internet attacks occur the router can log the events.


AP Router Mode
Enable
Advanced
DMZ
DoS
MAC Filter
IP Filter
URL Filter
The Firewall can detect and block DOS attacks, DOS (Denial of Service) attacks can flood your Internet Connection with invalid packets and connection requests, using so much bandwidth and so many resourcess that Internet access becomes unavailable.
Block DoS : Enable Disable
Apply
Cancel

Flood: Protects the router from Sync Flood attack.

- **MAC Filter Tab**

If you want to restrict users from accessing certain Internet applications / services (e.g. Internet websites, email, FTP etc.), and then this is the place to set that configuration. MAC Filter allows users to define the traffic type permitted in your LAN. You can control which PC client can have access to these services.



Enable MAC Filtering: Check to enable or disable MAC Filtering.

Deny: If you select "**Deny**" then all clients will be allowed to access Internet except the clients in the list below.

Allow: If you select "**Allow**" then all clients will be denied to access Internet except the PCs in the list below.

Add PC MAC Address

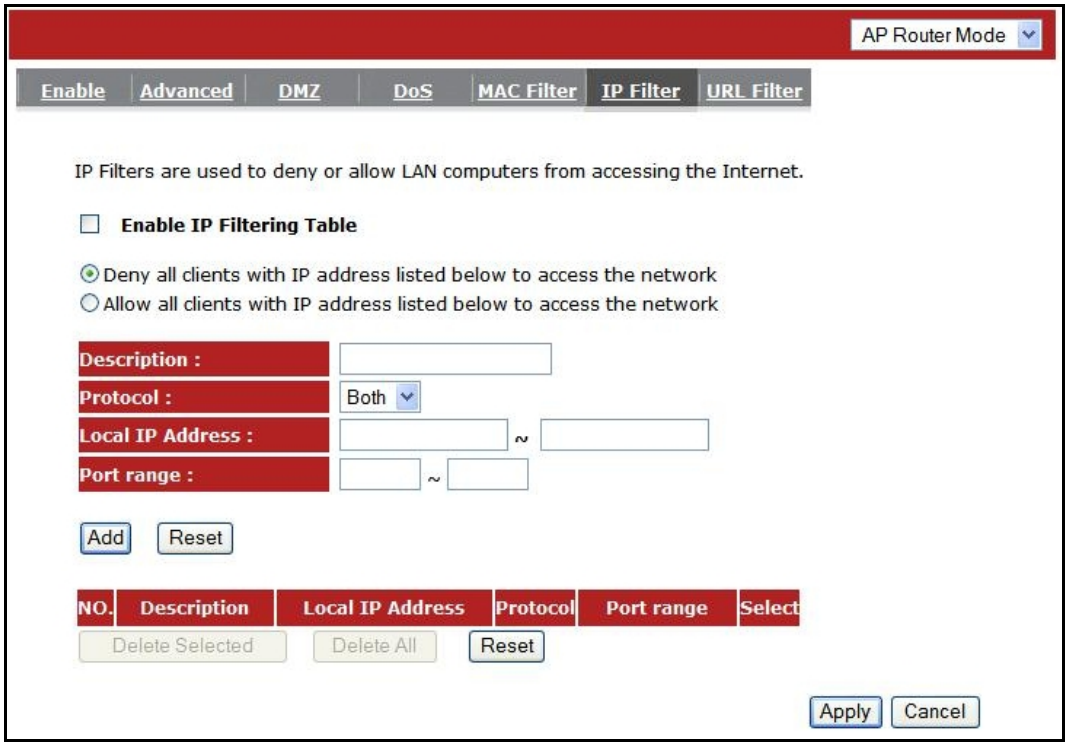
Fill in "**LAN MAC Address**" and **<Description>** of the PC that is allowed / denied to access the Internet, and then click **<Add>**. If you find any typo before adding it and want to retype again, just click **<Reset>** and the fields will be cleared.

Remove PC MAC Address

If you want to remove some PC from the "**MAC Filtering Table**", select the PC you want to remove in the table and then click **<Delete Selected>**. If you want to remove all PCs from the table, just click the **<Delete All>** button. If you want to clear the selection and re-select again, just click **<Reset>**.

Click **<Apply>** at the bottom of the screen to save the above configurations.

- **IP Filter Tab**



Enable IP Filtering: Check to enable or uncheck to disable IP Filtering.

Deny: If you select "**Deny**" then all clients will be allowed to access Internet except for the clients in the list below.

Allow: If you select "**Allow**" then all clients will be denied to access Internet except for the PCs in the list below.

Add PC IP Address

You can click **<Add>** PC to add an access control rule for users by an IP address or IP address range.

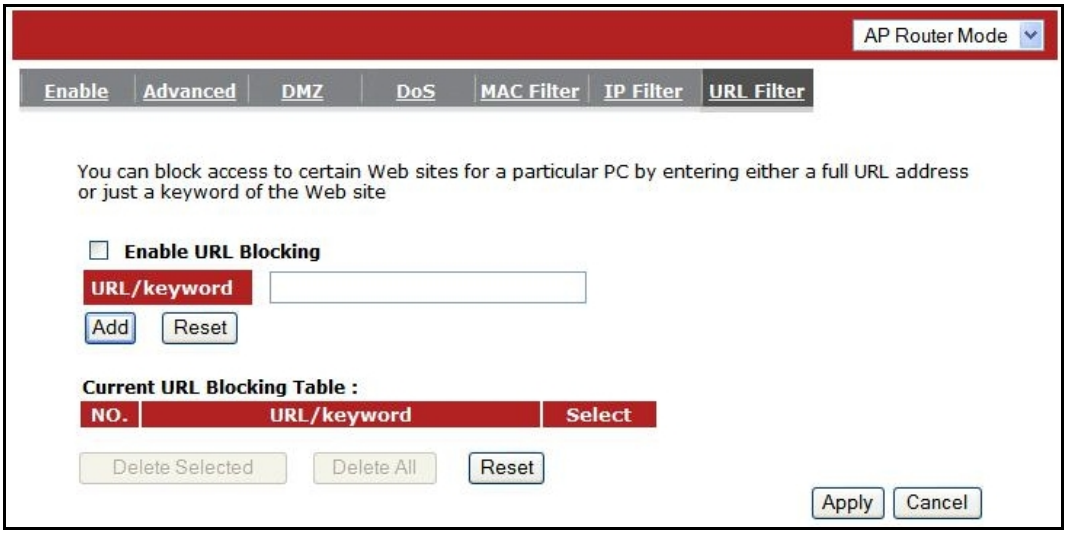
Remove PC IP Address

If you want to remove some PC IP from the **<IP Filtering Table>**,
select the PC you want to remove in the table and then click **<Delete Selected>**. If you want to remove all PCs from the table, just click the **<Delete All>** button.

Click **<Apply>** at the bottom of the screen to save the above configurations.

- ## URL Filter Tab

You can block access to some Web sites from particular PCs by entering a full URL address or just keywords of the Web site.



Enable URL Blocking: Enable or disable URL Blocking

Add a URL Keyword

Fill-in the “URL/Keyword” field with your url / keyword, and then click **<Add>**. You can enter the full URL address or the keyword of the web site you want to block. If you happen to make a mistake and want to retype again, just click "Reset" and the field will be cleared.

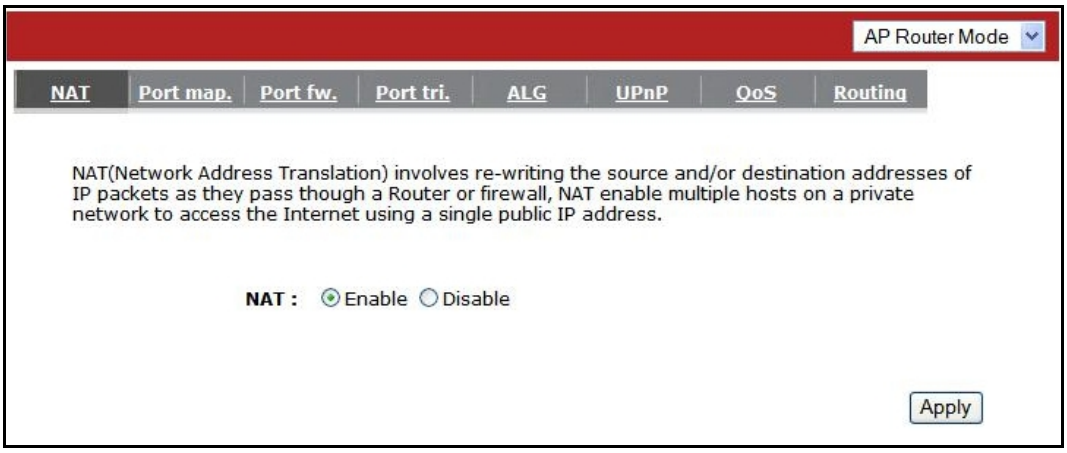
Remove URL Keyword

If you want to remove some URL keywords from the "**Current URL Blocking Table**", select the URL keyword you want to remove in the table and then click **<Delete Selected>**. If you want remove all URL keywords from the table, click **<Delete All>** button. If you want to clear the selection and re-select again, just click **<Reset**>.
Click **<Apply>** to save the above configurations

ADVANCED

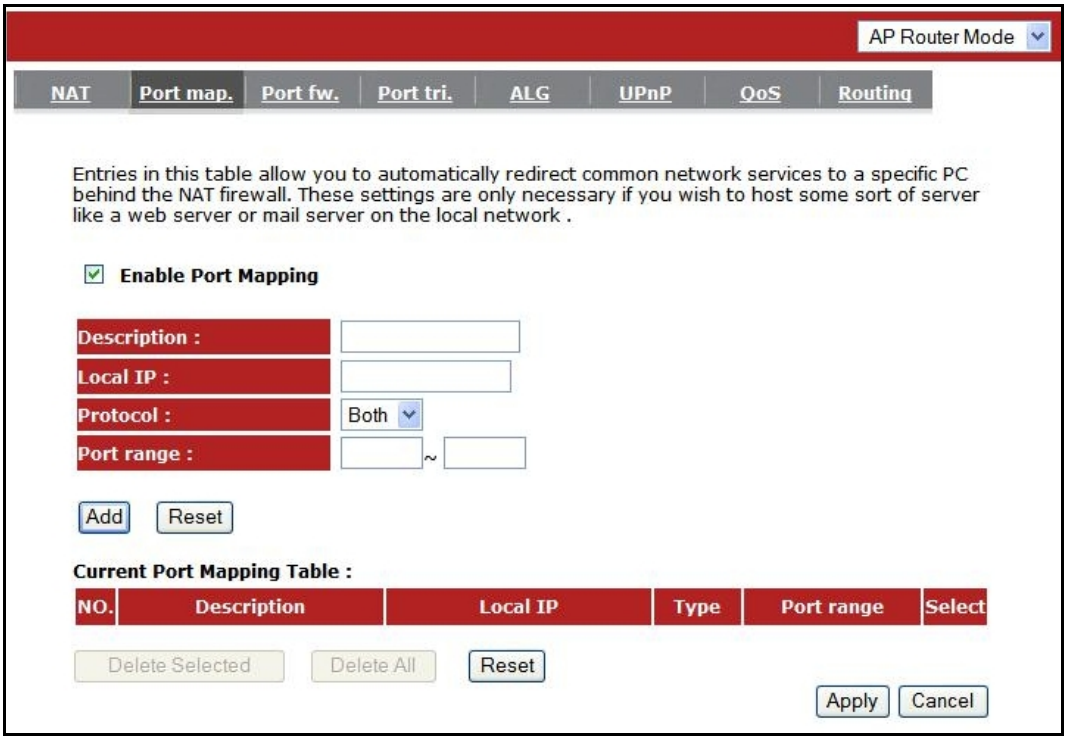
- **Network Address Translation (NAT) Tab**

Network Address Translation (NAT) allows multiple users at your local LAN site to access the Internet using a single Public IP Address or multiple Public IP Addresses. NAT provides Firewall protection from hacker attacks and has the flexibility to allow you to map Private IP Addresses to Public IP Addresses for key services such as Websites and FTP. Select Disable to disable the NAT function.


AP Router Mode
NAT
Port map.
Port fw.
Port tri.
ALG
UPnP
QoS
Routing
NAT(Network Address Translation) involves re-writing the source and/or destination addresses of IP packets as they pass though a Router or firewall, NAT enable multiple hosts on a private network to access the Internet using a single public IP address.
NAT :
Enable
Disable
Apply

- **Port Mapping Tab**

Port Mapping allows you to re-direct a particular range of service port numbers (from the Internet / WAN Port) to a particular LAN IP address. It helps you to host servers behind the router NAT firewall.



Enable Port Mapping: Enable or disable port mapping function.

Description: description of this setting.

Local IP: This is the local IP of the server behind the NAT firewall.

Protocol: This is the protocol type to be forwarded. You can choose to forward "**TCP**" or "**UDP**" packets only, or select "**BOTH**" to forward both "**TCP**" and "**UDP**" packets.

Port Range: The range of ports to be forward to the private IP.

Add Port Mapping

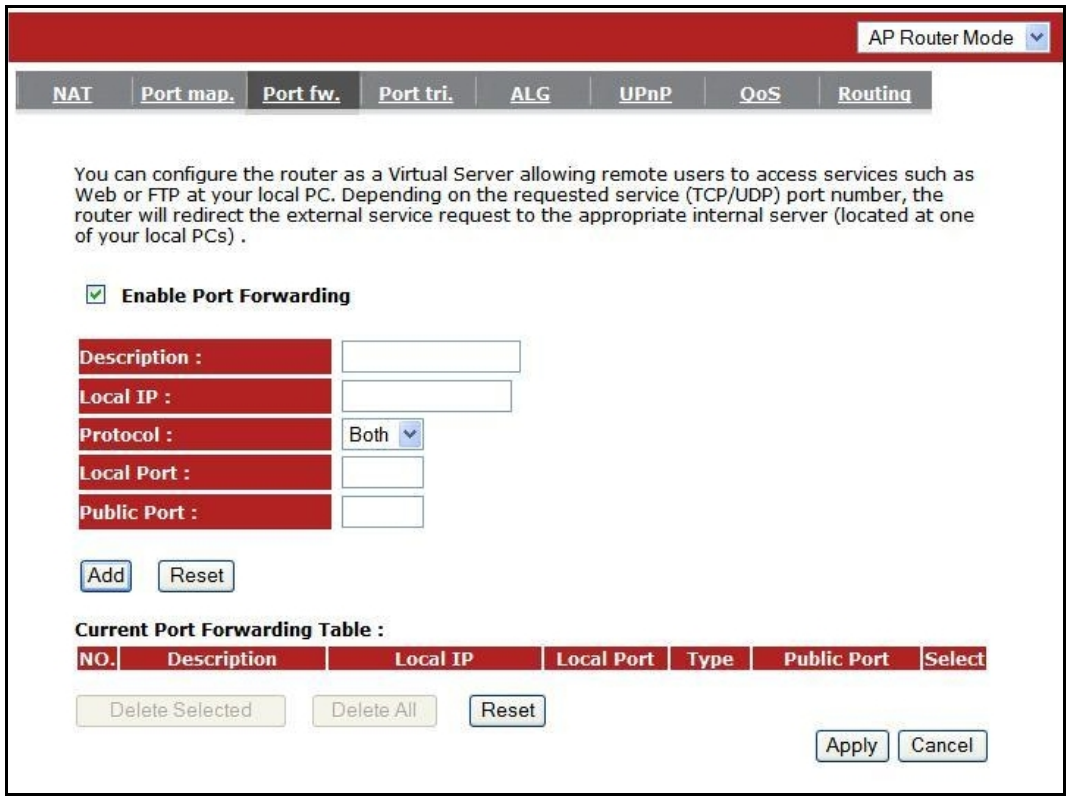
Fill in the "**Local IP**", "**Protocol**", "**Port Range**" and "**Description**" of the setting to be added and then click "**Add**". Then this Port Mapping setting will be added into the "**Current Port Mapping Table**" below. If you find any typo before adding it and want to retype again, just click **<Reset>** and the fields will be cleared.

Remove Port Mapping

If you want to remove a Port Mapping setting from the "**Current Port Mapping Table**", select the Port Mapping setting that you want to remove in the table and then click **D<Delete Selected>**. If you want to remove all Port Mapping settings from the table, click **<Delete All>** button. Click **<Reset>** will clear your current selections.
Click <**Apply**> at the bottom of the screen to save the above configurations.

- ## Port Forwarding Tab (Virtual Server)

Use the Port Forwarding (Virtual Server) function when you want different servers/clients in your LAN to handle different service/Internet application type (e.g. Email, FTP, Web server etc.) from the Internet. Computers use numbers called port numbers to recognize a particular service/Internet application type. The Virtual Server allows you to re-direct a particular service port number (from the Internet/WAN Port) to a particular LAN private IP address (See Glossary for an explanation on Port number).



Enable Port Forwarding: Enable or disable Port Forwarding.
Description: The description of this setting.
Local IP / Local Port: This is the LAN Client/Host IP address and Port number that the Public Port number packet will be sent to.
Protocol: Select the port number protocol type (TCP, UDP or both). If you are unsure, then leave it to the default "both" setting. Public Port enters the service (service/Internet application) port number from the Internet that will be re-directed to the above Private IP address host in your LAN Network.

Public Port: Port number will be changed to Local Port when the packet enters your LAN Network.

Add Port Forwarding

Fill in the "**Description**" , "**Local IP**", "**Local Port**", "**Protocol**" and "**Public Port**" of the setting to be added and then click **<Add>** button. Then this Virtual Server setting will be added into the "**Current Port Forwarding Table**" below. If you find any typo before adding it and want to retype again, just click **<Reset>** and the fields will be cleared.

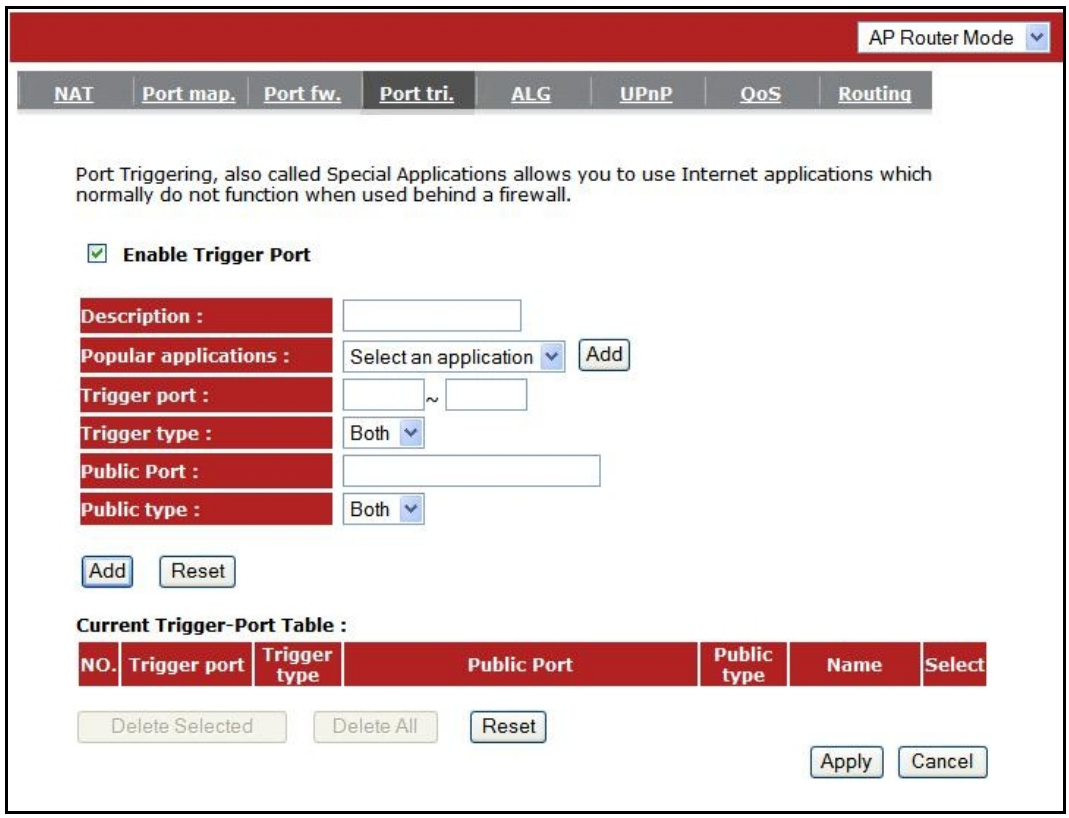
Remove Port Forwarding

If you want to remove Port Forwarding settings from the "**Current Port Forwarding Table**", select the Port Forwarding settings you want to remove in the table and then click "**Delete Selected**". If you want to remove all Port Forwarding settings from the table, just click the **<Delete All>** button. Click **<Reset>** will clear your current selections.

Click <**Apply**> at the bottom of the screen to save the above configurations.

- **Port Triggering Tab (Special Applications)**

Some applications require multiple connections, such as Internet games, video Conferencing, Internet telephony and others. In this section you can configure the router to support multiple connections for these types of applications.



Enable Trigger Port: Enable or disable the Port Trigger function.

Trigger Port: This is the outgoing (Outbound) range of port numbers for this particular application.

Trigger Type: Select whether the outbound port protocol is "**TCP**", "**UDP**" or "**BOTH**".

Public Port: Enter the In-coming (Inbound) port or port range for this type of application (e.g. 2300-2400, 47624)

Public Type: Select the Inbound port protocol type: "**TCP**", "**UDP**" or "**BOTH**"

Popular Applications: This section lists the more popular applications that require multiple connections. Select an application from the Popular Applications selection. Once you have selected an application, select a location (1-5) in the "Add" selection box and then click the <Add> button. This will automatically list the Public Ports required for this popular application in the location (1-5) you specified.

Add Port Triggering

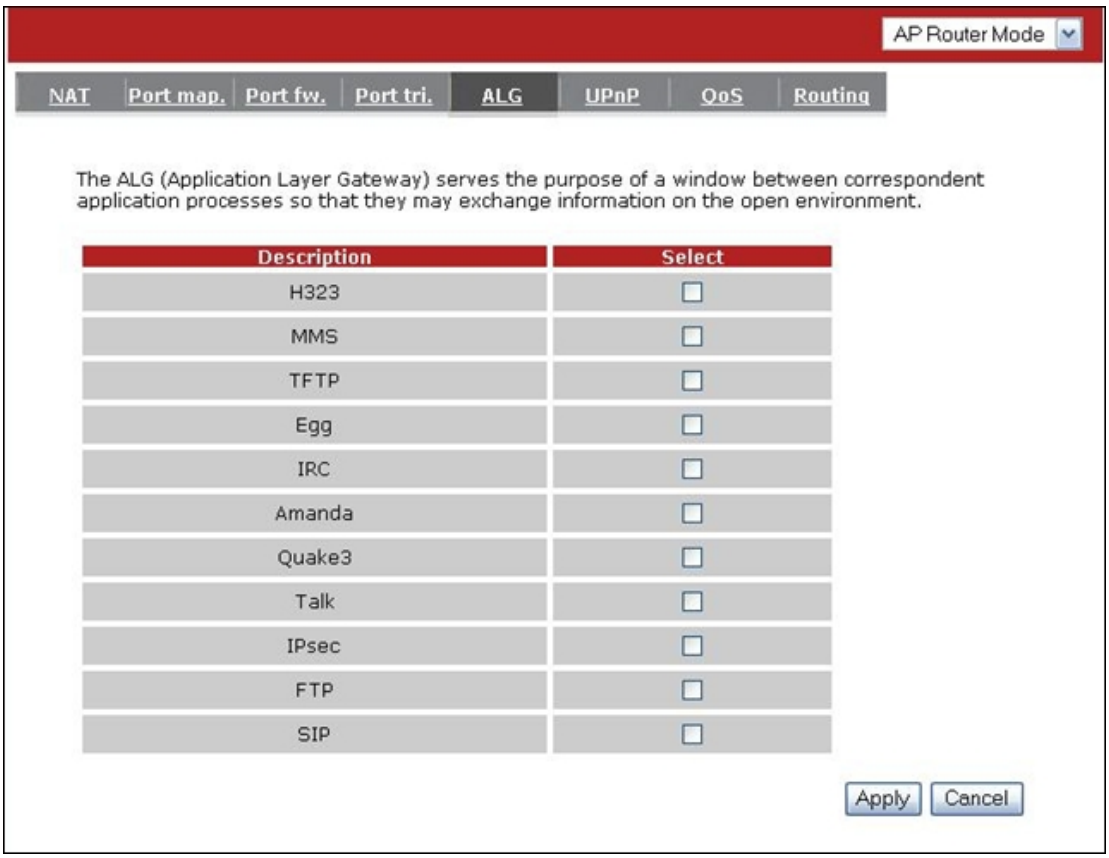
Fill in the "**Trigger Port**", "**Trigger Type**", "**Public Port**", "**Public Type**", "**Public Port**" and "**Description**" of the setting to be added and then Click **<Add>**. The Port Triggering setting will be added into the "**Current Trigger-Port Table**" below. If you happen to make a mistake, just click **<Reset>** and the fields will be cleared.

Remove Port Triggering

If you want to remove Special Application settings from the "**Current Trigger-Port Table**", select the Port Triggering settings you want to remove in the table and then click **<Delete Selected>**. If you want remove all Port Triggering settings from the table, just click the **<Delete All>** button. Click **<Reset>** will clear your current selections.

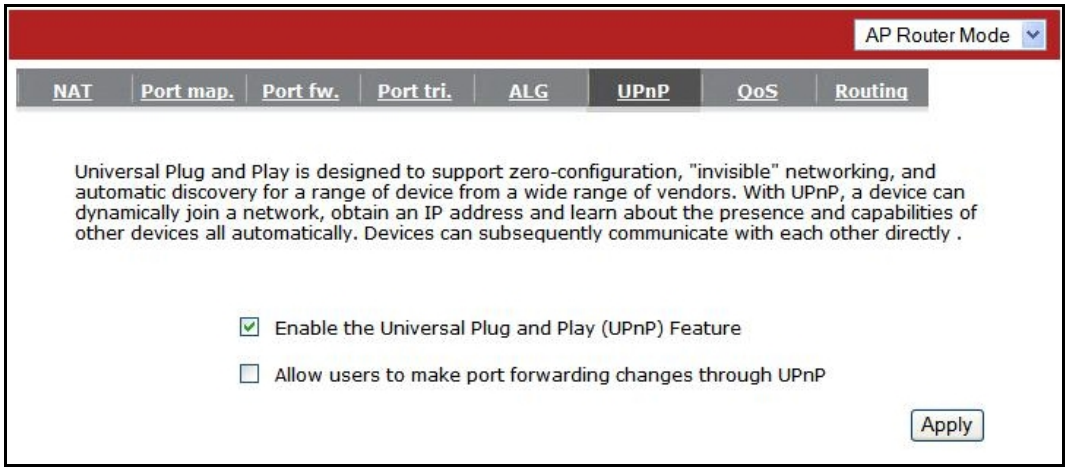
- **Application Layer Gateway (ALG) Tab**

You can select applications that need **ALG** support. The router will let the selected application to correctly pass through the NAT gateway.



- **UPNP Tab**

With UPnP, all PCs in you Intranet will discover this router automatically. So, you don't have to configure your PC and it can easily access the Internet through this router.


AP Router Mode
NAT
Port map.
Port fw.
Port tri.
ALG
UPnP
QoS
Routing
Universal Plug and Play is designed to support zero-configuration, "invisible" networking, and automatic discovery for a range of device from a wide range of vendors. With UPnP, a device can dynamically join a network, obtain an IP address and learn about the presence and capabilities of other devices all automatically. Devices can subsequently communicate with each other directly .
Enable the Universal Plug and Play (UPnP) Feature
Allow users to make port forwarding changes through UPnP
Apply

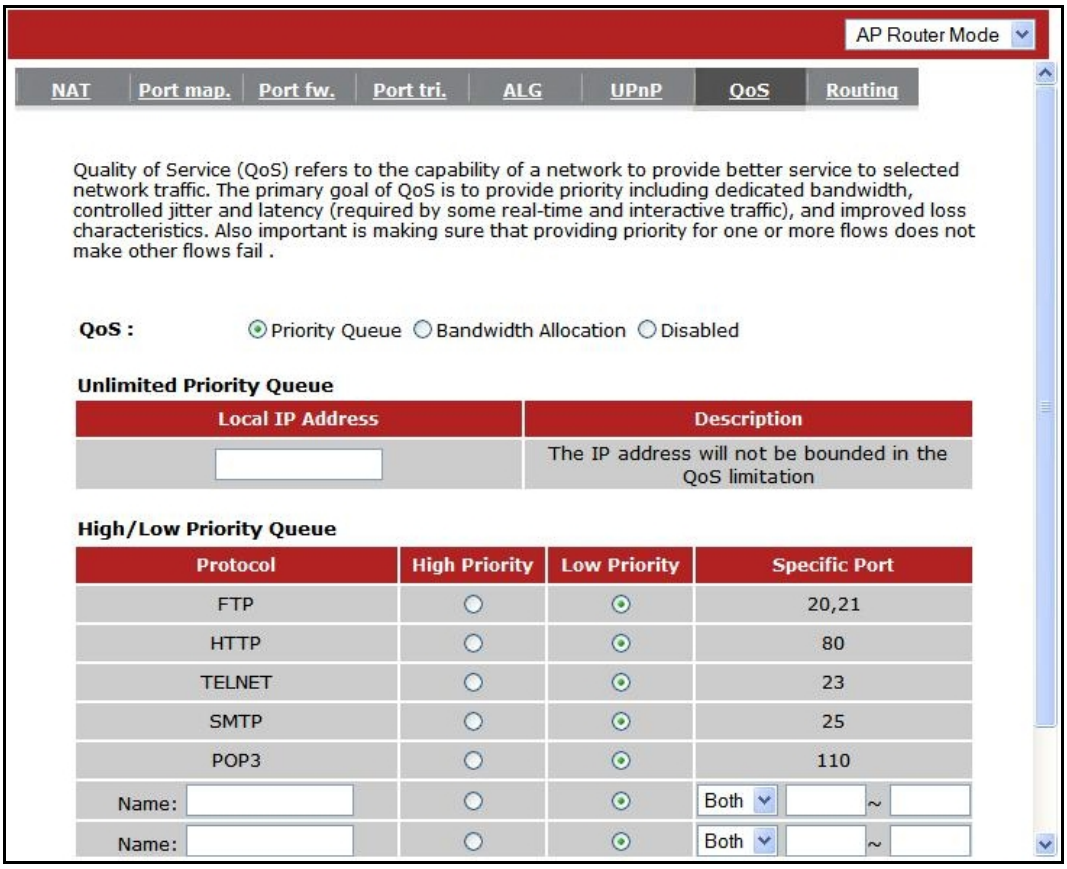
Enable / Disable UPnP: You can enable or Disable the UPnP feature here. After you enabled the UPnP feature, all client systems that support UPnP, like Windows XP, can discover this router automatically and access the Internet through this router without having to configure anything. The NAT Traversal function provided by UPnP can let applications that support UPnP connect to the internet without having to configure the virtual server sections.

- **Quality of Service (QoS) Tab**

QoS lets you classify Internet application traffic by source/destination IP address and port number. You can assign priority for each type of application and reserve bandwidth for it. The packets of applications with higher priority will always go first. Lower priority applications will get bandwidth after higher priority applications get enough bandwidth. This can let you have a better experience in using critical real time services like Internet phone, video conference, etc. All the applications not specified by you are classified as "Others".

Priority Queue

You can enter packets of specific protocols in High or Low Queue. The packets in High Queue will be a high priority and will be processed first.

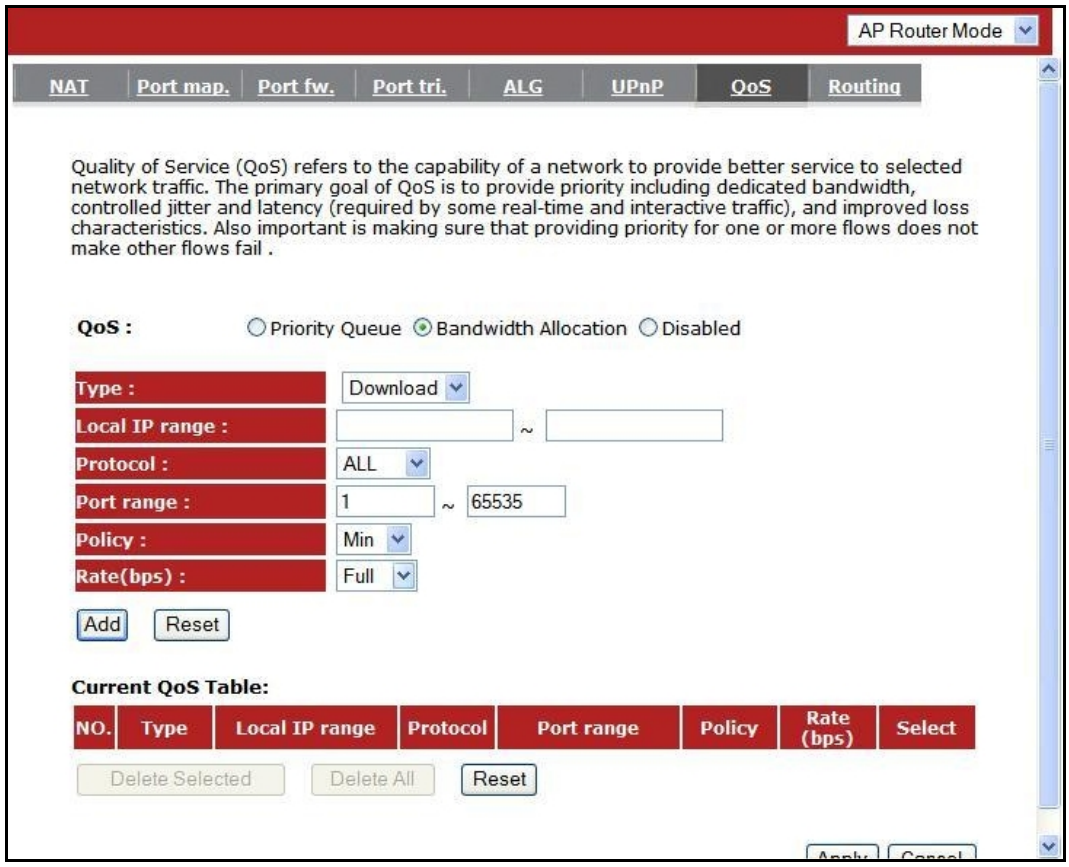


Unlimited Priority Queue: The LAN IP address in this field is not subject to the QoS limitations.

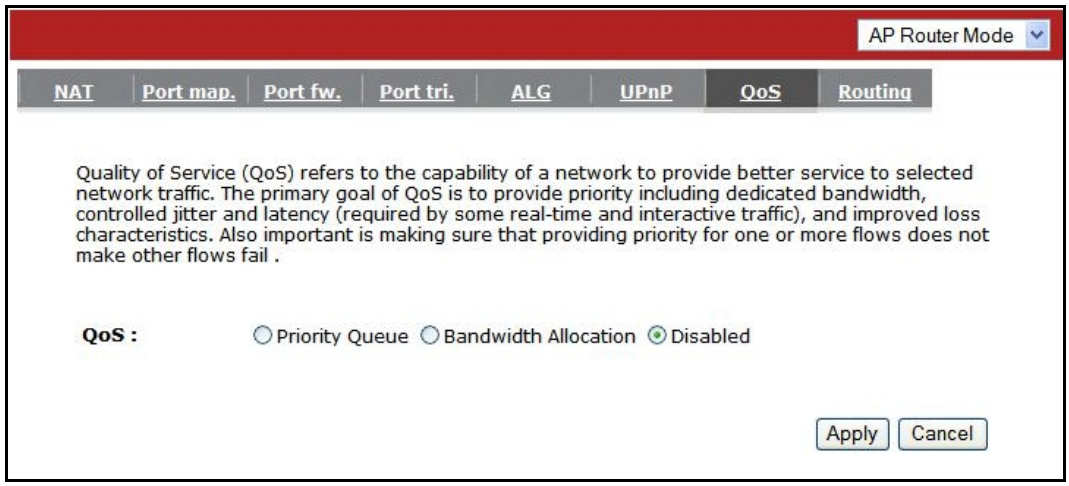
High/Low Priority Queue: Sets protocols and port number to High/Low QoS priotiy Queue.

Bandwidth Allocation:

This is where to set the bandwidth allocation of specific port or port range, bound for specific IP address and set for upload or download speed in bit per second.

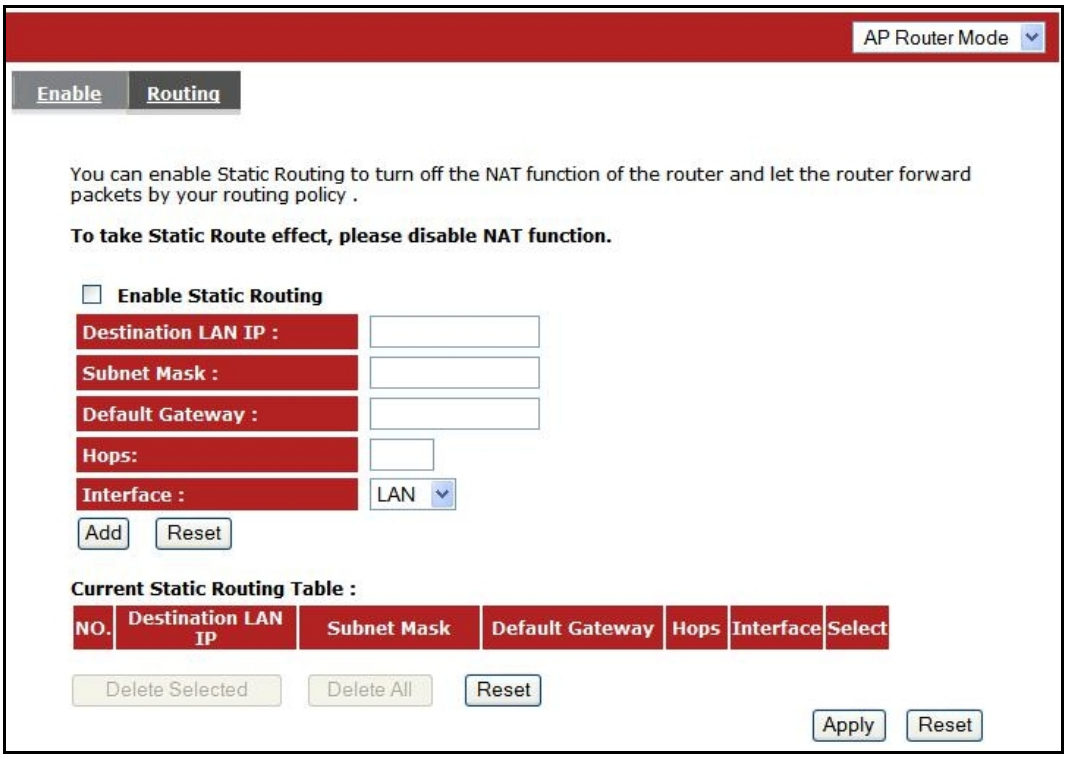


Type: Specify the direction of packets. Upload / Download or both.
IP range: Specify the IP address range. You could also fill one IP address
Protocol: Specify the packet type. The default ALL will put all packets in the QoS priority Queue.
Port range: Specify the Port range. You could also fill one Port.
Policy: Specify the policy of QoS, **Min** option will reserve the selected data rate in QoS queue. **Max** option will limit the selected data rate in QoS queue.
Rate: The data rate of QoS queue.
Disabled: This turn off QoS Service.


AP Router Mode
NAT
Port map.
Port fw.
Port tri.
ALG
UPnP
QoS
Routing
Quality of Service (QoS) refers to the capability of a network to provide better service to selected network traffic. The primary goal of QoS is to provide priority including dedicated bandwidth, controlled jitter and latency (required by some real-time and interactive traffic), and improved loss characteristics. Also important is making sure that providing priority for one or more flows does not make other flows fail .
QoS :
Priority Queue
Bandwidth Allocation
Disabled
Apply
Cancel

- **Routing Tab**

You can set to Enable Static Routing to let the router forward packets using your routing policy.



Destination LAN IP: Specify the destination LAN IP address of static routing rule.

Subnet Mask: Specify the Subnet Mask of static routing rule.

Default Gateway: Specify the default gateway of static routing rule.

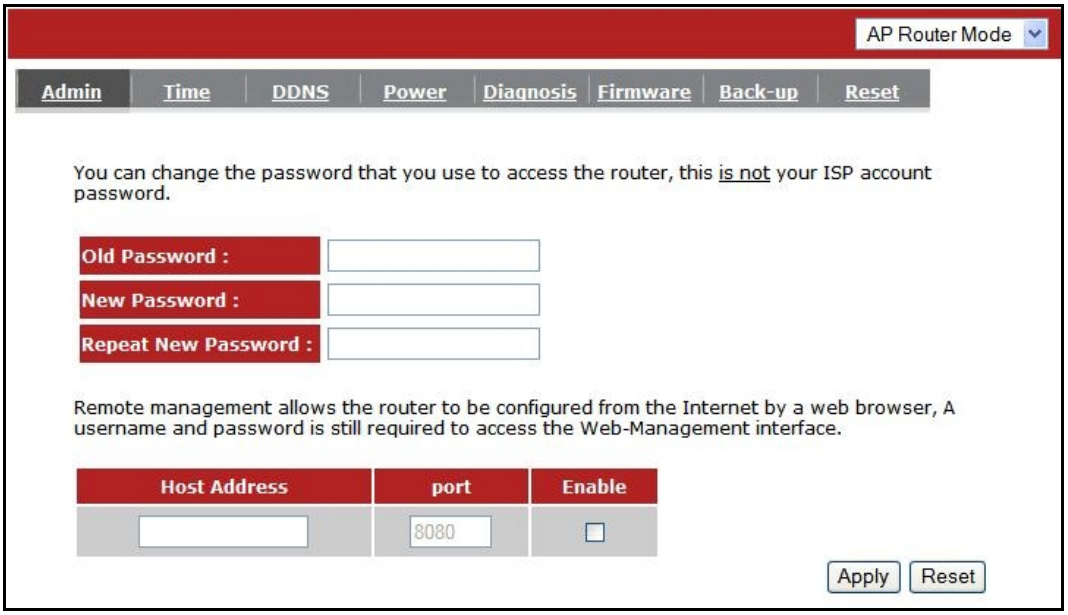
Hops: Specify the Max Hops number of static routing rule.

Interface: Specify the Interface of static routing rule.

TOOLS

- **Admin Tab**

You can change the password required to log into the broadband router's system web-based management. By default, the password is admin. Passwords can contain 0 to 12 alphanumeric characters, and are case sensitive.



Old Password: Fill in the current password to allow changing to a new password.

New Password: Enter your new password and type it again in **Repeat New Password** for verification purposes

Remote management

Allows you to designate a host over the internet and the ability to configure the broadband router from a remote site. Enter the designated host IP Address in the Host IP Address field.

Host Address: This is the IP address of the host over in the Internet that will have management/configuration access to the Broadband router from a remote site. If the Host Address is left 0.0.0.0 this means anyone can access the router's web-based configuration from a remote location, provided they know the password.

Port: The port number of the remote management web interface.

Enabled: Check to enable the remote management function.

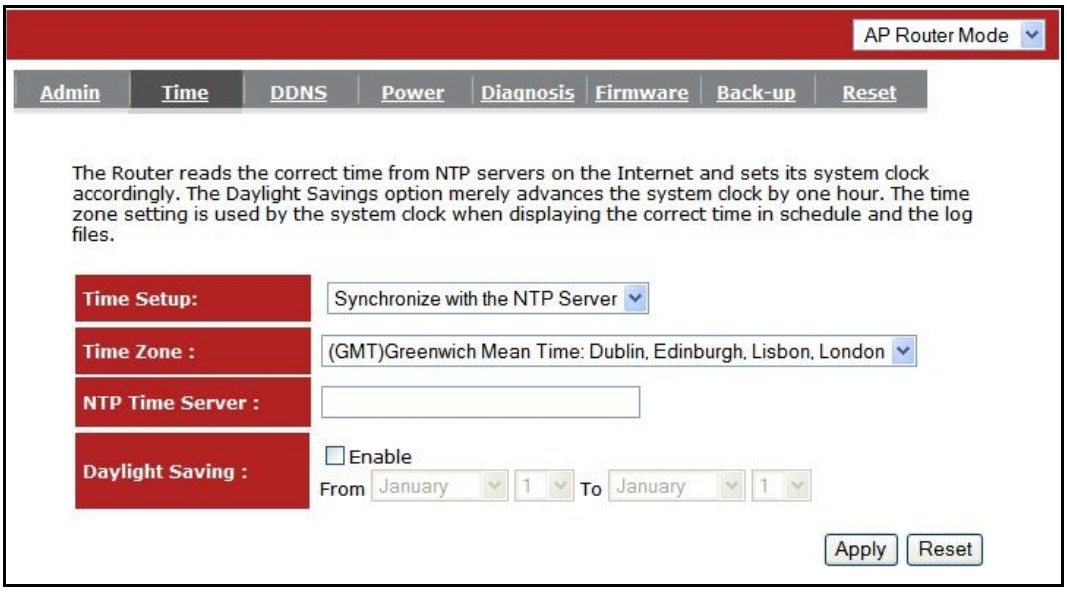
Click <**Apply**> at the bottom of the screen to save the above configurations.

- ## Time Tab

The Time Zone allows your router to refer or base its time on the settings configured here, which will affect functions such as Log entries and Firewall settings.

Setting Up Time:

Synchronize with the NTP server


AP Router Mode
Admin
Time
DDNS
Power
Diagnosis
Firmware
Back-up
Reset
The Router reads the correct time from NTP servers on the Internet and sets its system clock accordingly. The Daylight Savings option merely advances the system clock by one hour. The time zone setting is used by the system clock when displaying the correct time in schedule and the log files.
Time Setup:
Synchronize with the NTP Server
Time Zone :
(GMT)Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London
NTP Time Server :
Daylight Saving :
Enable
From January 1 To January 1
Apply
Reset

Time Zone: Select the time zone of the country you are currently located. The router will set its time based on your selection.

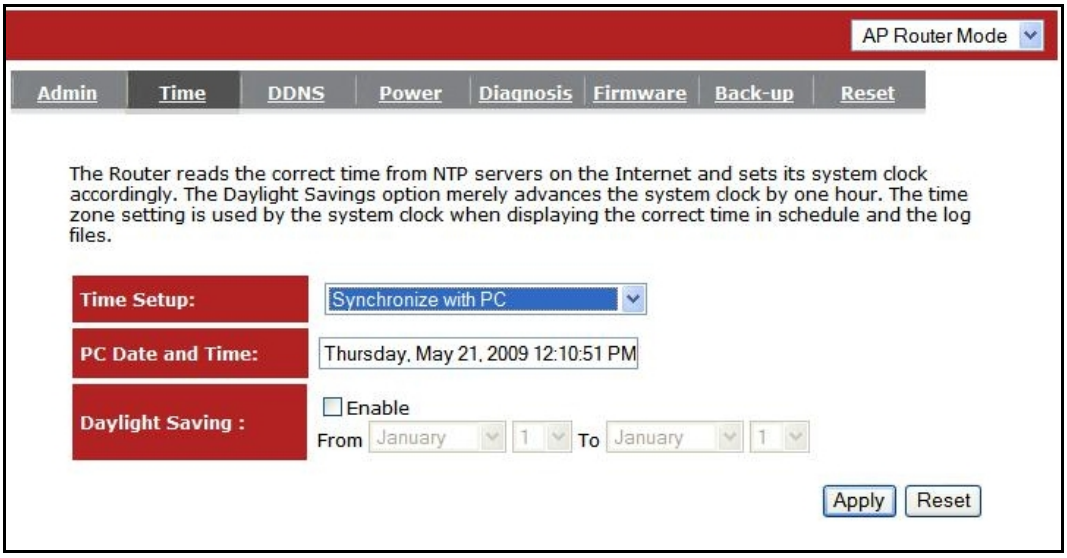
NTP Time Server: The router can be set up to use external NTP Time Server.

Daylight Savings: The router can also be set to automatically adjust to the Daylight Savings changes. If you wish to use this function, you must select the Daylight Savings Time period and put a checkmark on the Enable box to enable your daylight savings time configuration.

Click **<Apply>** at the bottom of the screen to save the above configurations.

Synchronize with your PC

You could synchronize the router's time with your computers time.


AP Router Mode
Admin
Time
DDNS
Power
Diagnosis
Firmware
Back-up
Reset
The Router reads the correct time from NTP servers on the Internet and sets its system clock accordingly. The Daylight Savings option merely advances the system clock by one hour. The time zone setting is used by the system clock when displaying the correct time in schedule and the log files.
Time Setup:
Synchronize with PC
PC Date and Time:
Thursday, May 21, 2009 12:10:51 PM
Daylight Saving :
Enable
From January 1 To January 1
Apply
Reset

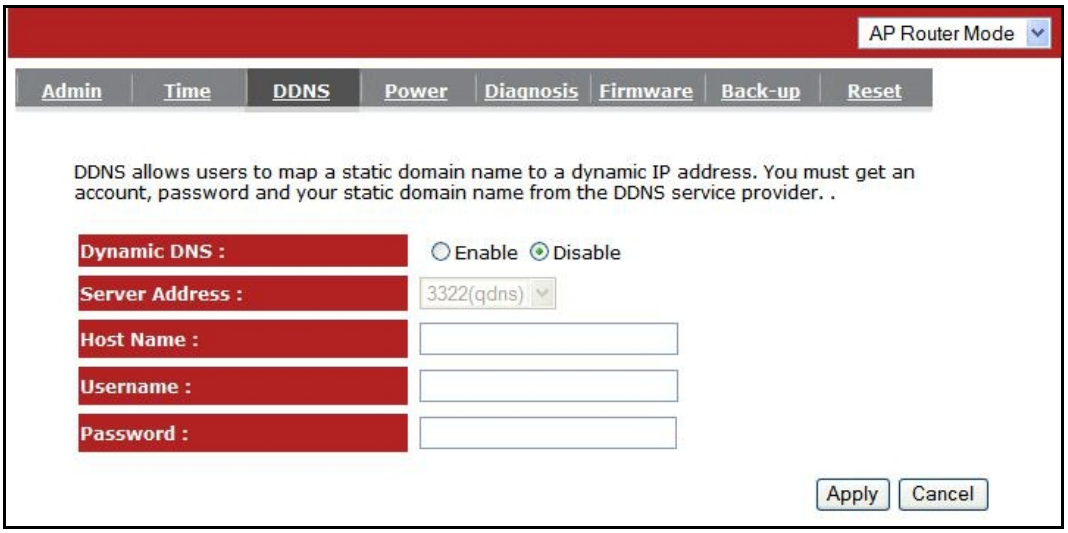
PC Date and Time: This field would display your computer's date and time.

Daylight Savings: The router can also take Daylight Savings into account. If you wish to use this function, you must select the Daylight Savings Time period and check/tick the enable box to enable your daylight saving configuration.

Click **<Apply>** at the bottom of the screen to save the above configurations.

- **DDNS Tab**

DDNS allows you to map the static domain name to a dynamic IP address. You must register to a DDNS services and to get an account, password and your static domain name from the DDNS service providers. This router supports DynDNS, TZO and other common DDNS service providers.



Enable/Disable DDNS: Enable or disable the DDNS function of this router
Server Address: Select a DDNS service provider
Host Name: Fill in your static domain name that uses DDNS.
Username: The account that your DDNS service provider assigned to you.
Password: The password you set for the DDNS service account above.

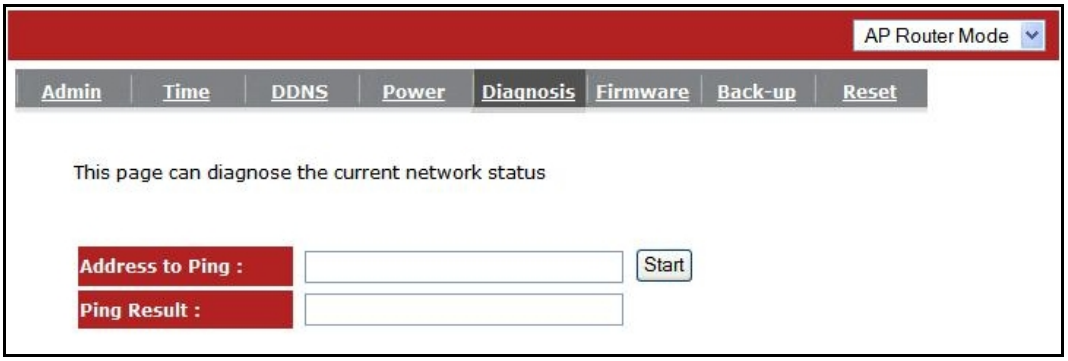
Click **<Apply>** at the bottom of the screen to save the above configurations.

- **Power Tab**

Saving power in WLAN mode can be enabled / disabled in this page.

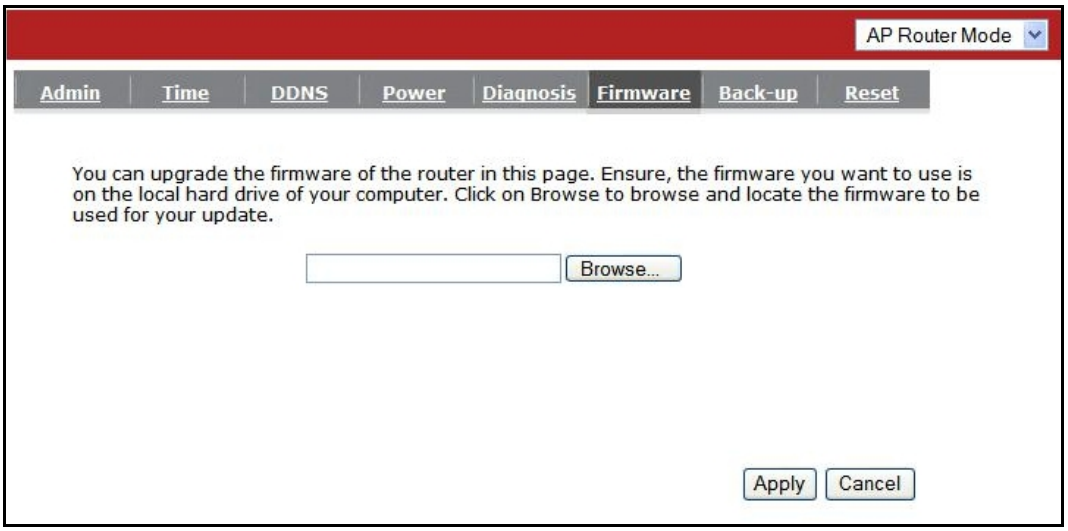
- **Diagnosis Tab**

In this page lets you run diagnosis to your network status.



- **Firmware Tab**

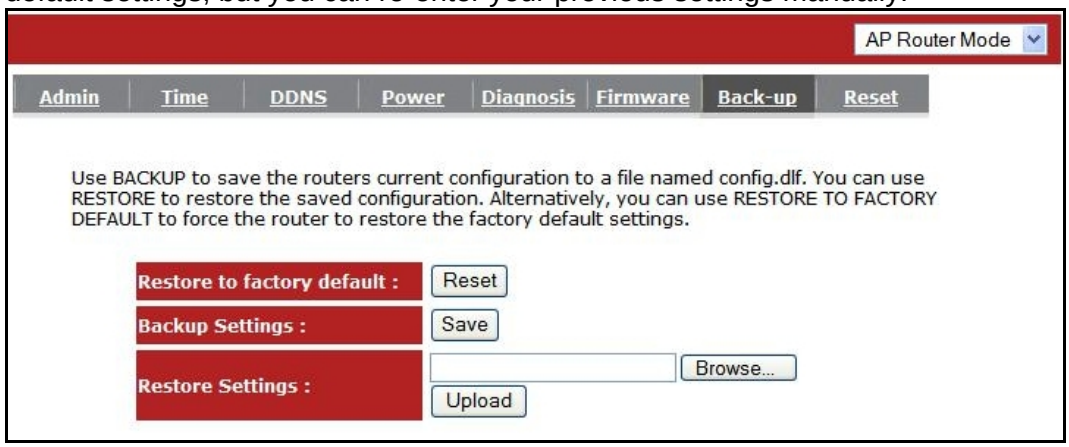
This page allows you to upgrade the router's firmware. To upgrade the firmware of your Broadband router, you need to download the firmware file to your local hard disk, and enter that file name and path in the appropriate field on this page. You can also use the Browse button to find the firmware file in your PC.


AP Router Mode
Admin
Time
DDNS
Power
Diagnosis
Firmware
Back-up
Reset
You can upgrade the firmware of the router in this page. Ensure, the firmware you want to use is on the local hard drive of your computer. Click on Browse to browse and locate the firmware to be used for your update.
Browse...
Apply
Cancel

Once you've selected the new version of firmware file, click <**Apply**> at the bottom of the screen to start the upgrade process

- **Back-up Tab**

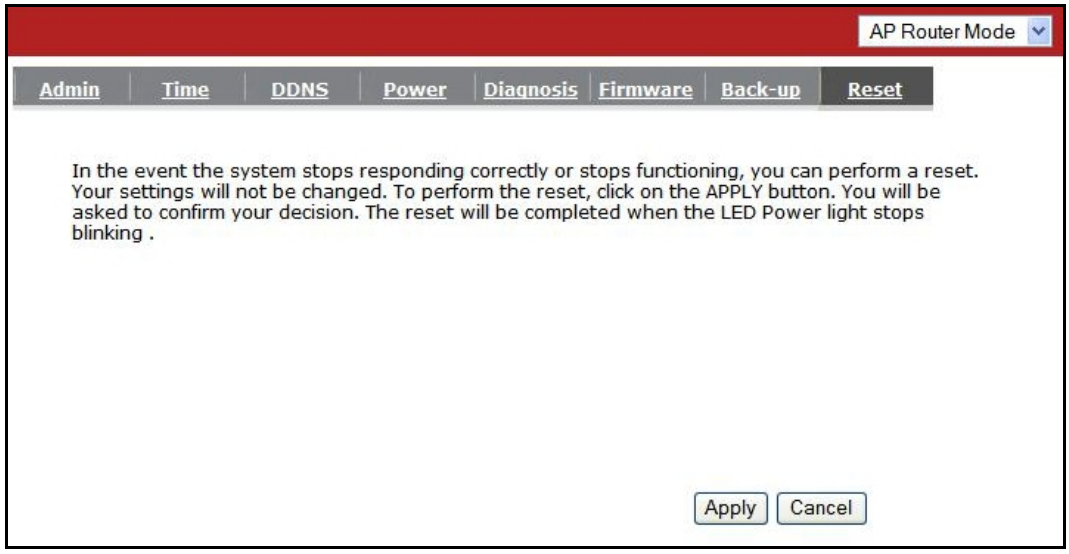
This page allows you to save the current router configurations. When you save the configurations, you also can restore the saved configurations into the router through the **Restore Settings**. If extreme problems occur you can use the **Restore to Factory Defaults** to set all configurations to its original default settings. Warning: You will loose any saved data and settings when you set back to the manufacturer's default settings, but you can re-enter your previous settings manually.



Backup Settings: This can save the current Broadband router configuration to a file named "**config.bin**" on your PC. You can also use the **<Upload>** button to restore the saved configuration to the Broadband router. Alternatively, you can use the "**Restore to Factory Defaults**" tool to force the Broadband router to perform a power reset and restore the original factory settings.

- **Reset**

You can reset the broadband router when system stops responding correctly or stop functions.


AP Router Mode
Admin
Time
DDNS
Power
Diagnosis
Firmware
Back-up
Reset
In the event the system stops responding correctly or stops functioning, you can perform a reset. Your settings will not be changed. To perform the reset, click on the APPLY button. You will be asked to confirm your decision. The reset will be completed when the LED Power light stops blinking .
Apply
Cancel

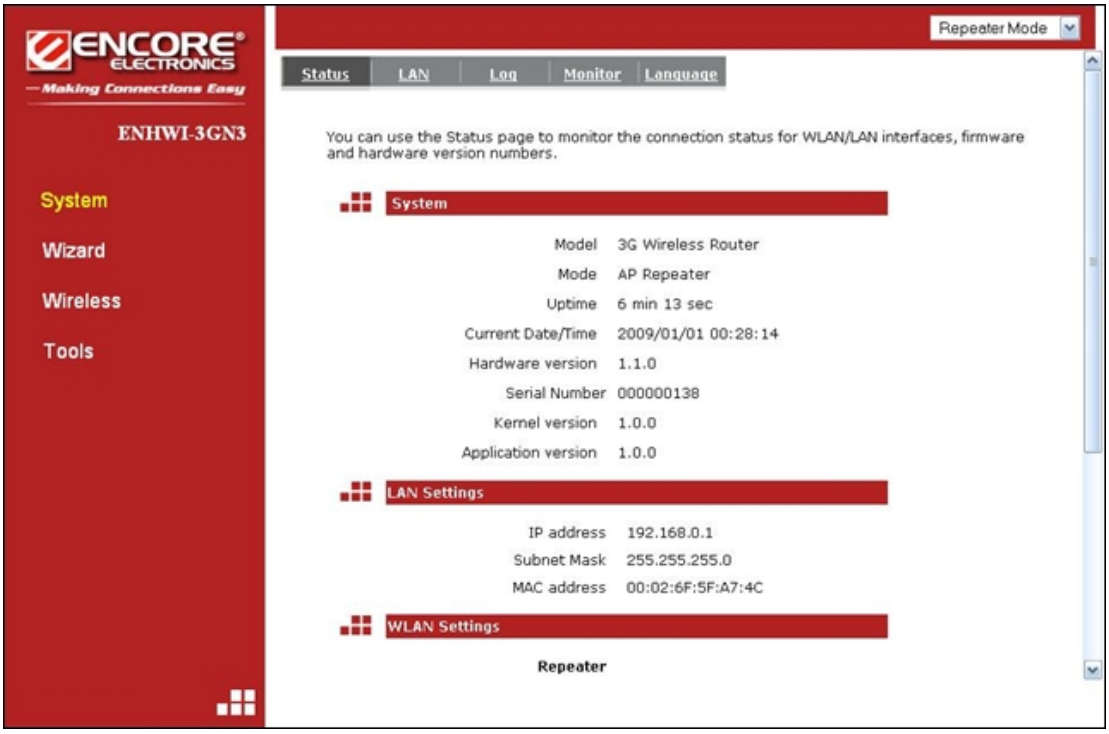
6.0 - Repeater Mode

Repeater mode has limited settings and features compared to the AP Mode. Choose "Repeater Mode" on the top right corner of the configuration page. The ENHWI-3GN3 will re-start and will lose connection to your computer.

Using the ENHWI-3GN3 as a wireless repeater requires good knowledge in computer either wired or wireless networking. You will need to have all the network data and information from the existing network, IP address being used and network design and architecture of the network you want to join in. If you don't have these data on hand at this time, stop and take all these information first, you will be asked to enter these data and other wireless information during the Repeater Mode setup. If after the successful repeater setup you see two SSID's with the same name as your existing wireless router, this means your existing wireless router and this ENHWI-3GN3 are within the same wireless range, therefore you don't need a wireless repeater.

Due to the ENHWI-3GN3 is now a repeater and not an Access Point anymore, its DHCP server will no longer functional. That means your computer will have no IP address to lease to, therefore your computer is IP Address free. To be able to connect back to the ENHWI-3GN3 repeater's setup interface, you have to manually assign a static IP address to your computer network interface card. Use IP Address range 192.168.0.2 to 192.168.0.254, then open your web browser and enter 192.168.0.1 (default). Once the Repeater Mode web interface screen is up, you may now start setting up the Repeater to join your existing wireless network.

You will see the configuration home page under "**Repeater Mode**". Notice the left pane with less selection than in AP Mode.



6.1 - System

- **Status Tab**

System status section allows you to monitor the current status of your router. It shows the Uptime, Hardware Information, Serial Number information, Firmware Version and other vital system information.

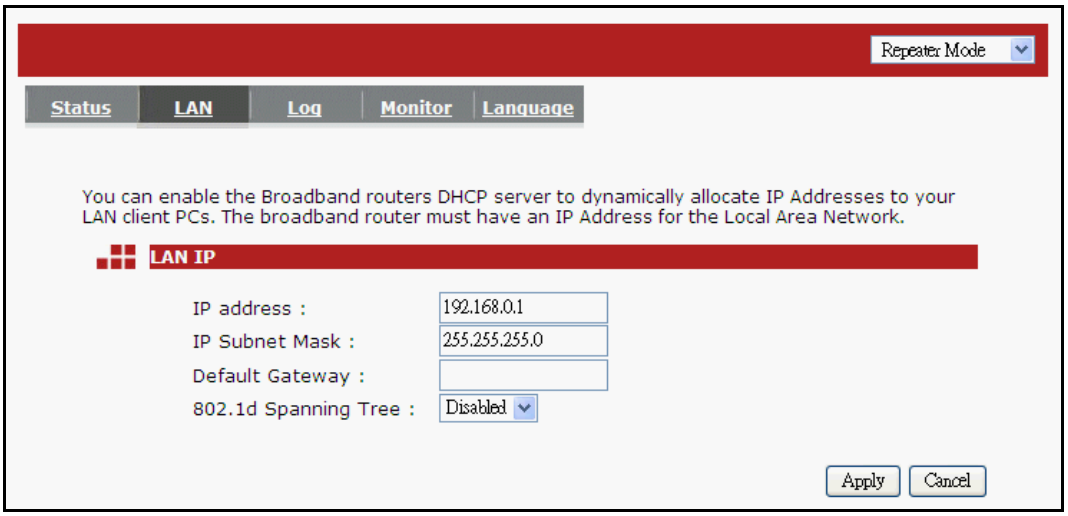
LAN Settings: This page displays the Broadband router LAN port's current LAN information.

WLAN Settings: You may need to scroll the screen down to see the WLAN settings. Displays the wireless configuration details such as SSID, status (Connected / Disconnected), Security and Channel are shown.

- **LAN Tab:**

The LAN Tabs shows LAN settings. LAN settings can be change as needed. If you are an entry level user, try opening a website from your computer. If you're successful and able to connect and browse the web site you opened without any problem, do not change any of the settings.

Click **<Apply>** at the bottom of this screen to save the changed configurations.



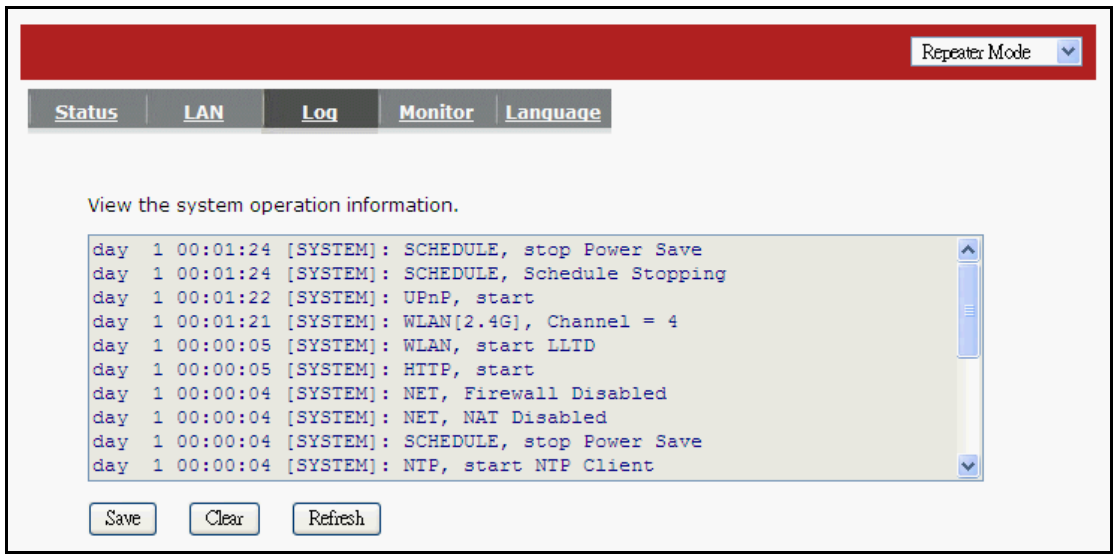
IP address: This is the router's LAN IP address (Your LAN clients default gateway IP address). It can be changed based on your network architecture.

IP Subnet Mask: Specify a Subnet Mask IP address for your LAN segment.

802.1d Spanning Tree: This is disabled by default. If 802.1d Spanning Tree function is enabled, this router will use the spanning tree protocol to prevent network loops.

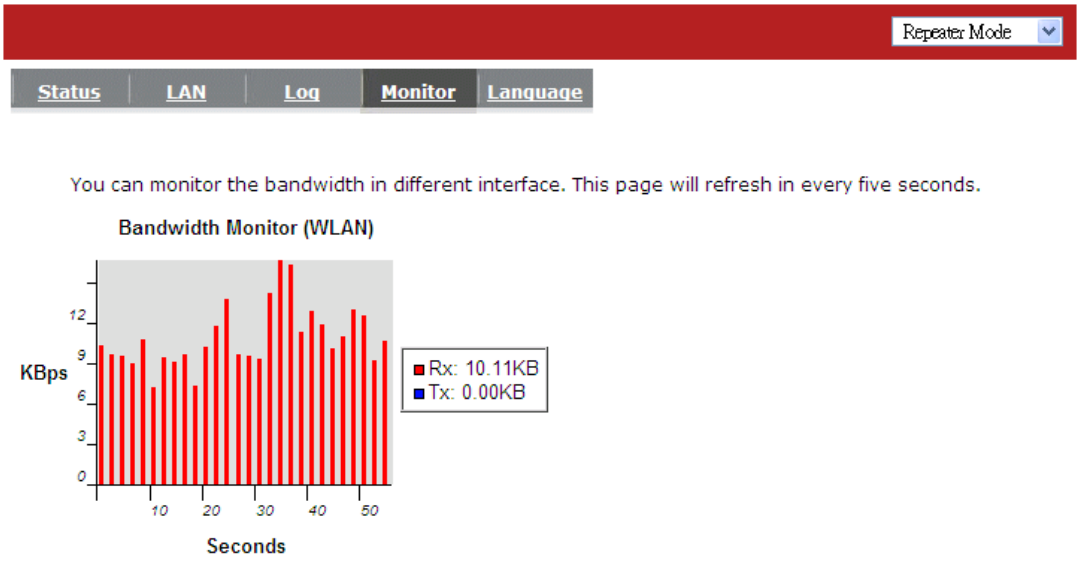
- **Event Log Tab**

View operations log of the **ENHWI-3GN3**. This page shows the current system log of the ENHWI-3GN3 router. It displays any event occurred after system start up. Use the scroll bar to go down to the bottom of the page, the system log can be saved **<Save>** to a local file for future use or the system log can be cleared **<Clear>** or it can be refreshed **<Refresh>** to get the most updated information. When the system is powered down, the system log will disappear if not saved to a local file.


Repeater Mode
Status
LAN
Log
Monitor
Language
View the system operation information.
day 1 00:01:24 [SYSTEM]: SCHEDULE, stop Power Save
day 1 00:01:24 [SYSTEM]: SCHEDULE, Schedule Stopping
day 1 00:01:22 [SYSTEM]: UPnP, start
day 1 00:01:21 [SYSTEM]: WLAN[2.4G], Channel = 4
day 1 00:00:05 [SYSTEM]: WLAN, start LLTD
day 1 00:00:05 [SYSTEM]: HTTP, start
day 1 00:00:04 [SYSTEM]: NET, Firewall Disabled
day 1 00:00:04 [SYSTEM]: NET, NAT Disabled
day 1 00:00:04 [SYSTEM]: SCHEDULE, stop Power Save
day 1 00:00:04 [SYSTEM]: NTP, start NTP Client
Save
Clear
Refresh

- Monitor Tab

The Monitor Tab shows the bandwidth monitoring feature of each network interface of the ENHWI-3GN3 router, wireless or wired and of the network packet histogram for the network connection on WLAN. Auto refresh keeps information updated frequently.



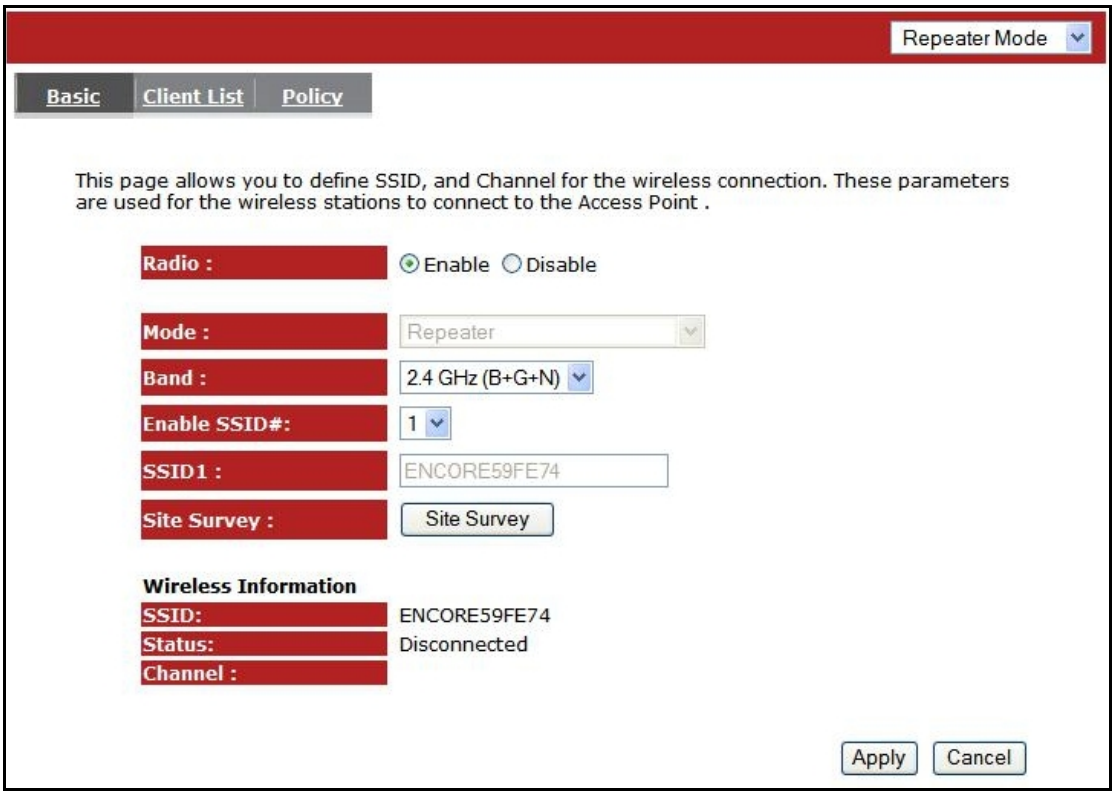
- **Language Tab**

This Wireless Router supports multiple languages for user interface. Select your preferred language.

6.2 - Wireless

- **Basic Tab**

You can set the parameters used by the wireless stations to connect to this router. The parameter includes Mode, ESSID, Channel Number and Associated Client.



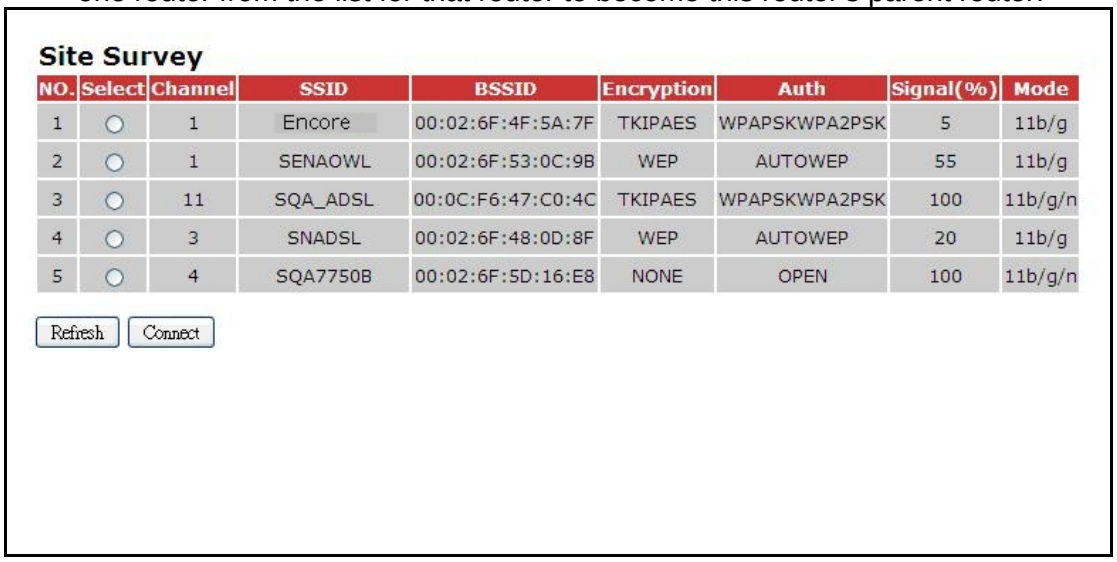
Radio: Enable or Disable Wireless function

Band: Allows you to set the frequency band of the router. Fix at 802.11b, 802.11g or 802.11n modes. You can also select B+G mode to allow 802.11b and 802.11g clients at the same time.

Enable ESSID: You can specify the maximum ESSID number. Maximum of 3.

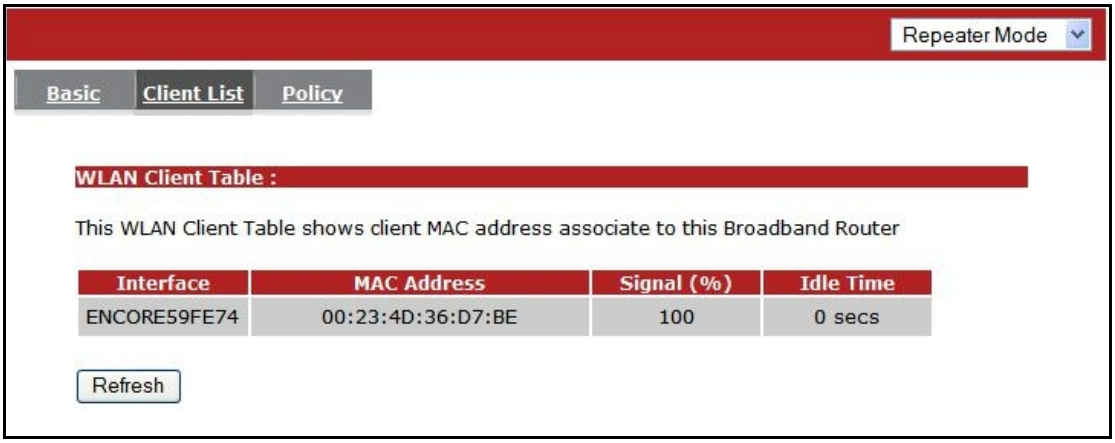
ESSID1~3: Allow you to specify up to 3 ESSID's of WLAN.

Site Survey: Click this button to scan the available wireless routers that can be set as this router's parent router. By doing so this ENHWI-3GN3 router will become a wireless extender / repeater of the selected parent router. Select one router from the list for that router to become this router's parent router.


Site Survey
NO. Select Channel SSID BSSID Encryption Auth Signal(%) Mode
1 1 Encore 00:02:6F:4F:5A:7F TKIPAES WPAPSKWPA2PSK 5 11b/g
2 1 SENAOWL 00:02:6F:53:0C:9B WEP AUTOWEP 55 11b/g
3 11 SQA_ADSL 00:0C:F6:47:C0:4C TKIPAES WPAPSKWPA2PSK 100 11b/g/n
4 3 SNADSL 00:02:6F:48:0D:8F WEP AUTOWEP 20 11b/g
5 4 SQA7750B 00:02:6F:5D:16:E8 NONE OPEN 100 11b/g/n
Refresh
Connect

- **Client List Tab**

This WLAN Client Table shows the Wireless client associated to this Wireless Router.


Repeater Mode
Basic
Client List
Policy
WLAN Client Table :
This WLAN Client Table shows client MAC address associate to this Broadband Router
Interface MAC Address Signal (%) Idle Time
ENCORE59FE74 00:23:4D:36:D7:BE 100 0 secs
Refresh

- **Policy Tab**

The Broadband router allows you to set up the Wireless Access Policy. If multiple SSID is created, this is the place to set the policy for each SSID.

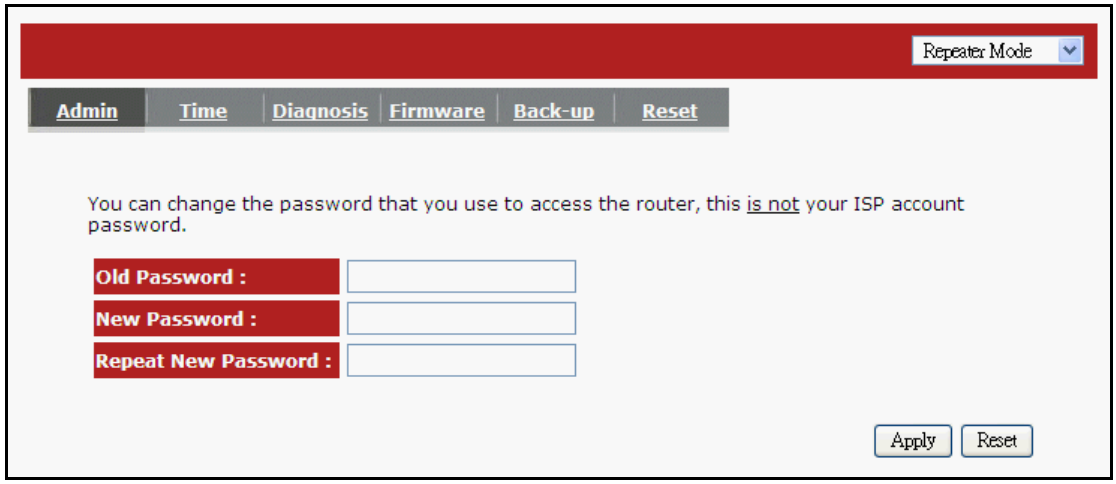
Communication between Wireless clients:
This function is to allow other Wireless Client to communicate with another Wireless Client on the LAN connected on the same SSID.

Communication between Wireless clients and wired clients:
This function allows the Wireless Client to communicate with other Wireless Client in the LAN on specific SSID as well as the Wired Client connected to the switch portion of this router.

6.3 - Tools

- **Admin**

You can change the password that is required to log into the broadband router's system web-based management. By default, the password is admin. Passwords can contain 0 to 12 alphanumeric characters, and are case sensitive.



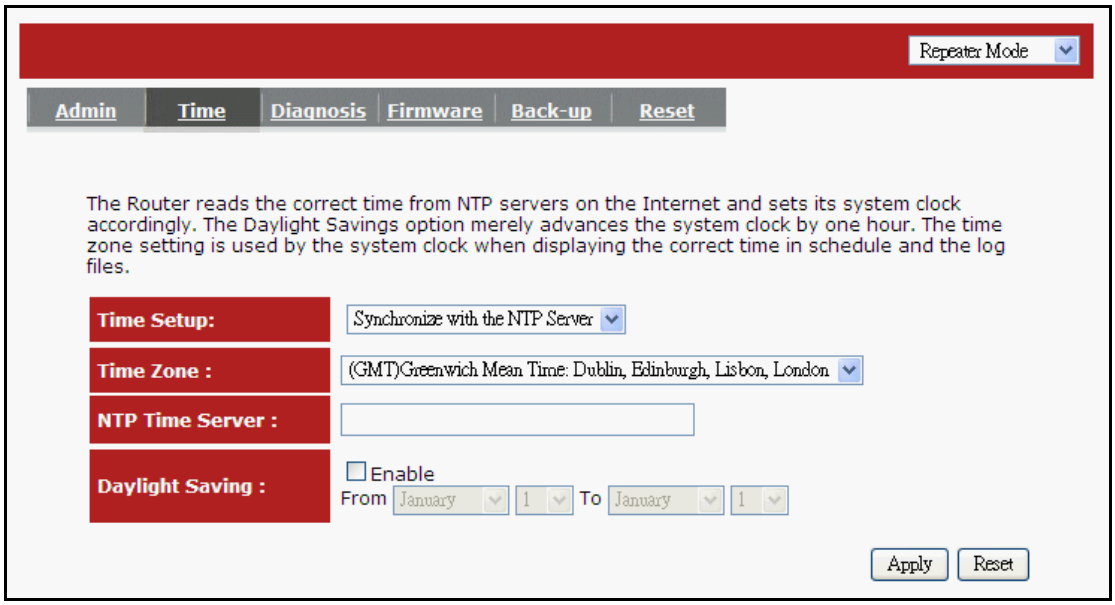
Old Password: Fill-in the current password to be replaced. This is required to allow changing to a new password.

New Password: Enter your new password and again in **Repeat New Password** for verification purpose
Click **<Apply>** at the bottom of the screen to save the above configurations

- **Time Tab**

The Time Zone allows your router to use external source to time synchronizations. This affects other functions such as Event Log entries and Schedule settings that use time to do its tasks.

How to Set up Time:
Synchronize with the NTP server


Repeater Mode
Admin
Time
Diagnosis
Firmware
Back-up
Reset
The Router reads the correct time from NTP servers on the Internet and sets its system clock accordingly. The Daylight Savings option merely advances the system clock by one hour. The time zone setting is used by the system clock when displaying the correct time in schedule and the log files.
Time Setup:
Synchronize with the NTP Server
Time Zone :
(GMT)Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London
NTP Time Server :
Daylight Saving :
Enable
From January 1 To January 1
Apply
Reset

Time Zone: Select the time zone of the country you are located. The router will set its time based on your selection.

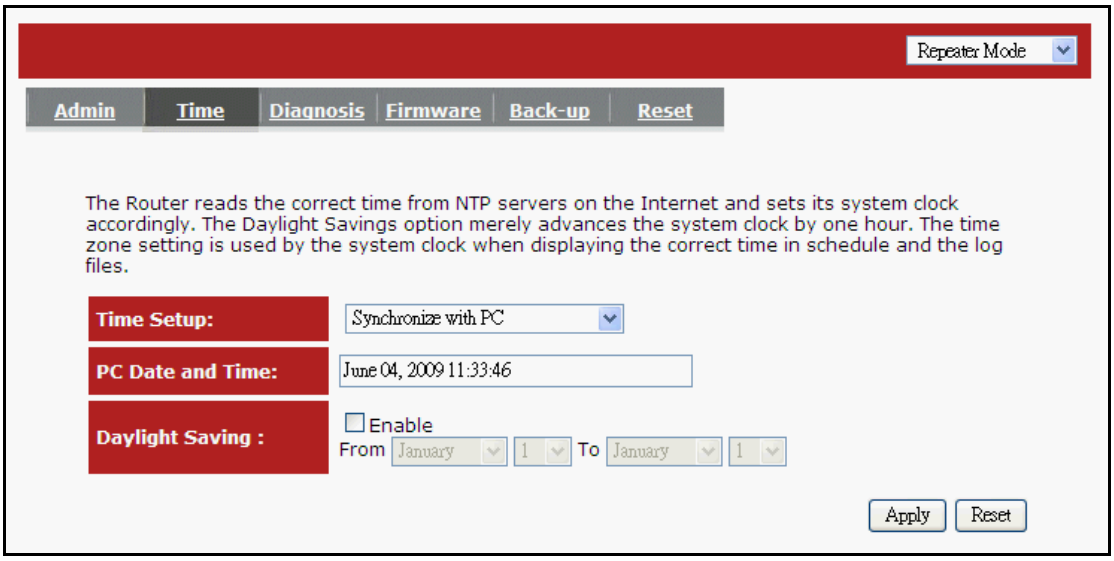
NTP Time Server: Enter the NTP Time Server address or URL here. This also accepts local the IP address if the NTP Time Server is on the same LAN.

Daylight Savings: The router can also setup to automatically adjust the Daylight Savings Time changes each time DST changes. To use this feature, click to put a checkmark on the Enable box then enter the dates the DST would starts and ends.

Click <**Apply**> at the bottom of the screen to save the above configurations

Synchronize and use your computer's clock

The ENHWI-3GN3 can be synchronized the time to your computer's time.


Repeater Mode
Admin
Time
Diagnosis
Firmware
Back-up
Reset
The Router reads the correct time from NTP servers on the Internet and sets its system clock accordingly. The Daylight Savings option merely advances the system clock by one hour. The time zone setting is used by the system clock when displaying the correct time in schedule and the log files.
Time Setup:
Synchronize with PC
PC Date and Time:
June 04, 2009 11:33:46
Daylight Saving :
Enable
From January 1 To January 1
Apply
Reset

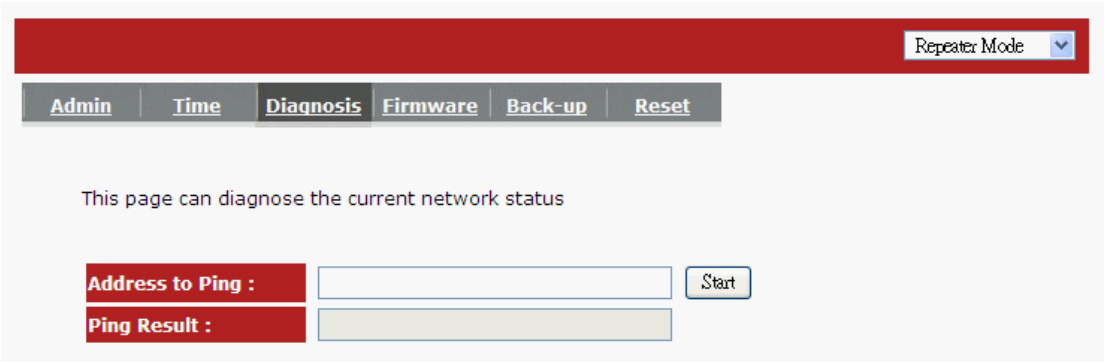
PC Date and Time: This field would display the user computers date and time.

Daylight Savings: The router can also setup to automatically adjust the Daylight Savings Time changes each time DST changes. To use this feature, click to put a checkmark on the Enable box then enter the dates the DST would starts and ends.

Click **<Apply>** at the bottom of the screen to save the above configurations.

- ## Diagnosis

This page lets you diagnose the connection problem and the network status by executing the Ping function. The result tells you whether the connection is broken or successful.



- **Firmware**

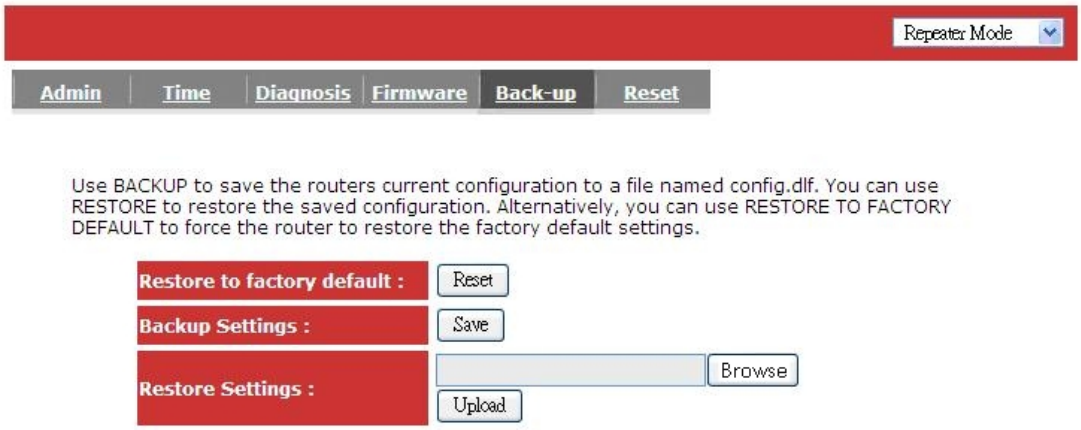
This page allows you to upgrade the router's firmware. To upgrade the firmware of your Broadband router, you need to download the firmware file to your local hard disk, and enter that file name and path in the appropriate field on this page. You can also use the Browse button to find the firmware file on your PC.

Repeater Mode
Admin
Time
Diagnosis
Firmware
Back-up
Reset
You can upgrade the firmware of the router in this page. Ensure, the firmware you want to use is on the local hard drive of your computer. Click on Browse to browse and locate the firmware to be used for your update.
Browse...

Once you've selected the new firmware file, click <**Apply**> at the bottom of the screen to start the upgrade process. Warning: Once the loading of the new firmware started, do not power down the router.

- **Back-up**

The page allows you to save (Backup) the router's current configuration settings. The saved backup can be restored again if needed by using the **Restore Settings** selection and browse the saved backup file to restore back to the expected settings. If restore is not an option the **Restore to Factory Default** may be the only way to recover the router from damage. **Using Restore to Factory Default** will reset all configurations and settings to its original factory default settings (e.g. when you first purchased the router).

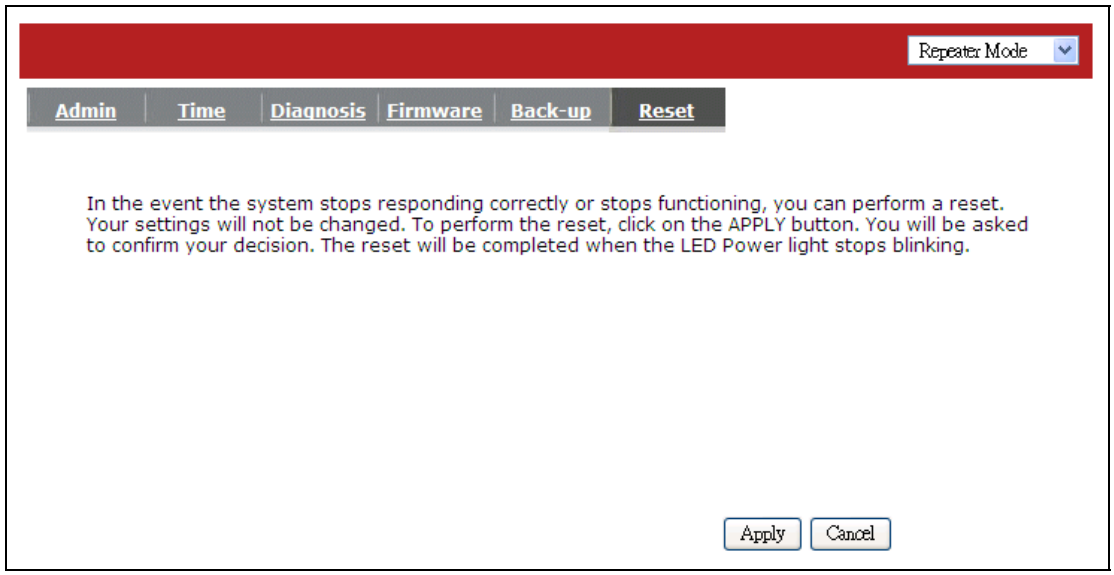

Repeater Mode
Admin
Time
Diagnosis
Firmware
Back-up
Reset
Use BACKUP to save the routers current configuration to a file named config.dlf. You can use RESTORE to restore the saved configuration. Alternatively, you can use RESTORE TO FACTORY DEFAULT to force the router to restore the factory default settings.
Restore to factory default :
Reset
Backup Settings :
Save
Restore Settings :
Browse
Upload

Backup Settings: Use this function to save the router's current settings and configuration to a file named "**config.bin**" to your computer.

You can also use the **<Upload>** button to restore the saved configuration to the router. Alternatively, you can use the "**Restore to Factory Defaults**" to force the Broadband router to perform a power reset and restore the original factory settings.

- **Reset**

You can software reset the broadband router when system stops responding or stop working. This is different from the hardware reset that can reset the settings by physically pressing the button.


Repeater Mode
Admin
Time
Diagnosis
Firmware
Back-up
Reset
In the event the system stops responding correctly or stops functioning, you can perform a reset. Your settings will not be changed. To perform the reset, click on the APPLY button. You will be asked to confirm your decision. The reset will be completed when the LED Power light stops blinking.
Apply
Cancel

7.0 – Technical Support

For more product and product information, updates and software driver visit our website at www.encore-usa.com.

International Support Hotlines

Country	Telephone Number	Email address
Argentina (Buenos Aires) (Córdoba)	+54 11-6632-2120 +54 35-1568-1873	soporte.argentina@encore-usa.com
Chile	2-581-4903	soporte.chile@encore-usa.com
Colombia	2-891-2696	soporte.colombia@encore-usa.com
Mexico	55-2789-5414	soporte.mexico@encore-usa.com
Peru	1-708-5421	soporte.peru@encore-usa.com
Spain	912-919-405	soporte.espana@encore-usa.com
USA	(626) 606-3108	support@encore-usa.com
Venezuela	Coming soon	soporte.venezuela@encore-usa.com

***** *Local tech-support numbers are provided in selectively countries. Service may change without prior notice. Please visit www.encore-usa.com for more details.*

Appendix A – FCC Interference Statement

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

IMPORTANT NOTE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

We declare that the product is limited in CH1~CH11 by specified firmware controlled in the USA.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Appendix B – IC Interference Statement

Industry Canada statement:

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:
Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This device has been designed to operate with an antenna having a maximum gain of 2 dBi. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.